

# OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



## REGIONAL AND STATEWIDE TRAINING REGARDING CSA

*Annual Report to the General Assembly, December 2019  
In accordance with the 2019 Appropriation Act Chapter 854, Item 282 (B)(6)*

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS annually develops and implements a robust training plan. In accordance with the FY2019 training plan, the following activities were implemented:

- The 8<sup>th</sup> Annual Commonwealth of Virginia CSA Conference, *"Resilience: Achieving the Possible"* was provided for an audience of 673 participants. Individual conference training sessions are summarized on pages 5 and 6 of this report.

### Annual Conference Participant Summary:

*111 out of 130 CSA local entities were represented.*

State agency participants/SEC Members	74
Local CSA Staff (Coordinators/UR Specialists/Other)	161
Public Agency Case Managers	54
Local Government Representatives	12
Family Assessment and Planning Team Members	118
Community Policy and Management Team Members	58
Private Providers (participants & sponsors)	59
Advocates, Parents and/or Child Organizations	5

Note: Not all participants identified the category they represented

- Forty-nine (49) regional and stakeholder training sessions were provided to 1,784 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report.
- Fourteen (14) on-line training courses were made available through the Virginia Learning Center, with a total enrollment of 7,024 (non-unique) participants.
- On-site training and/or technical assistance was provided per requests of local and regional CSA stakeholders.
- Online "OCS Help Desk" was maintained with 893 individual requests answered.

### Funds Expended for Regional and Statewide Training\*

8 <sup>th</sup> Annual CSA Conference	\$ 40,000
On-line Training/Certification: Uniform Assessment Instrument	\$ 27,000
New CSA Coordinators Academy	\$ 7,075
<b>TOTAL*</b>	<b>\$ 74,075</b>

*\*Funds include those specifically allocated in the Appropriation Act (as well as additional funds from the CSA administrative budget) and do not include expenses for OCS staff travel/training materials.*

## Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2019

*(Participant evaluations of select training sessions are available for review at the Office of Children's Services)*

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
High Fidelity Wraparound: Introduction (Days 1 – 2) (Anna Antell)	ICC Providers	7/10–7/11/2018	25
CANS and Developing IFSPs (Anna Antell)	Rappahannock County FAPT and Case Managers	8/2/2018	9
High Fidelity Wraparound: Introduction (Days 3 – 4) (Anna Antell)	ICC Providers	8/7–8/8/2018	25
CSA Basics (Carol Wilson)	VDSS Eastern Region Local Administrative Staff	8/14/2018	48
High Fidelity Wraparound Family Support Partners (Anna Antell)	ICC Family Support Partners	8/14–8/16/2018	24
High Fidelity Wraparound and CSA Overview (Anna Antell)	Children's Mental Health Resource Center	8/22/2018	4
CSA Basics (Kristi Schabo/Zandra Relaford)	Galax and Surrounding CPMT/FAPT	8/23/2018	25
Statewide High Fidelity Wraparound Conference (Charlottesville)	All HFW Workforce and Interested Parties	9/12/2018	236
J&DR Court Best Practice Conference (Scott Reiner)	16th Judicial District (Culpeper)	9/18/2018	275
CSA Parental Agreements v. Non-Custodials (Carol Wilson)	Harrisonburg/Rockingham CSA	9/24/2018	16
High Fidelity Wraparound: Introduction (Days 1 – 2) (Anna Antell)	ICC Providers	10/1–10/2/2018	38
CSA Basics (Carol Wilson)	VDSS Central Region Local Administrative Staff	10/15/2018	33
HFW Overview (Anna Antell)	Lexington/Rockbridge/ Buena Vista CSA	10/18/2018	15
CSA Basics for Court Appointed Special Advocates (CASA) (Kristi Schabo)	Henrico and Chesterfield CASA	10/23/2018	15
High Fidelity Wraparound – Intensive Care Coordination (Anna Antell)	Orange County CSA	10/25/2018	10
CANS, Service Planning and Monitoring (Carol Wilson/Anna Antell)	Chesterfield/Colonial Heights FAPT & Case Mgrs.	10/30/2018	75
CSA Update: VCOPPA Annual Critical Issues Symposium (Scott Reiner)	Private Providers	11/7/2018	70
Overview of CSA and Current Issues (Scott Reiner)	VACo Education and HHR Steering Committees	11/11/2018	40
High Fidelity Wraparound: Introduction (Days 3 – 4) (Anna Antell)	ICC Providers	11/26– 11/27/2018	36
Service Planning and Utilization Review (Anna Antell)	Greene County CSA	12/18/2018	13
HFW Overview (Anna Antell)	Martinsville CSA Partners	1/28/2019	27
HFW Overview (Anna Antell)	Virginia Treatment Center for Children	2/6/2019	23

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Using CSA Data for Utilization Management (Zandra Relaford)	Patrick County CPMT (via Go-To-Webinar)	2/13/2019	9
New CSA Continuous Quality Improvement Model – Pilot Testing (Zandra Relaford)	Goochland CPMT	2/25/2019	9
Fiscal Agent Training (Maris Adcock)	Lexington/Rockbridge/Buena Vista CSA	2/28/2019	9
New CSA Continuous Quality Improvement Model – Pilot Testing (Zandra Relaford)	Hampton/Newport News CPMTs	3/11/2019	20
New CSA Continuous Quality Improvement Model – Pilot Testing (Zandra Relaford)	Suffolk/Franklin/Isle of Wight CPMTs	3/20/2019	17
New CSA Continuous Quality Improvement Model – Pilot Testing (Zandra Relaford)	Montgomery County CPMT	3/21/2019	7
2019 New CSA Coordinator Academy (All OCS Staff)	New CSA Coordinators	3/26–3/28/2019	26
High Fidelity Wraparound Family Support Partners (Anna Antell)	ICC Family Support Partners	4/9–4/11/2019	20
FFPSA and the Virginia Three Branch Approach (Carl Ayers (VDSS) and Scott Reiner)	CWLA National Conference	4/10/2019	70
New CSA Continuous Quality Improvement Model – Pilot Testing (Zandra Relaford)	Petersburg/Hopewell CPMTs	4/15/2019	13
Can CSA PAY/Case Management/Utilization Review (Carol Wilson and Anna Antell)	Lancaster County FAPT and CPMT	4/15/2019	12
Training for CASA Volunteers (Kristi Schabo)	Chesterfield/Henrico CASA	4/23/2019	14
CSA Coordinators Pre-Conference Workshop	CSA Coordinators (Statewide)	4/29/2019	95
Overview of the CSA Audit Program (Stephanie Bacote)	VA Local Govt. Finance Officers Annual Meeting	5/9/2019	45
High Fidelity Wraparound: Introduction (Days 1 – 2) (Anna Antell)	ICC Providers	5/13–5/14/19	21
Service Planning (Anna Antell)	Frederick County CSA Teams	5/29/2019	19
CSA Top Ten Things to Know (Carol Wilson)	Manassas Park CSA Teams	5/30/2019	20
Service Planning and Utilization Review (Anna Antell)	Louisa and Hanover County FAPT Case Managers	6/4/2019	20
CSA: A Collaborative Approach (Scott Reiner)	New J&DR Court Judges	6/11/2019	26
CSA and the QRTP Process under the FFPSA (Scott Reiner)	Congregate Care Providers (Panel Discussion)	6/12/2019	132
CSA Continuous Quality Improvement (Zandra Relaford)	Manassas CPMT	6/13/2019	8
Alphabet Soup: CSA and Special Education (Kristi Schabo)	James River Community Collaborative (Lynchburg)	6/14/2019	4
CSA and Adoption Assistance (Carol Wilson)	James River Community Collaborative (Lynchburg)	6/14/2019	12
High Fidelity Wraparound Refresher Training – Richmond (Anna Antell)	ICC Providers	6/19/2019	27
High Fidelity Wraparound Refresher Training – Rocky Mount (Anna Antell)	ICC Providers	6/20/2019	27
High Fidelity Wraparound: Introduction (Days 3 – 4) (Anna Antell)	ICC Providers	6/24–6/25/2019	20

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	99
CSA for New LDSS Staff – Module 2 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	74
CSA for New LDSS Staff – Module 3 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	70
CSA for New LDSS Staff – Module 4 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	69
CSA for New LDSS Staff – Module 5 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	65
Special Education Wraparound Funding Under the CSA (On-Line)	All CSA Stakeholders	ongoing	40
CSA Audit Training (On-Line)	All CSA Stakeholders	ongoing	49
CSA Utilization Management Training (On-Line)	All CSA Stakeholders	ongoing	67
Can CSA Pay? (On-Line)	All CSA Stakeholders	ongoing	73
CPMT Training – Module 1 (On-Line)	CPMT Members and Other Interested parties	ongoing	161
CPMT Training – Module 2 (On-Line)	CPMT Members and Other Interested parties	ongoing	143
CPMT Training – Module 3 (On-Line)	CPMT Members and Other Interested parties	ongoing	114
CPMT Training – Module 4 (On-Line)	CPMT Members and Other Interested parties	ongoing	108
CANS Certification/Recertification Training (On-Line) <ul style="list-style-type: none"> <li>• CANS Ages 0-4</li> <li>• CANS Ages 0-4 (DSS Version)</li> <li>• CANS Ages 5 +</li> <li>• CANS Ages 5 + (DSS Version)</li> </ul>	All CSA Case Managers	ongoing	1057 704 2943 1188

**8<sup>th</sup> Annual CSA Conference**  
**Breakout Sessions**  
**April 30 – May 1, 2019**

*Participant evaluations for training sessions are available for review at the Office of Children's Services*

TOPIC	NUMBER OF PARTICIPANTS
Opening Key Note: Jelani Freeman	673
Closing Keynote: John Katov and Angie Williams (Open Table)	300
Autism and Trauma: The Compatibility of ABA and Trauma-Informed Practices	56
Building and Utilizing a System of Care for those with Behavioral Health Needs – Part 1	19
Building Resilience by Balancing the Needs for Safety and Adventure	13
Building Resiliency in Families Impacted by Addiction	69
CSA Financial and Information Systems Reporting	38
Family First Prevention Services Act: The LDSS Perspective	64
From Family Member to Workforce Partner: Developing and Managing a FSP Program	14
Internal Audit Reviews	34
School-wide Expectations that Promote Student Success for Achieving Transition Goals	19
Service Planning: A Framework for Practice	22
The Art of Brainstorming	44
The Importance of Using Neuroscience in a Trauma Informed Practice	54
Behaviors Related to Brain Injury “Who is This Person”	16
Building and Utilizing a System of Care for those with Behavioral Health Needs – Part 2	10
Considering Trauma When Crafting Individualized Education Plans	30
Crisis Interrupted – The Partnership Between Fairfax County and UMFS	6
Family First Prevention Services Act: The Provider’s Perspective	56
Family Networking – the Key to Easier and More Effective Family Engagement	23
Fraud, Waste, and Abuse Risks and CSA	43
High Fidelity Wraparound: A Model That Builds Resiliency in Families and Transforms Communities	31
How to See in the Dark: Leadership When the Path is Not Clear	69
Reimagining Foster Care	42
The New World of Working with Children and Youth with Sexual Behavior Problems	88
Understanding ABA Services	17
Banana Yellow Piano: How to Better Understand Parents to Drive Engagement	28
Building Resilience Through Restorative Leadership and Compassion Fatigue Prevention	48
CSA 101 – “CSA Basics” System of Care, Eligibility, and Funding	43
Evidence-Based Programs: What are they? Where to find them? Why is Fidelity Important?	35
Family Finding and Kinship Care – Unlocking Doors for Difficult to Place Youth	26
From Foster Care to Adulthood: Building Resiliency Through Partnership and Engagement	18
Redefining Possibilities: Creative Service Development in a Community-Based System of Care	17
Sensory Processing: Offering Clarity to Mental Health Casework	12
The Unacknowledged Emotion of Shame and its Relationship to Anger and Aggression	54
Trauma-Informed Care Presentation and Narration	23
Using Continuous Quality Improvement (CQI) to Make a Difference in CSA	59

TOPIC	NUMBER OF PARTICIPANTS
Alphabet Soup: What CSA Personnel Need to Know About Special Education and the CSA	43
Developing Cultural Competency with the Millennial Youth	57
Finding Resiliency Through Eco-Mapping	15
Fraud, Waste, and Abuse Risks and CSA	27
Harry, Frodo, Luke, et al: What the Hero's Journey Tells us About the Path to Healing and Service	55
Integrated Service Approach: Case Management, the Road to Resiliency	16
Open Table: A Model to Building Natural Supports that Transform Communities	36
Promoting Post-Secondary Education After Foster Care	20
Systems of Care and High Fidelity Wraparound: The Journey to Implement an EBP Model in Virginia	26
The Family Friendly FAPT	67
Bridging the GAPS between CSA and DSS - Enhancing CQI and Supporting Case Managers	31
Collaborative Problem Solving, Building Resilience Through Family Engagement, Youth Voice and Choice	22
CSA 201 - "Can CSA Pay?" How do your FAPT and CPMT make this decision?	53
Fostering Connections/ESSA Guidance 201	12
Improving Outcomes for Youth and Families through Multi-Systemic Therapy (MST)	19
Lessons Learned in Implementing an Evidence Based Model	19
Update on Department of Juvenile Justice (DJJ) Transformation	20
Using Continuous Quality Improvement (CQI) to Make a Difference in CSA	22
What Families Really Need	35
When you get stressed, what kind of animal do you become?	112
Youth Voice: Building Resiliency Through Advocacy	28

*NOTE: Conference participants had the opportunity to participate in up to five breakout sessions in addition to the two Keynote Sessions*