FAMILY DRIVEN



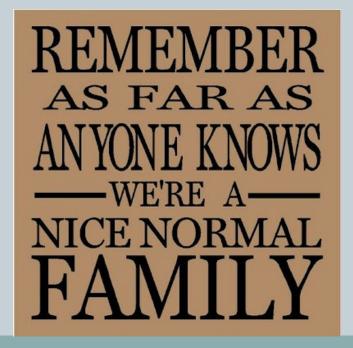
BRITTANY MCGEOCH SUMMER TETTERTON PAUL BALDWIN





FAMILY ENGAGEMENT

 How do we engage the family throughout the CSA process?



PARENT SURVEYS

FAPT Surveys

- Provider Feedback Surveys
 - FAPT
 - Private Day

Samples of Surveys

Children's Services Act FAPT Satisfaction Survey

Please fill out this survey about your recent FAPT experience and return to the CSA office.

Child's Age:		Your relationship to child:			
1.	Were you treated with dignity and respect?	YES	NO	UNSURE	
2.	Were you encouraged to share your thoughts on your child(ren)?	YES	NO	UNSURE	
3.	Were you encouraged to share your family's strengths and needs?	YES	NO	UNSURE	
4.	Did you feel supported by the members when you shared your information?	YES	NO	UNSURE	
5.	Do you believe the plan that was developed will help you and your family?	YES	NO	UNSURE	
	Any additional comments:				

Thank You for your time and feedback on this process. If you have any questions please contact us:

Summer Tetterton, CSA Coordinator
434-332-9758

Brittany McGeoch, CSA Case Manager
434-332-9554

P.O. Box 109, Rustburg, VA 24588

Children's Services Act Satisfaction Survey

Please take a minute to complete this survey about your Community Based Service provider.

Provider/Agency:

Type of Service:

Length of Service:

Your relationship to child:

		Agree	Neutral	Disagree	Don't Know	N/A
1	The service provider treated me with dignity and respect.					
2	The service provider gave me information about community resources for my family.					
3	The service provider kept me informed.					
4	The service provider kept all scheduled appointments or rescheduled in a timely manner.					
5	The service provider was respectful of my home and cultural beliefs.					
6	My child's behavior has improved.					
7	I am pleased with my service provider.					
8	I am better able to manage my child's behavior since receiving this service.					
9	I would recommend this service provider to other families.					
10	I have gained a better understanding of my child's needs.					
11.	Additional Comments:					

Brittany McGeoch, CSA Case Manager P.O. Box 100, Rustburg, VA 24588

Family Engagement

 How are we equipping parents to engage in the CSA process?

PARENT EDUCATION

- CSA Webpage
- **Campbell County CSA Website**

- •Surveys
- OBrochure
- Handbook
- •Newsletter
- **o**Forms

BLENDED & BRAIDED

- Multiple Disciplinary Team
 - Family Partnership Meetings

•Truancy Review Team

BARRIERS TO FAMILY ENGAGEMENT



What barriers to Family Engagement do you see in your locality?

IDEA SHARING

How are you creating a positive environment for Family Engagement throughout the CSA process in your locality?

"Family is not an important thing, it's everything."

- Michael J. Fox

Contact Information

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