

FY 2026 CSA Service Gap Survey

(Follow-up to FY 2025 Gap Survey)

The CSA Service Gap Survey

- Section 2.2-5211.1.2 of the Code of Virginia requires that: "The community policy and management team shall report annually to the Office of Children's Services on the gaps in services needed to keep children in the local community and any barriers to the development of those services." This requirement led to the implementation of the annual CSA Service Gap Survey, which has been in place since 2007.
- Beginning in 2017, the process was revised to require that a full survey be completed only in odd-numbered years. In even-numbered years, localities review their previous year's submission and provide an update.
- FY2026 represents the follow-up to the complete survey from FY2025, which is available at: [FY2025 CSA Service Gap Survey](#)
- FY2026 surveys were distributed, March 5 through March 9, 2026, to localities that submitted responses to the FY2025 survey. A reminder email was sent to localities on April 14, 2026, and surveys were due back to OCS by May 8, 2026. Respondents were asked to report whether gaps from last year's survey had increased, decreased, resolved, or remained the same, and to identify any new gaps.



The CSA Service Gap Survey

FY2026 CSA Service Gap Survey (Follow-Up for FY2025 Responses)

Locality: Locality XYZ

Please enter your name and contact email in the space below.

Name:

Email:

FY2025 Critical Service Gap	FY2026 Update: Please respond if gap has increased, decreased, been resolved, or remained the same compared to FY2025:
Applied Behavior Analysis	
Functional Family Therapy	
Intensive Care Coordination (ICC)	
Parent Child Interaction Therapy	
Therapeutic Foster Care Homes	

Using the list below, please identify any new gaps in services your locality is experiencing for FY2026, that were not identified in your FY2025 responses.

Residential Services

- ☐ Short-term Diagnostic (A&D)
- ☐ Group Home
- ☐ Residential Treatment
- ☐ Sponsored Residential Home Services

Foster Care Services

- ☐ Family Foster Care Homes
- ☐ Therapeutic Foster Care Homes
- ☐ Independent Living Services

Educational Services

- ☐ Private Day School
- ☐ Residential School
- ☐ School-based Mental Health Services

Crisis Services

- ☐ Crisis Intervention/Stabilization
- ☐ Acute Psychiatric Hospitalization

Community-Based Behavioral Health Services

- ☐ Applied Behavior Analysis
- ☐ Assessment
- ☐ Case Management
- ☐ Family Therapy
- ☐ Group Therapy
- ☐ Individual Therapy
- ☐ Intensive Care Coordination (ICC)
- ☐ Intensive In-Home
- ☐ Medication Management
- ☐ Therapeutic Day Treatment
- ☐ Trauma Focused/Informed Services

Evidence-based Behavioral Health Services

- ☐ Brief Strategic Therapy
- ☐ Cognitive Behavioral Therapy
- ☐ Family Check-Up
- ☐ Functional Family Therapy
- ☐ Home Builders
- ☐ Motivational Interviewing
- ☐ Multisystemic Therapy
- ☐ Parent-Child

Individual/Family

- ☐ Child Mentor
- ☐ Family Partner
- ☐ Family Support
- ☐ Parent Coach
- ☐ Respite
- ☐ Transportation

Type new gaps for FY2026 in the box below:

This is a sample of the survey sent in early March 2026 to CPMTs who completed the full survey in FY2025.

The results summarized in this report are based solely on locality responses provided for this follow-up survey.

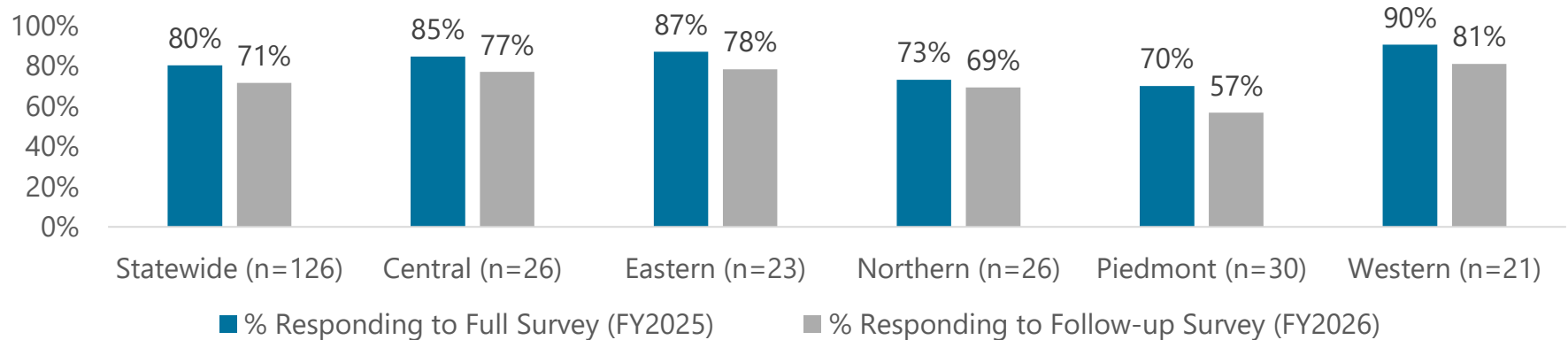
FY2025 Barriers to Developing Needed Services	FY2025 Rating of Barrier Impact (1=Not at all, 5=A great deal)	FY2026 Update: Please provide rating for FY2026 (higher number = increase in impact, lower number = decrease in impact)
Need for greater collaboration and consensus	1	
Lack of funding	5	
Lack of transportation	4	
Provider availability	5	
Need more information and data	1	

Local CSA Service Gap Survey Participation

The findings reported are directly influenced by the localities that participate.

- **89.1%** of localities that responded to the full survey (FY2025) provided follow-up survey responses this year (101 localities completed the full survey and were asked to complete the follow-up survey; 90 localities returned responses).
- **71.4%** of all programs statewide submitted feedback this year on critical gaps in CSA programs across the state (90 out of 126 possible localities, with some localities submitting a single response under multiple FIPS).

Percentage of Localities that Responded, by VDSS Region



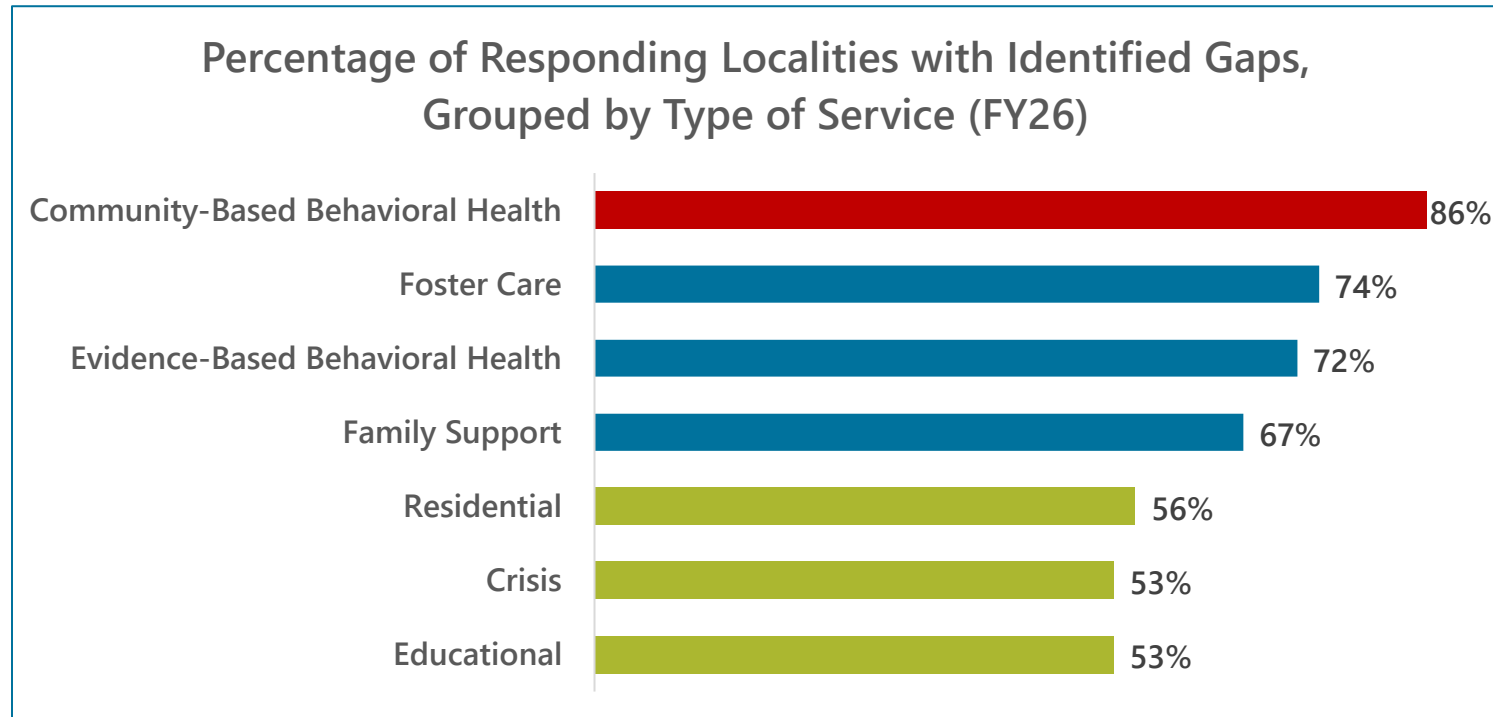
Key Findings

- The **top three service gap groupings** identified by survey respondents were Community-Based Behavioral Health, Foster Care, and Evidence-Based Behavioral Health.
- The **most frequently identified service gaps** for FY2026 were Family Foster Care Homes (59%), Applied Behavior Analysis (57%), and Crisis Intervention/Crisis Stabilization (44%).
- The top three services where localities reported **increased gaps** were Child Mentoring (50% of localities that reported the gap in FY2025), Therapeutic Day Treatment (43%), and Parent Coaching (40%). The low number of localities that reported these services as critical service gaps in FY2025 (10 or fewer) led to a high percentage of localities experiencing an increase in need within a year of the full survey's responses.

Key Findings, continued

- The top three services identified by localities as **decreased/resolved gaps** were Brief Strategic Family Therapy (67% of localities that reported the gap in FY2025), Family Partnership Facilitation (50%), and Sponsored Residential Home Services (38%).
- The top three services identified by localities as **new gaps** (among localities that did not select these service gaps last year) were Applied Behavior Analysis (27% of localities that did not report this gap in FY2025), Functional Family Therapy (25%), and Home Builders (23%).
- A majority of respondents (ranging from 68% to 79%, depending on the barrier) did not change their barrier rating from the FY2025 value.
- The average rating for barriers to developing needed services decreased between FY2025 and FY2026 for Provider Availability and Collaboration and Consensus. There was no change in the average rating for the other barriers.

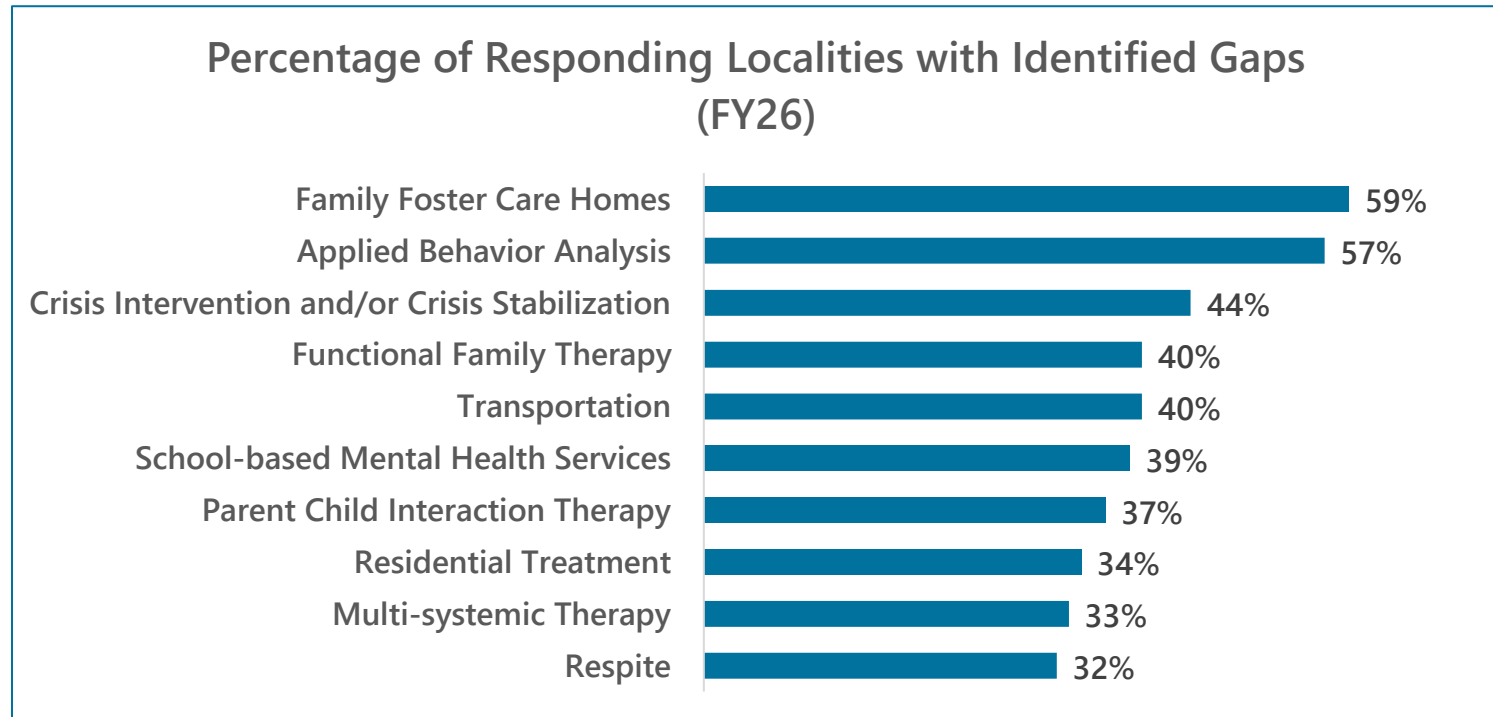
Reported Gaps: Most Prevalent Service Groups (FY2026)



Note: If a locality responded with a status other than resolved (increased/decreased/remained the same/new gap) they were counted for this measure. The number of responding localities represents the count of localities that submitted survey responses; bar chart values represent the percentage of responding localities with a critical gap identified for that service type.

Number of Responding Localities: 90

Top 10 Most Prevalent Reported Service Gaps (FY2026, ungrouped)

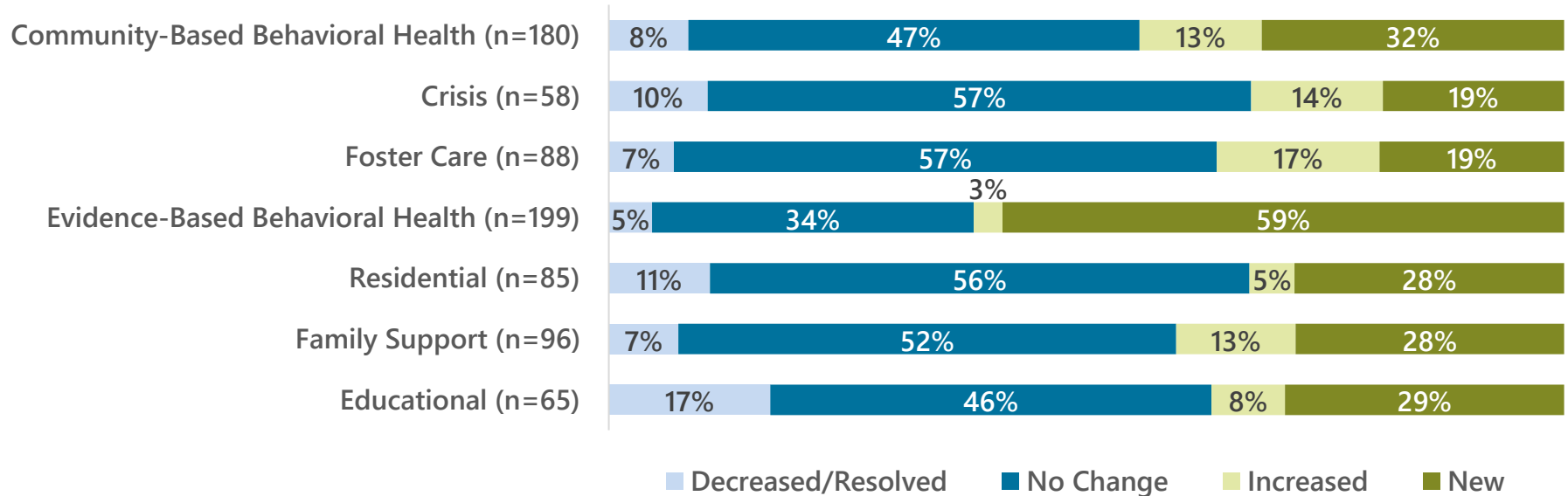


Note: If a locality responded with a status other than resolved (increased/decreased/remained the same/new gap) they were counted for this measure. The number of responding localities represents the count of localities that submitted survey responses; bar chart values represent the percentage of responding localities with a critical gap identified for that service type.

Number of Responding Localities: 90

Response Prevalence by Service Grouping (FY2026)

Locality Service Gap Response Selections by Service Grouping
(FY25 to FY26)



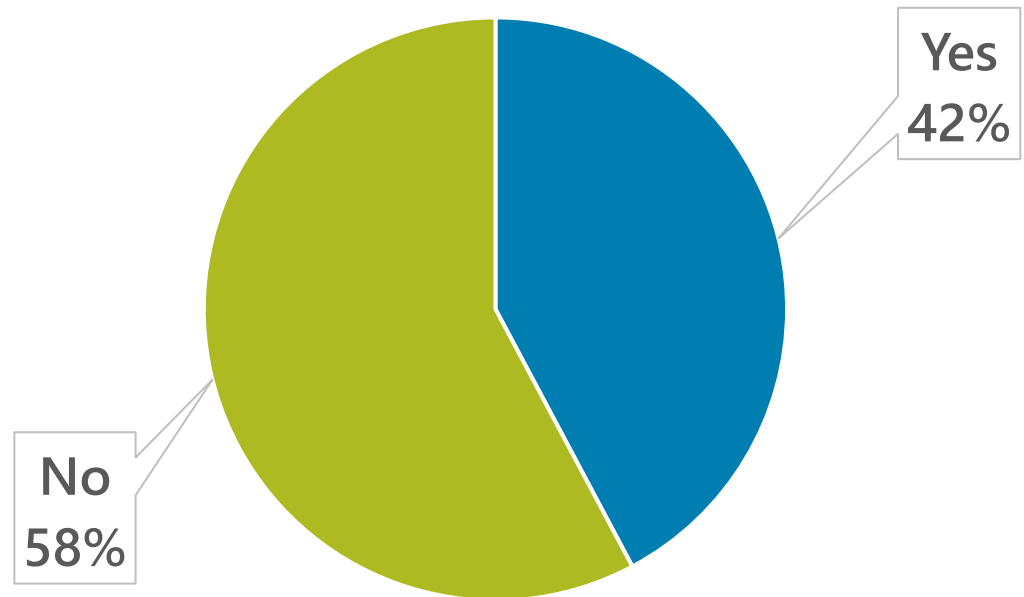
Note: Percentages above reflect the proportion of each response option, among provided responses (if a locality did not provide a response of decreased gap, resolved gap, no change in gap, increased gap, or new gap, the response was not included in the calculation). The number of responses received for each service grouping is shown as the n value for each bar. Using the top bar as an example, the chart shows that among the 180 responses received for all services grouped into 'Community-Based Behavioral Health', 32% noted a new service gap for FY26. Response counts are dependent on the number of services assigned to each group.

Have any gaps identified in FY2025 *increased* in FY2026?

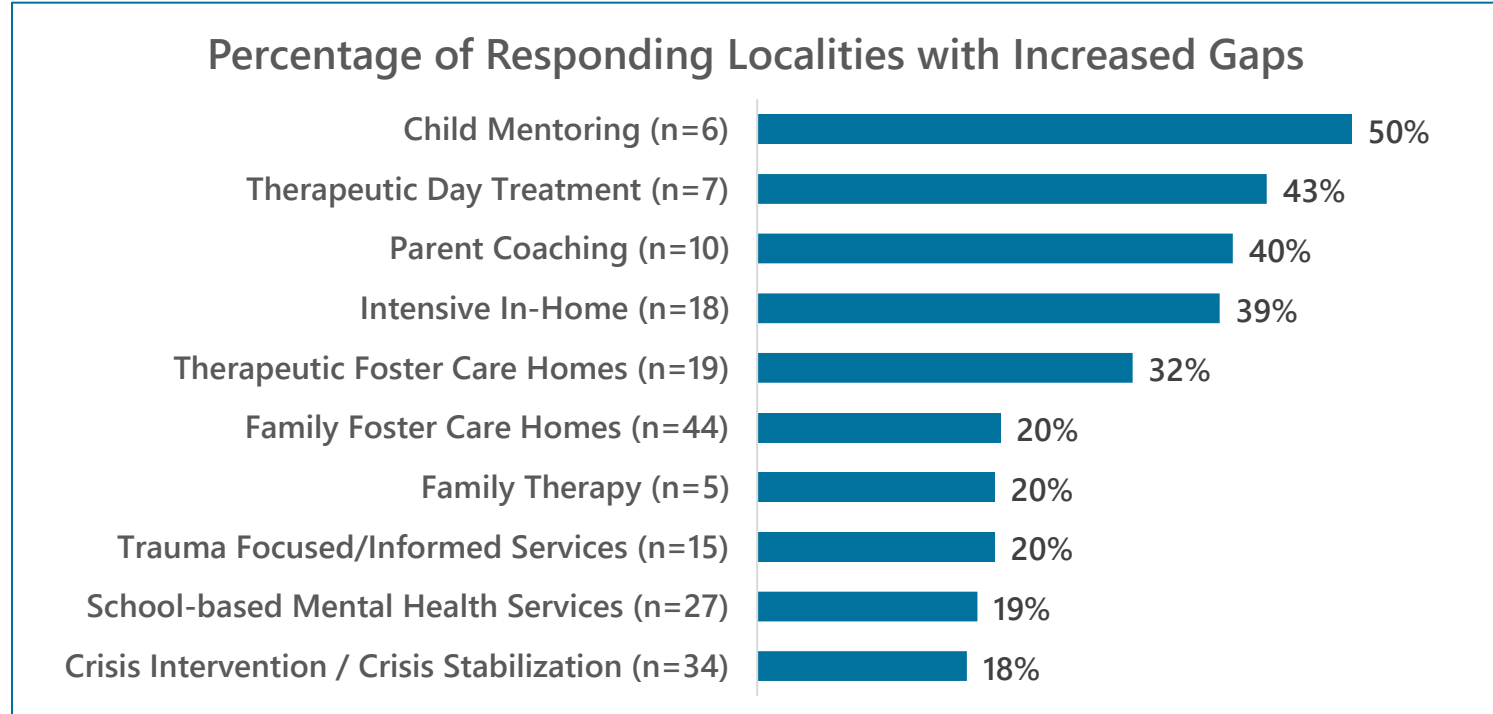
Statewide



N=90



Top 10 Service Gaps that *Increased* in FY2026



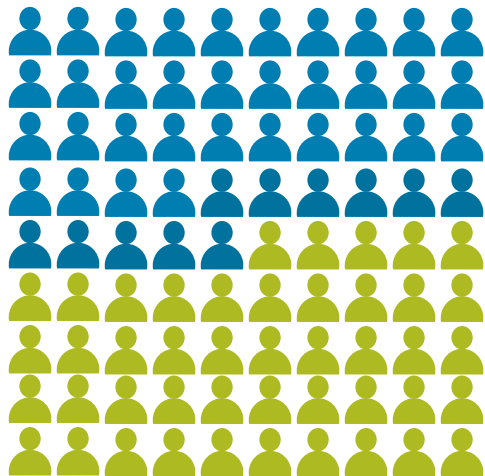
Note: Localities that reported a gap in their FY25 survey results and provided a response for the FY26 survey are included in the denominator for each service percentage (n value reported with each service name). The percentages above reflect the proportion of responding localities with a reported gap in FY25 who also reported that the gap increased in FY26. Using Child Mentoring as an example, the chart indicates that 50% of the six responding localities (or three out of six) that reported Child Mentoring as a critical service gap in FY25 reported that this service gap increased in FY26.

Have any of the FY2025 service gaps *increased* in FY2026?

	Yes	Percent Yes	No	Percent No	Total
Central	7	35%	13	65%	20
Eastern	8	44%	10	56%	18
Northern	8	44%	10	56%	18
Piedmont	6	35%	11	65%	17
Western	9	53%	8	47%	17
Statewide	38	42%	52	58%	90

Have any of the service gaps identified in FY2025 *decreased or been resolved* in FY2026?

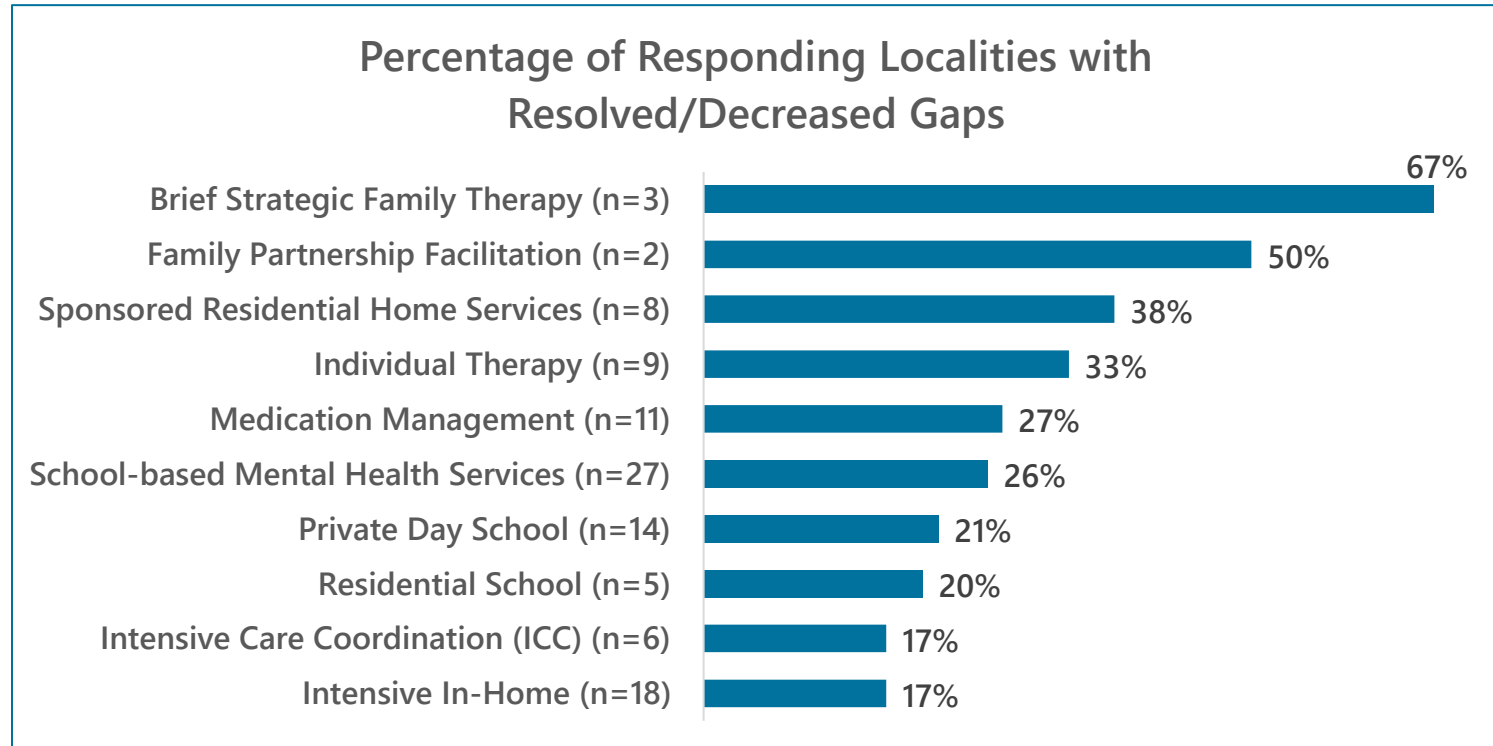
Statewide



N=90



Top 10 Service Gaps that *Resolved/Decreased* in FY2026



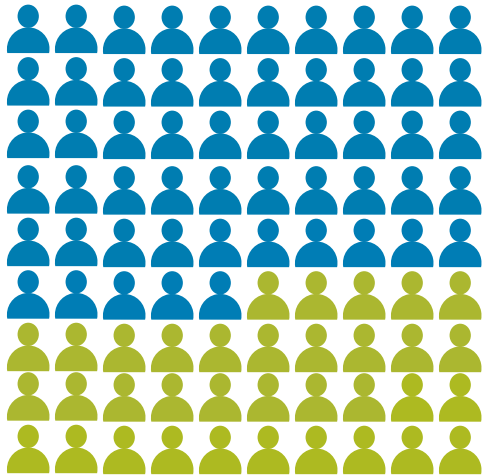
Note: Localities that reported a gap in their FY25 survey results and provided a response for the FY26 survey are included in the denominator for each service percentage (n value reported with each service name). The percentages above reflect the proportion of localities with a reported gap in FY25 who also reported that the gap decreased or resolved in FY26. Using Brief Strategic Therapy as an example, the chart indicates that 67% of the three responding localities (or two out of the three) that reported Brief Strategic Therapy as a service gap in FY25 reported that this service gap decreased or resolved in FY26.

Have any of the FY2025 service gaps been *resolved/decreased* in FY2026?

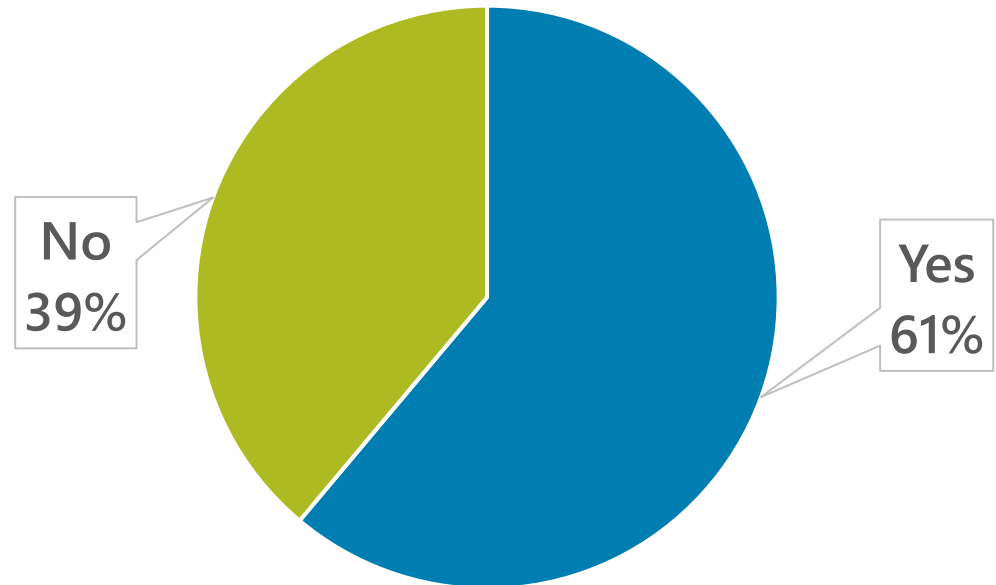
	Yes	Percent Yes	No	Percent No	Total
Central	10	50%	10	50%	20
Eastern	11	61%	7	39%	18
Northern	10	56%	8	44%	18
Piedmont	6	35%	11	65%	17
Western	8	47%	9	53%	17
Statewide	45	50%	45	50%	90

Are there any *new* service gaps identified for FY2026?

Statewide



N=90



Top 10 New Service Gaps in FY2026

Percentage of Localities with *New* Gaps

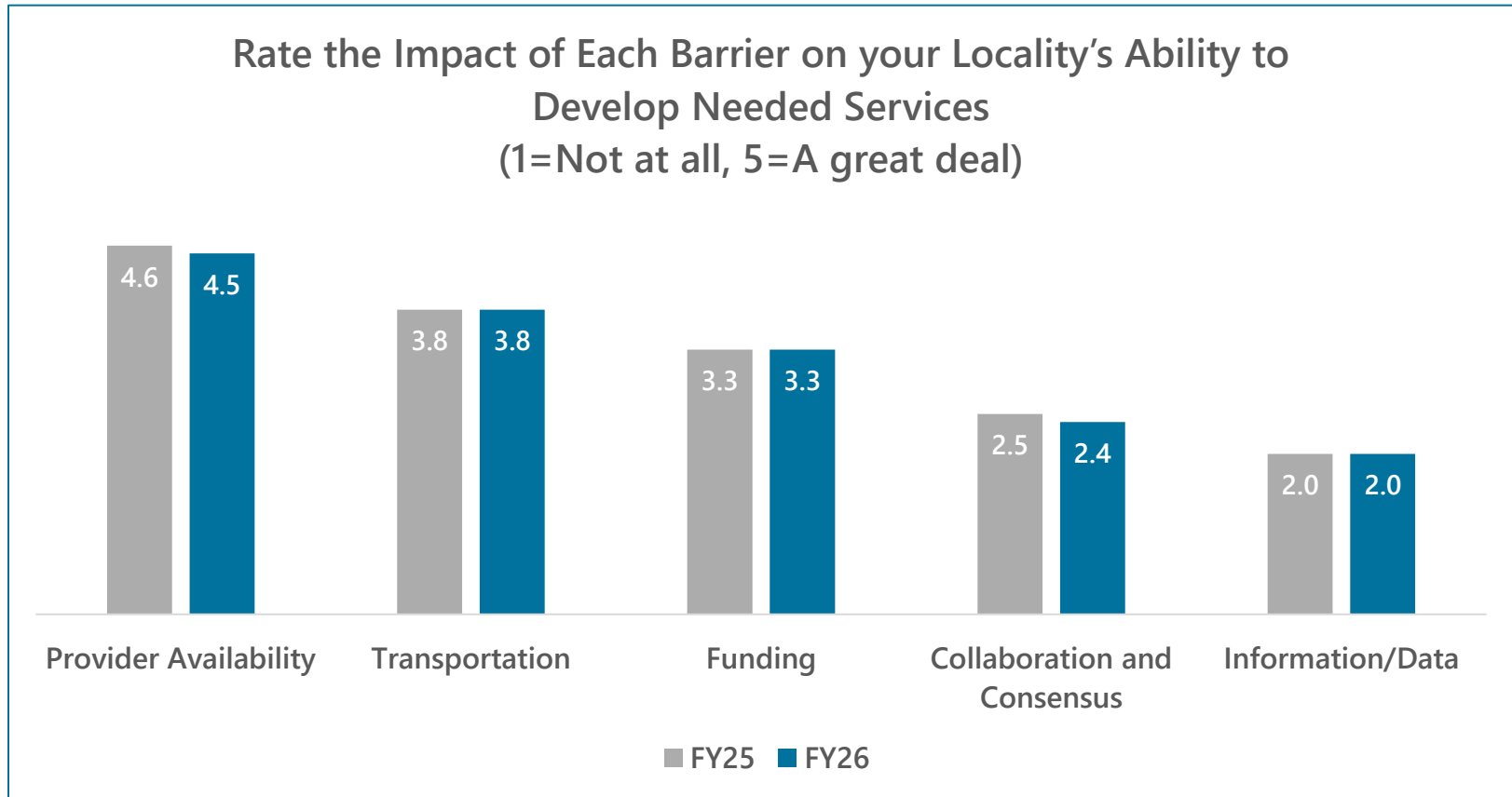


Note: Localities that did not report a gap in their FY25 survey results are included in this measure (n value reported with each service name). The percentages above reflect the proportion of localities with a new gap in FY26 that was not identified in FY25. Using Applied Behavior Analysis as an example, the chart indicates that 27% of the 38 localities that did not report ABA as a gap in FY25 reported it as a new service gap in FY26.

Are there *new* service gaps for FY2026?

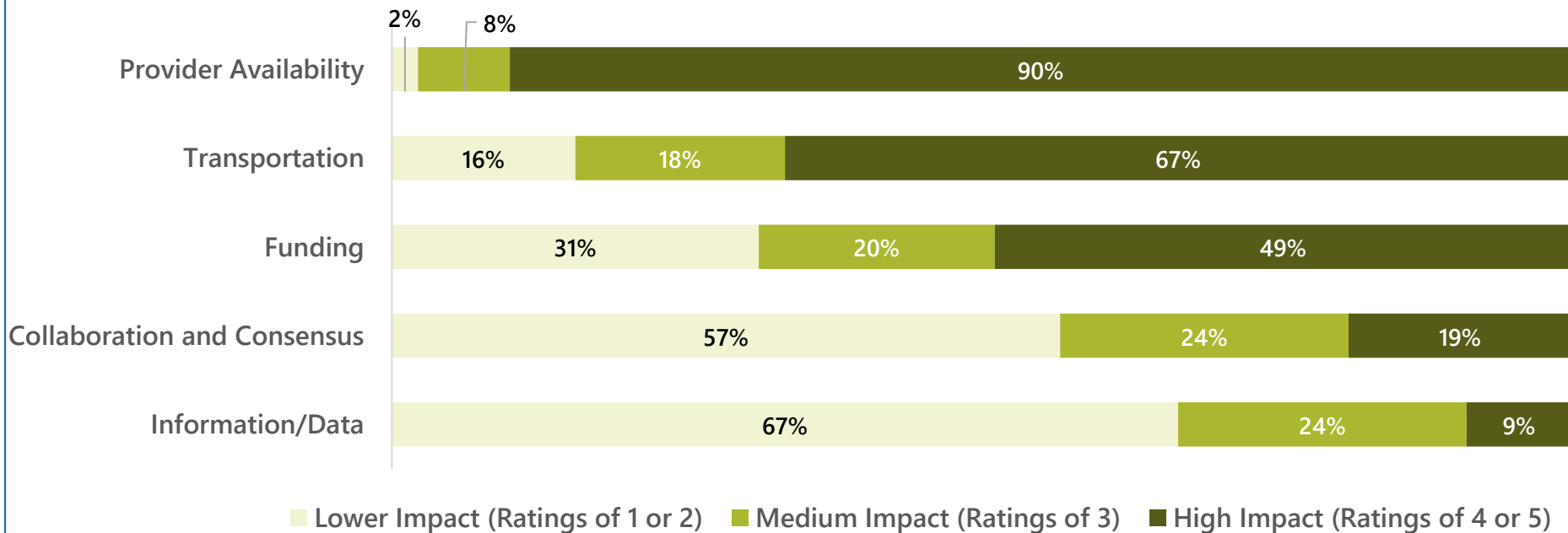
	Yes	Percent Yes	No	Percent No	Total
Central	9	45%	11	55%	20
Eastern	11	61%	7	39%	18
Northern	12	67%	6	33%	18
Piedmont	12	71%	5	29%	17
Western	11	65%	6	35%	17
Statewide	55	61%	35	39%	90

Average Barrier Ratings for FY2026



Barrier Rating Prevalences for FY2026

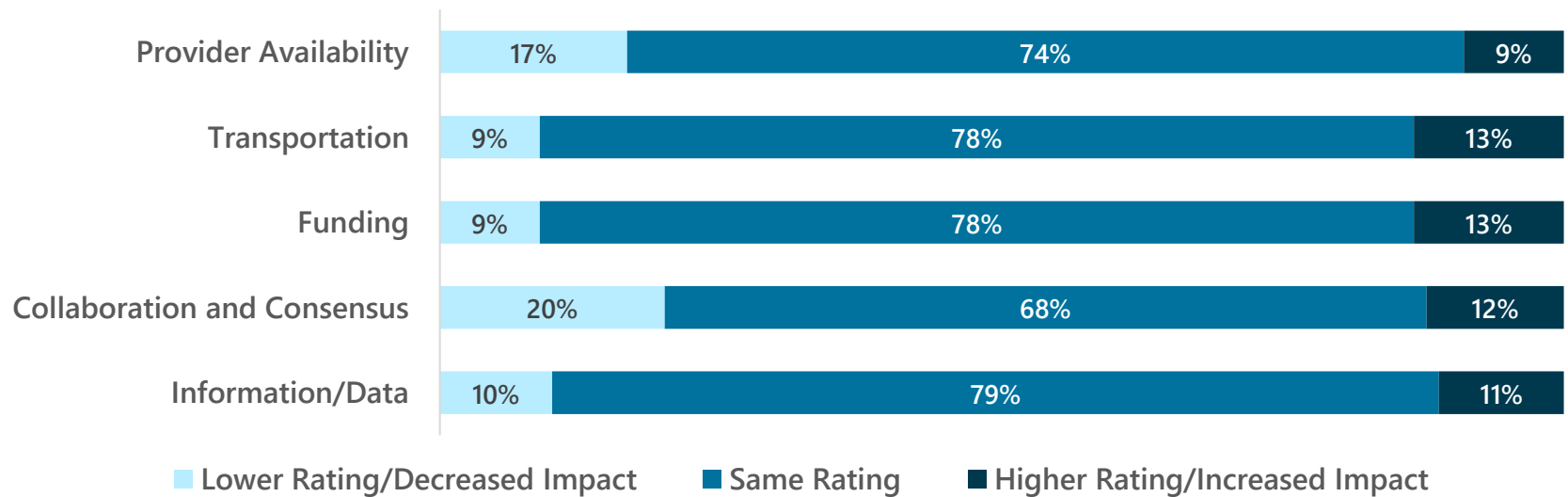
Rate the Impact of Each Barrier on your Locality's Ability to Develop Needed Services
(1=Not at all, 5=A great deal)



Number of Responding Localities: 90

Change in Barrier Ratings from FY2025

What Percentage of Localities Reported Different Ratings in FY26 (compared to FY25) for Each Barrier's Impact to Developing Needed Services?



Number of Responding Localities: 90

Note: Localities that rated barriers as 5 in FY2025 were unable to provide a higher rating of impact, as 5 is the highest rating available. Similarly, barriers rated as a 1 in last year's survey could not be updated to a lower rating to indicate lower impact, as 1 is the lowest rating available. High percentages of "Same Rating," for barriers such as Provider Availability and Transportation, indicate that most localities had already rated these barriers with the highest degree of impact available.

Average Barrier Ratings for FY2026

(Barrier Rating Scale: 1=Not at all, 5=A great deal)

	Provider Availability	Transportation	Funding	Collaboration/ Consensus	Information/ Data
Central <i>n=20</i>	4.5	3.8	2.9	2.4	2.3
Eastern <i>n=18</i>	4.4	3.4	3.5	2.3	2.0
Northern <i>n=18</i>	4.6	3.9	3.4	3.1	2.2
Piedmont <i>n=17</i>	4.6	4.3	3.4	2.4	1.9
Western <i>n=17</i>	4.7	3.8	3.4	1.7	1.6
Statewide	4.5	3.8	3.3	2.4	2.0