



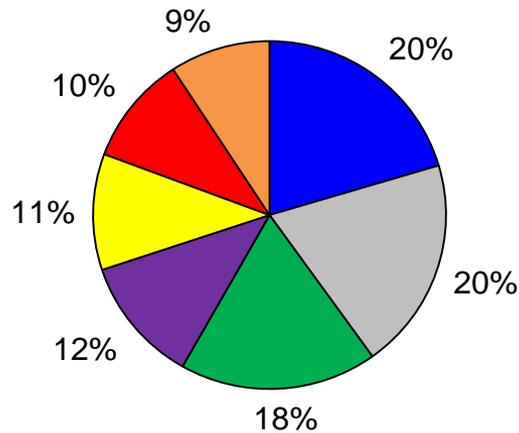
Office of Children's Services
Empowering communities to serve youth

CSA Service Gap Survey

Comparison of FY 2017 and FY 2019 Results

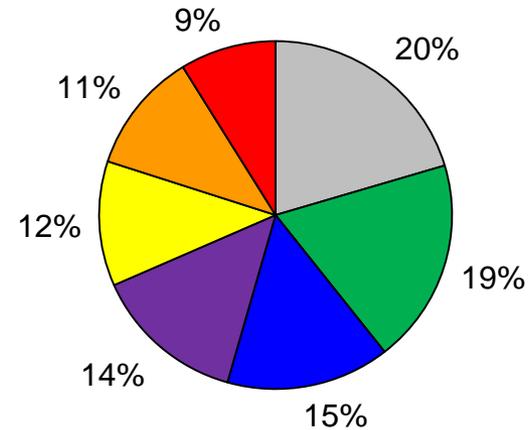
Top Three Gaps – Statewide Data

FY2017



- Family Support Services
- Community Behavioral Health Services
- Foster Care Services
- Educational Services
- Other Services
- Residential Services
- Crisis Services

FY2019



- Community Behavioral Health Services
- Foster Care Services
- Family Support Services
- Educational Services
- Other Services
- Crisis Services
- Residential Services

Changes from FY2017 to FY2019

- Community-based behavioral health services moved to the highest grouping (up 0.7%)
- Foster care services moved to the second highest grouping (up 0.9%)
- Family support services moved to the third highest grouping (down 5.4%)
- Educational (up 2.3%) and Other services (up 0.8%) remained in the same position
- Crisis services moved up one position (up 2.0%) and Residential services dropped to the lowest grouping (down 1.3%)

Community-based Behavioral Health Services

Service	2017 (%)	2019 (%)	Change (%)
Trauma-focused/trauma-informed	28.2	30.8	+2.6
Applied Behavioral Analysis	16.9	26.9	+7.0
Medication Management	15.5	16.9	+1.4
Intensive In-Home	10.6	8.5	-2.1
Family Therapy	9.9	6.2	-3.7
Assessment	9.2	5.4	-3.8
Therapeutic Day Treatment	4.9	2.3	-2.6
Group Therapy	3.5	0.8	-2.7
Case Management	1.4	2.3	+0.9

Children with intellectual and developmental disabilities replaced those with substance abuse as the third highest ranked population with service gaps in Community-based Behavioral Health Services. Youth with multiple mental health diagnoses and autism remained the top two groups.

Foster Care Services

Service	2017 (%)	2019 (%)	Change (%)
Family Foster Care Homes	59.2	61.4	+2.2
Therapeutic Foster Care Homes	23.5	24.8	+1.3
Independent Living Services	17.4	13.9	-3.5

Children with multiple mental health diagnoses (now #1) switched places with sex offending/sexual reactive behaviors (now #2) for the top two highest ranked populations with service gaps. Youth substance abuse replaced those involved with the juvenile justice for the third highest rated group with gaps in Foster Care Services.

Family Support Services

Service	2017 (%)	2019 (%)	Change (%)
Transportation to Access Services*	45.4	N/A	-
Respite	21.5	38.0	+16.5
Parent Coaching	13.1	25.0	+11.9
Family Support Partner	8.5	8.0	-0.5
Intensive Care Coordination	5.4	16.0	+10.6
Child Mentoring	5.4	9.0	+3.6
Family Partnership Facilitation	0.8	3.0	+2.2

Children with multiple mental health diagnoses remained the top ranked group with gaps in services. Youth with autism (now #2) and those with intellectual and developmental disabilities (now #3) replaced those involved with the juvenile justice, those with sex offending/sexually reactive behavior, and those with substance abuse in the top three groups with gaps in Family Support Services.

*This was moved to the barriers category in FY2019

Average Barrier Ratings*

Barrier	2017 (%)	2019 (%)	Change (%)
Need for collaboration and consensus	2.6	2.4	-0.2
Lack of funding	4.0	4.0	+0.0
Provider availability	4.3	4.2	-0.1
Need more information and data	2.6	2.3	-0.3
Other barriers	3.9	3.7	-0.2
Lack of Transportation**	N/A	4.0	-

*Barrier Ratings

“What level of impact has this barrier had on the ability to develop services?”

1 = Not At All

5 = A Great Deal

**Transportation was not listed as a discrete barrier in the FY2017 survey.

Has your locality initiated actions over the past year to address the perceived barriers to services?

	2017 (%)	2019 (%)	Change (%)
Yes	80.0	83.9	+3.9
No	20.0	16.1	-3.9