

Results of the FY2021 CSA Service Gap Survey



Background of the CSA Service Gap Survey

- One primary responsibility of the Community Policy and Management Team (CPMT) is to coordinate long range, community-wide planning to develop resources and services needed by children and families in the community (§2.2-5206).
- The 2006 Virginia General Assembly amended the Code of Virginia to further specify this requirement. On an annual basis, the CPMT shall report to the Office of Children's Services (OCS) on gaps and barriers in services needed to keep children in the local community (§2.2-5211.1.2).
- This report marks the 13th year that data has been collected by OCS on service gaps, barriers to filling these gaps, and local efforts to overcome the barriers.



Methodology

- Emails sent to CPMT Chairs and CSA Coordinators with link to automated Survey Monkey survey on February 24, 2021
- Survey closed on May 19, 2021
- One submission permitted per locality (some localities filed jointly under one CPMT)
- 107 response out of 123 possible 87% response rate
- Utilized VDSS regions to group localities



Service Groupings

Residential Services	Community-Based Behavioral	Evidence-based Behavioral Health
☐ Short-term Diagnostic	Health Services	Services
☐ Group Home	☐ Assessment	☐ Multi-systemic Therapy
☐ Residential Treatment	☐ Group Therapy	☐ Functional Family Therapy
	☐ Family Therapy	☐ Parent Child Interaction Therapy
Crisis Services	☐ Intensive In-Home	☐ Cognitive Behavioral Therapy
☐ Crisis Intervention/Stabilization	☐ Therapeutic Day Treatment	☐ Motivational Interviewing
☐ Acute Psychiatric Hospitalization	☐ Case Management	
	☐ Medication Management	Foster Care Services
Family Support Services	☐ Applied Behavior Analysis	☐ Family Foster Care Homes
☐ Family Partnership Facilitation	☐ Trauma Focused/Informed Services	☐ Therapeutic Foster Care Homes
Respite		☐ Independent Living Services
☐ Intensive Care Coordination (ICC)	Educational Services	
☐ Family Support Partner	☐ Private Day School	Other Services
☐ Child Mentoring Parent Coaching	☐ Residential School	☐ Other:
Ç	☐ School-based Mental Health Services	☐ Other:
		☐ Other:



Populations and Age Groups

Populations

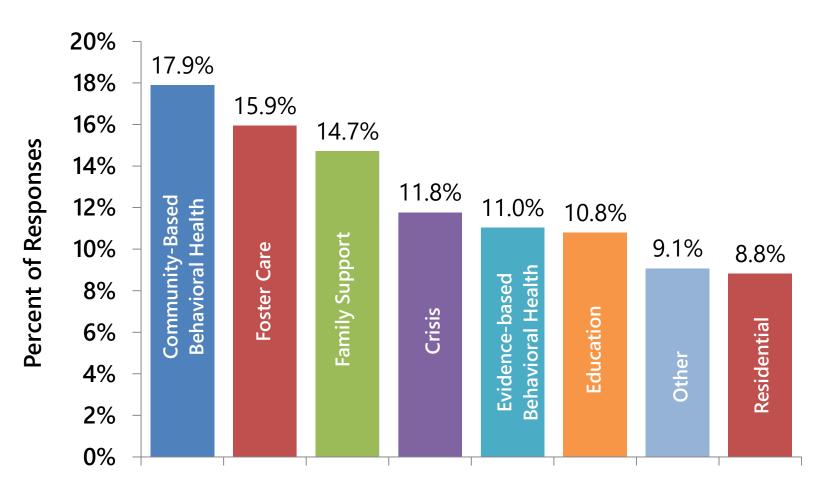
- □Autism
- □ Intellectual Disability/Developmental Disability
- ☐ Potentially Disrupting or Disrupted Foster Care Placements
- ☐ Potentially Disrupting or Disrupted Adoptions
- ☐ Sex Offending/Sexually Reactive Behaviors
- ☐ Youth with Multiple Mental Health Diagnoses
- ☐ Youth involved with the Juvenile Justice System
- □ Substance Abuse
- □Other:

Age Groups

- □ Pre-School Age (0-5)
- ☐ Elementary School Age (6-10)
- ☐ Middle School Age (11-13)
- ☐ High School Age (14-18)
- ☐ Transition Age (19-21)



Gaps Grouped by Type of Service: Statewide

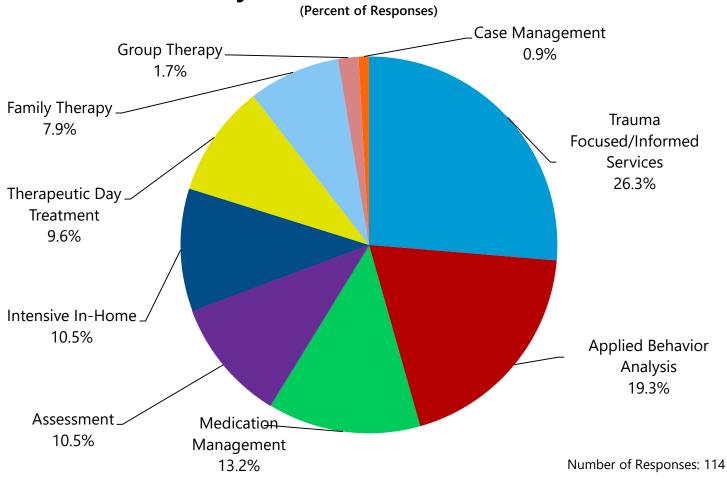


Number of Responses: 408



Service Gaps: Statewide

Community-Based Behavioral Health Services





Populations and Age Groups with Gaps in Community-Based Behavioral Health Services: Statewide

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=295)
Autism	42	14.2%
Youth with Multiple Mental Health Diagnoses	42	14.2%
Sex Offending/Sexually Reactive Behaviors	32	10.9%

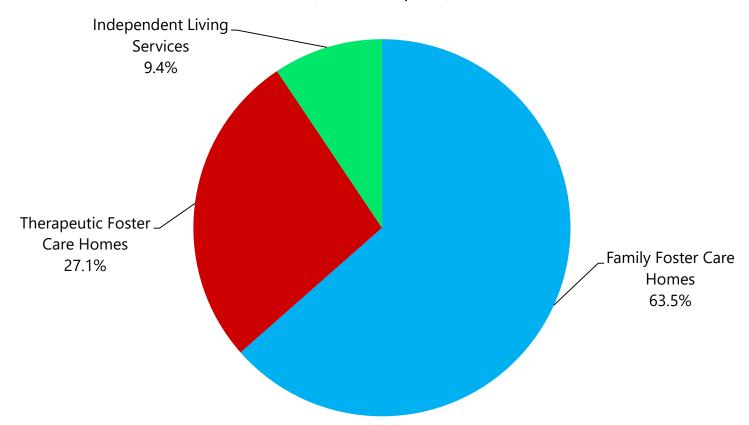
Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=221)
Middle School Age (14-18)	45	20.4%
High School Age (11-13)	43	19.5%
Elementary School Age (6-10)	40	18.1%



Service Gaps: Statewide

Foster Care Services

(Percent of Responses)



Number of Responses: 85



Populations and Age Groups with Gaps in Foster Care Services: Statewide

Inn Inree Populations with Gans	Number of Responses	Percent of Responses (n=244)
Sex Offending/Sexually Reactive Behaviors	32	13.1%
Youth with Multiple Mental Health Diagnoses	32	13.1%
Potentially Disrupting or Disrupted Foster Care Placements	27	11.1%

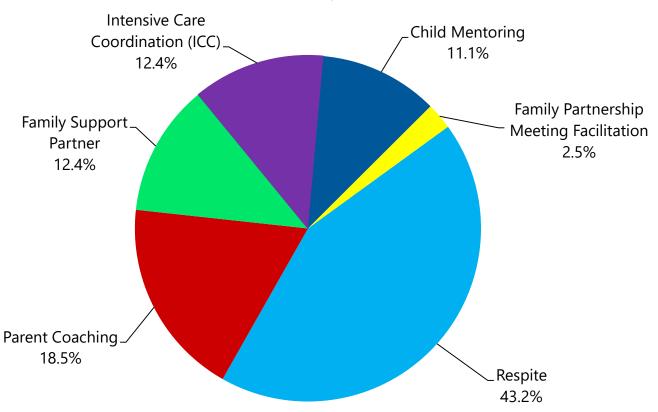
TION INFOCACION (TROUNS WITH CARS	Number of Responses	Percent of Responses (n=171)
High School Age (14-18)	49	28.7%
Middle School Age (11-13)	39	22.8%
Elementary School Age (6-10)	24	14.0%



Service Gaps: Statewide

Family Support Services

(Percent of Responses)



Number of Responses: 81



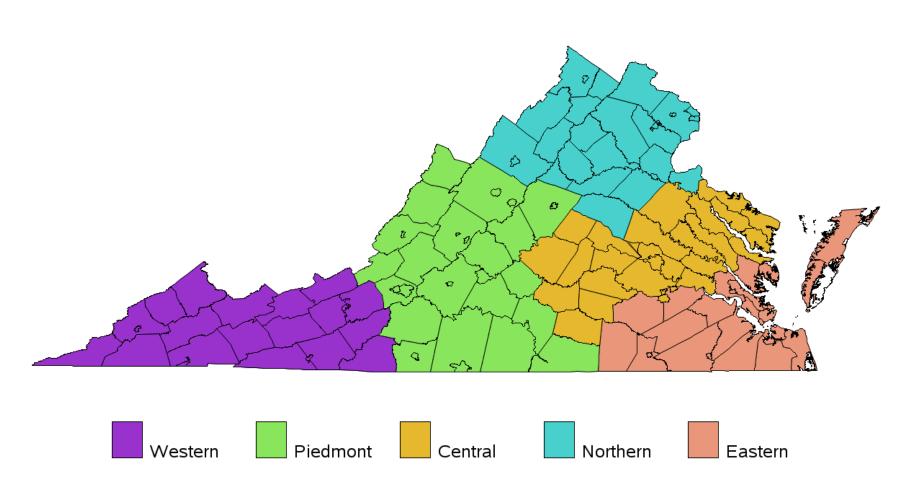
Populations and Age Groups with Gaps in Family Support Services: Statewide

TIAN INFAA PANIIISTIANS WITH ITANS	Number of Responses	Percent of Responses (n=239)
Youth with Multiple Mental Health Diagnoses	33	13.8%
Autism	30	12.6%
intellectual Disability/Developmental Disability	29	12.1%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=174)
High School Age (14-18)	39	22.4%
Middle School Age (11-13)	36	20.7%
Elementary School Age (6-10)	34	19.5%

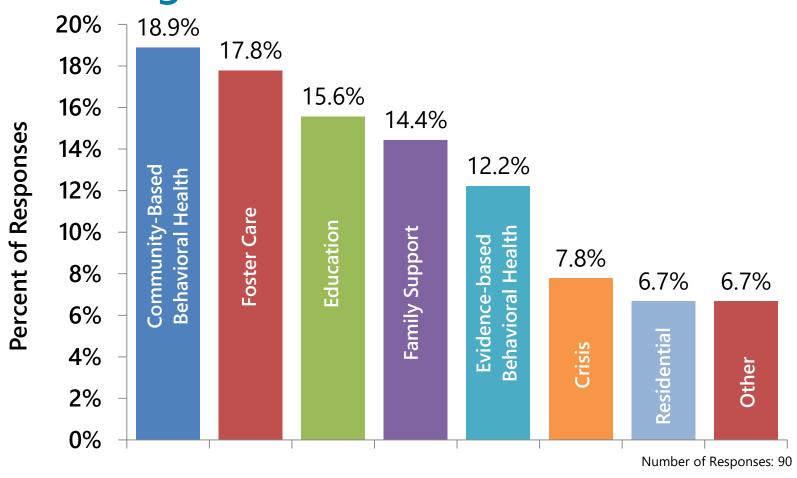


Regional Boundaries



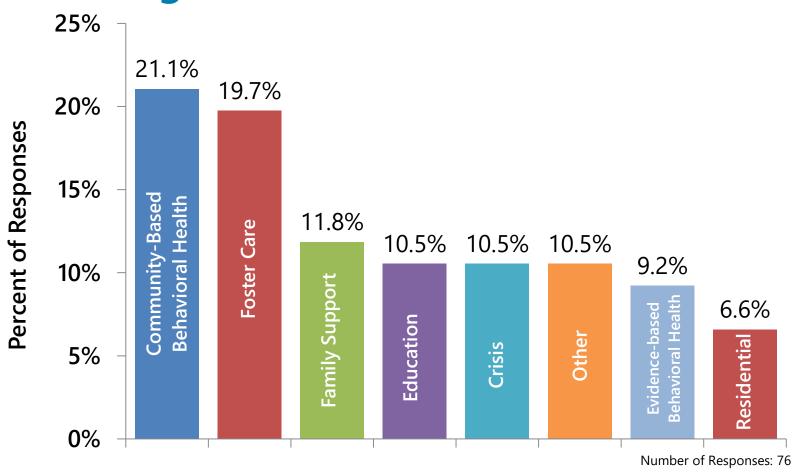


Gaps Grouped by Type of Service: Central Region



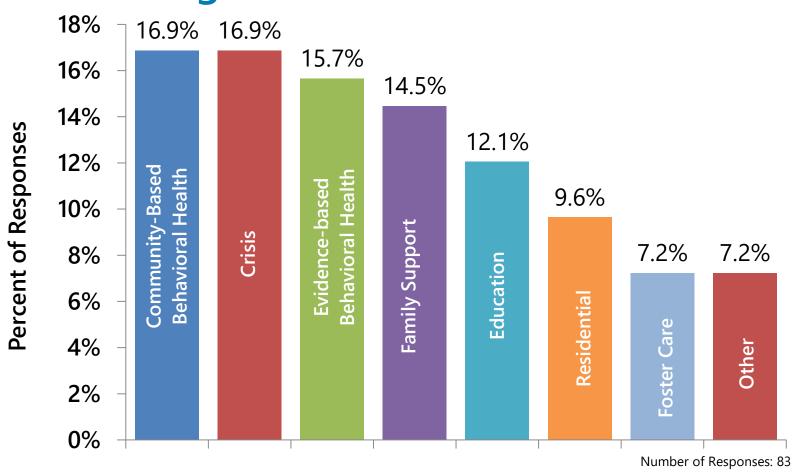


Gaps Grouped by Type of Service: Eastern Region



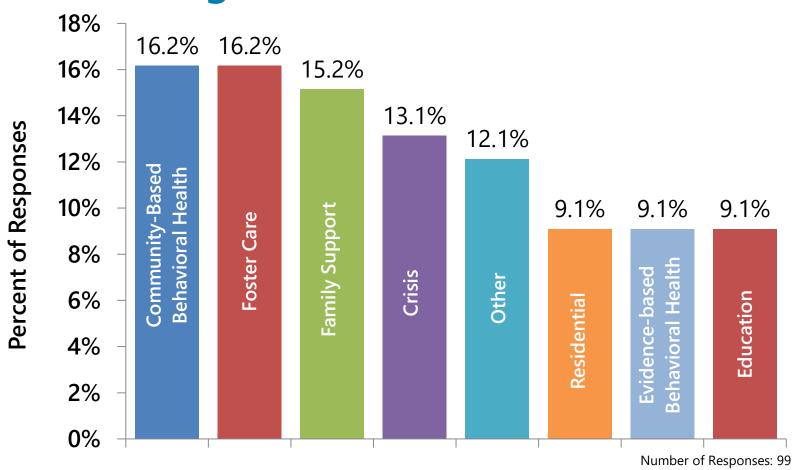


Gaps Grouped by Type of Service: Northern Region



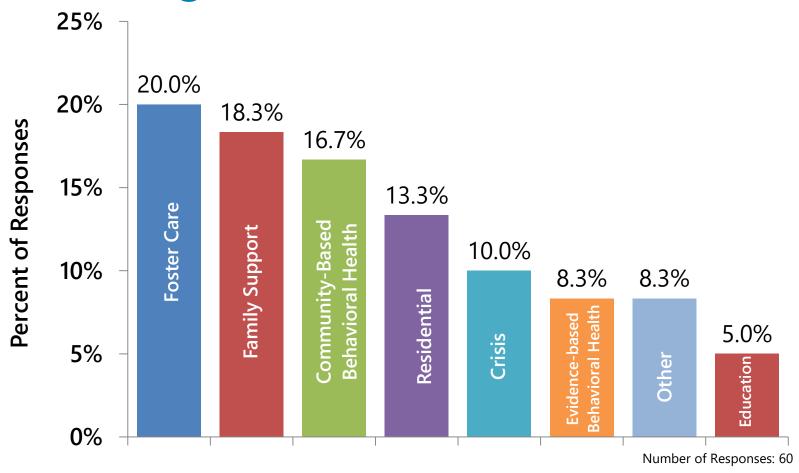


Gaps Grouped by Type of Service: Piedmont Region





Gaps Grouped by Type of Service: Western Region





"Need For Collaboration and Consensus"

Rating	Cases	Percent
1	26	25.0%
2	31	29.8%
3	31	29.8%
4	12	11.5%
5	4	3.9%
Total	104	100.0%
Average: 2.4		

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public partners agency

need agreement identified Day back Consensus

Challenges in-person regional

provide youth Care each quality Family

Service become efforts better programs strong understanding

person within cases collaborate needs issues

some feel Collaboration lack well

communication due meetings address area CSA enough one

supports CPMT Team less Services residential Schools

resources Henrico working disconnect

together localities level teams providers

planning planning planning between locality
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"Lack Of Funding"

Rating	Cases	Percent
1	15	14.4%
2	14	13.5%
3	21	20.2%
4	21	20.2%
5	33	31.7%
Total	104	100.0%
Average: 3.4		

1 = "Not At All"

5 = "A Great Deal"

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Federal
       populations community effectively
            issue County COVID
                                      families face
                                       area low mandated
                        insurance
                                   resources service
        based example identified
                   expected category health being
       since training needed Day
   use Treatment children work basic due rural need
                                        locality like fund
Most continue well funding locality like fund new Henrico able difficult state
    used staff presence makes prevents funds additional come Therapeutic streams
 School providers increased
      match Public always PSSF SERVICES youth programs Medicaid limited
       mental All Accessibility Schools
                   CSA offer coverage
                                 private Challenges
                          communities
```



"Lack Of Transportation"

Rating	Cases	Percent
1	10	9.6%
2	6	5.8%
3	17	16.4%
4	30	28.9%
5	41	39.4%
Total	104	100.0%
Average: 3.8		

1 = "Not At All"

5 = "A Great Deal"

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challenge make one telehealth reliability service access options order stay individuals providers issue virtual always getting families located affordable reliable without accessing find/pay within bus large meetings some Foothills lower year locality funding particularly live lack attend transportation limited only pay convenient assistance rural time available over needs need identified two youth outside lot past made appointments use school services system area provided COVID difficult struggle Most still away during barrier helped Gloucester point-to-point issues somewhat concern
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"Provider Availability"

Rating	Cases	Percent
1	3	2.9%
2	8	7.7%
3	28	17.3%
4	23	22.1%
5	52	50.0%
Total	104	100.0%

Average: 4.1

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limited ABA vendors
              some community challenge available
               region Substance, all travel programs
                     particularly TFC program lists
                health provider
   qualified
  especially MST placements base seen
           needing Residential local other need barrier
          oster providers gaps serve
work providers Mentoring locality
list enough being being
rural few times continues identified public wait
  quality more school within number crisis rate Evidence Family Care
County find due specialized Spanish youth
                     funding families needs higher
                needed challenging COVID meet
                                         employees
                     availability abuse
                                       Day Intensive
                   lack area
              inability homes willing hours
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"Need More information and Data"

Rating	Cases	Percent
1	33	31.7%
2	27	26.0%
3	32	30.8%
4	9	8.7%
5	3	2.9%
Total	104	100.0%
Average: 2.3		

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resources placements therapeutic reached need service current ways people support time available providers relates email Review abilities ample area see identified missing causing stakeholders between collection use independent Schools data/info able lack comparison youth more adopted residential decisions good resistant options services confusion increased office partners staff placement systems know exists agencies over the resource of the
```



"Other Barriers"

Rating	Cases	Percent
1	8	10.5%
2	1	1.3%
3	12	15.8%
4	18	23.7%
5	37	48.7%
Total	76	100.0%
Average: 4.0		

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opportunities LGBTQ speaking
residential number longer
County telehealth limited provided
about board visits
population about board visits
population creating all many
Poor location programs youth

Providers provide diversity delivery meet community
See Language City care change
COVID office cultural during person
local utilize being more needs CPMT
made Roanoke even well etc CPMB gaps
pandemic Medicaid
color Some participation done rural n/a barriers service phone
Individuals engagement Inclusion families area impact family Staffing quality
parents staff meetings other needed
Education specifically virtual low based
access need Healthcare resources
clients CSA
internet homes Services

Services

Healthcare resources
across
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Has your locality initiated actions over the past year to address the perceived services barriers?

Answer	Cases	Percent
Yes	84	80.8%
No	20	19.2%
Total	104	100.0%





Conclusions

- As a group, gaps in Community-based Behavioral Services were identified most often statewide and in 4 out of 5 regions
- However, Family Foster Care Homes were selected as the top individual service gap in the Commonwealth and in every region except the Northern region
- Youth with Multiple Mental Health Diagnoses were identified as the population with gaps most frequently statewide and either 1st or 2nd in each region
- High School Age children (14 18) were the age group selected most often statewide and in every region