

# CSA Utilization Reports

## *User Manual*



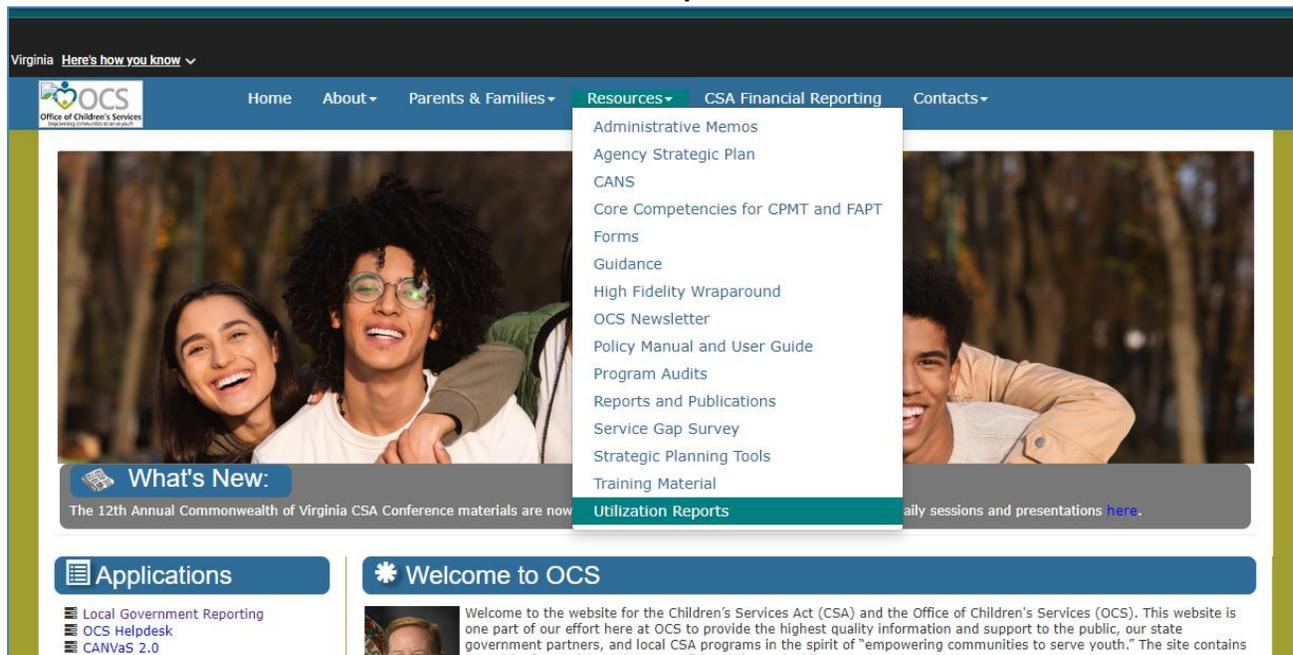
**Last updated on: December 27, 2023**

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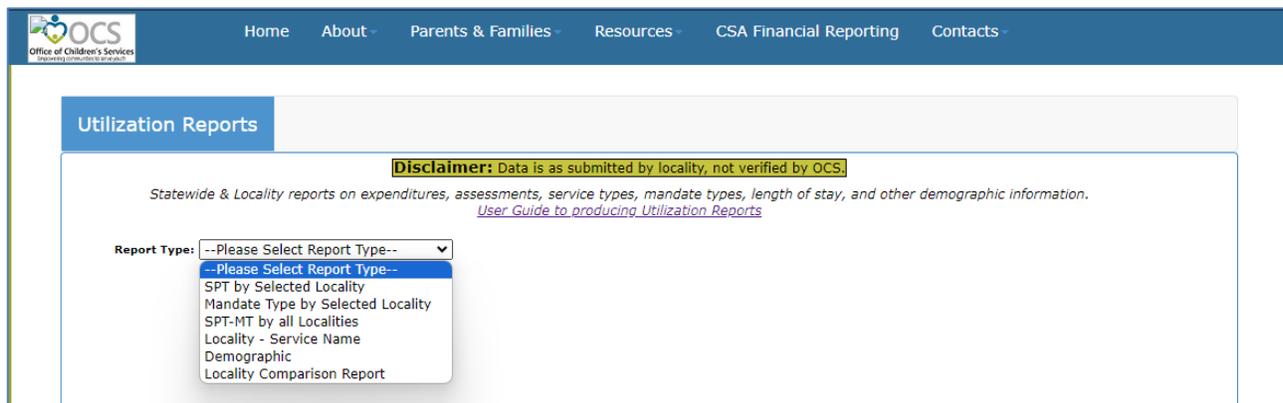
# Accessing CSA Utilization Reports

## 1. Click on Resources and then on Utilization Reports



## 2. Once on the CSA Utilization reports screen you will first need to:

Select a Report Type from the drop-down list



The following are the six report types:

- a. SPT (Service Placement Type) by Selected Locality
- b. Mandate Type (MT) by Selected Locality
- c. SPT-MT by all Localities
- d. Locality - Service Name
- e. Demographic
- f. Locality Comparison Report

All reports require the user to select the fiscal year (or fiscal years for the Locality Comparison Report) and set a Year-to-Date - Yes/No radio button as well as Report Filter 1 and Report Filter 2.

The Year-To-Date button set to “Yes” generates data as of the date in the current fiscal year, while the button set to “No” generates data for the complete fiscal year. If you are looking at the current fiscal year, there is no option as the fiscal year is not complete and you will receive year-to-date data only.

The Report Filter 1 and Report Filter 2 selections vary depending on the Report Type selected. The steps to generate the reports are outlined below.

**Reports:** SPT by Selected Locality; MT by Selected Locality; SPT-MT by all Localities; Demographic; and Locality - Service Name

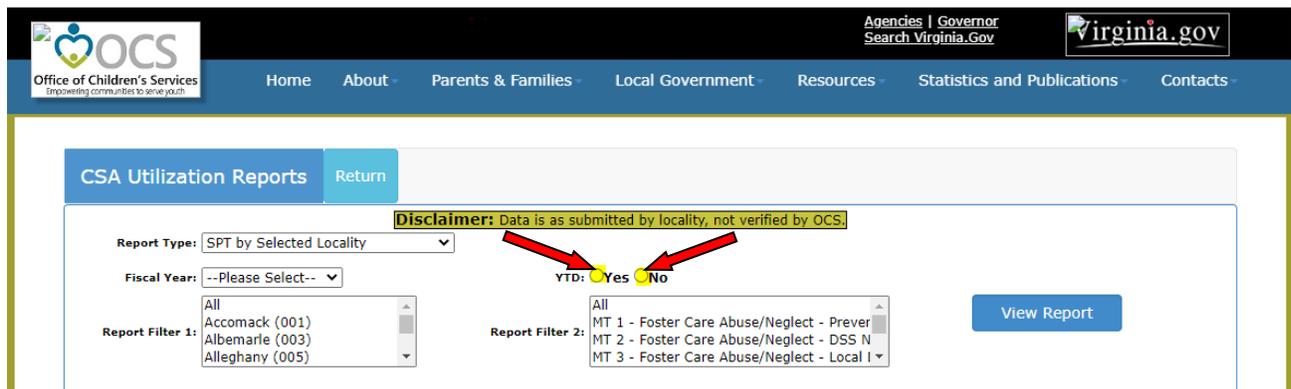
For the above listed reports, the filter selections are as follows:

**Step 1:** Select the Fiscal Year from the dropdown list.



**Step 2:** Select 'Yes' or 'No' for the Year-to-Date (YTD) option

Selecting 'Yes' will return utilization data from the beginning of the selected fiscal year through today's month and day for the selected fiscal year. Selecting 'No' will return the entire selected fiscal year's utilization data. 'Yes' will be selected by default for the current fiscal year and during July, August and September for the previous fiscal year.



### Step 3: Select Report Filter 1

- For the SPT by Selected Locality, Mandate Type by Selected Locality, Demographic, and Locality - Service Name reports: Users can 1) select an individual locality, 2) click and hold the CTRL key and select multiple localities, or 3) select 'All'
- For the SPT-MT by all Localities report: Users can 1) select an individual SPT, 2) click and hold the CTRL key and select multiple SPTs, or 3) select 'All'

CSA Utilization Reports [Return](#)

**Disclaimer:** Data is as submitted by locality, not verified by OCS.

Report Type: SPT by Selected Locality

Fiscal Year: --Please Select--

YTD:  Yes  No

Report Filter 1: All, Accomack (001), Albemarle (003), Alleghany (005)

Report Filter 2: All, MT 1 - Foster Care Abuse/Neglect - Prever, MT 2 - Foster Care Abuse/Neglect - DSS N, MT 3 - Foster Care Abuse/Neglect - Local I

[View Report](#)

### Step 4: Select Report Filter 2

- For the SPT by Selected Locality report: Users can 1) select an individual MT, 2) click and hold the CTRL key and select multiple MTs, or 3) select 'All'
- For the Mandate Type by Selected Locality and Demographic reports: Users can 1) select an individual SPT, 2) click and hold the CTRL key and select multiple SPTs, or 3) select 'All'
- For Locality - Service Name report: Users can 1) select an individual Service Name, 2) click and hold the CTRL key and select multiple Service Names, or 3) select 'All'

CSA Utilization Reports [Return](#)

**Disclaimer:** Data is as submitted by locality, not verified by OCS.

Report Type: SPT by Selected Locality

Fiscal Year: --Please Select--

YTD:  Yes  No

Report Filter 1: All, Accomack (001), Albemarle (003), Alleghany (005)

Report Filter 2: All, MT 1 - Foster Care Abuse/Neglect - Prever, MT 2 - Foster Care Abuse/Neglect - DSS N, MT 3 - Foster Care Abuse/Neglect - Local I

[View Report](#)

Step 5: To generate the report, click on the 'View Report' Button

A report similar to the following will be displayed:

SPT	Service Placement Type	Unduplicated Child Count	Total Net Expenditures	Avg Net Expenditure Per Child	Per Diem	Selected FY Avg Length of Stay	Total Avg Length of Stay
1	Community Service	8,400	\$46,018,055.80	\$5,478.34	\$44.57	122.92	254.55
2	Community Transition Services	108	\$467,163.14	\$4,325.58	\$36.28	119.24	162.92
3	Intensive Care Coordination	617	\$3,483,819.94	\$5,646.39	\$36.58	154.36	255.03
4	Intensive In-Home	229	\$1,150,919.95	\$5,025.85	\$40.32	124.66	170.63
5	Wrap-Around Services for Students With Disabilities	377	\$2,049,381.21	\$5,436.02	\$37.90	143.43	279.25
6	Special Education Private Day Placement	4,173	\$178,297,055.10	\$42,726.35	\$174.41	244.97	695.42
8	Foster Care Basic Maintenance & Basic Activities Payments	2,678	\$16,824,592.40	\$6,282.52	\$42.69	147.16	285.03
10	Treatment Foster Home	3,076	\$80,741,585.09	\$26,248.88	\$130.29	201.46	469.29
11	Independent Living Stipend	151	\$961,704.72	\$6,368.91	\$42.35	150.40	257.46
12	Independent Living Arrangement	336	\$9,358,187.56	\$27,851.75	\$163.71	170.13	285.90
13	Psychiatric Hospital/Crisis Stabilization Unit	13	\$367,395.05	\$28,261.16	\$858.40	32.92	42.54
14	Temporary Care Facility and Services (Congregate Care Setting)	34	\$324,857.63	\$9,554.64	\$299.41	31.91	38.38
15	Group Home (Congregate Care Setting)	658	\$15,224,315.04	\$23,137.26	\$175.56	131.79	225.01
16	Residential Treatment Facility (Congregate Care Setting)	777	\$16,855,549.63	\$21,693.11	\$186.97	116.03	196.79
17	Congregate Educational Services - for Medicaid Funded Placements	1,335	\$27,905,753.75	\$20,903.19	\$128.68	162.44	323.97
18	Congregate Educational Services - for Non-Medicaid Funded Placements	354	\$8,930,574.77	\$25,227.61	\$176.46	142.97	235.71
	<b>Statewide Total</b>	<b>14,922</b>	<b>\$403,214,806.13</b>	<b>\$27,021.50</b>	<b>\$128.28</b>	<b>210.65</b>	<b>494.88</b>

**Step 6:** To print the report: Click on the 'Print PDF' button. To export the report to an excel workbook, click on the 'Excel Export' button

SPT	Service Placement Type	Unduplicated Child Count	Total Net Expenditures	Avg Net Expenditure Per Child	Per Diem	Selected FY Avg Length of Stay	Total Avg Length of Stay
1	Community Service	8,400	\$46,018,055.80	\$5,478.34	\$44.57	122.92	254.55
2	Community Transition Services	108	\$467,163.14	\$4,325.58	\$36.28	119.24	162.92

## Report: Locality Comparison Report

**Step 1:** Select a single Fiscal Year or click and hold the CTRL key and select multiple Fiscal Years (up to 3)

**Step 2:** Select 'Yes' or 'No' for YTD. Note: if any selected fiscal year from Step 1 is the current fiscal year or the previous fiscal year during the months of July, August and September, then 'Yes' will be automatically selected

**Step 3:** Select either the 'By Service Placement Type' or the 'By Mandate Type' radio button. Depending on this selection, the Report Filter 2 is populated with SPTs or MTs

**Step 4:** For Report Filter 1: Select two or more localities/statewide. Up to five localities, including statewide, can be selected by clicking and holding the CTRL key and then selecting the localities

**Step 4:** For Report Filter 2: Select a single SPT or MT, click and hold the CTRL key and select multiple SPTs or MTs, or select 'All'

**Step 6:** To generate the report, click on the 'View Report' Button

### CSA Utilization Reports [Return](#)

**Disclaimer:** Data is as submitted by locality, not verified by OCS.

Report Type:

Fiscal Year:

1

YTD:  Yes  No

2

By Service Placement Type  By Mandate Type

3

[View Report](#)

6

Report Filter 1:

4

Report Filter 2:

5

A report similar to the following will be displayed:



Home About Parents & Families Local Government Resources Statistics and Publications Contacts

Agencies | Governor Search.Virginia.Gov



**CSA Utilization Reports** Return

Disclaimer: Data is as submitted by locality, not verified by OCS

Report Type: Locality Comparison Report

Fiscal Year: 2021  
2020  
2019  
2018

Report Filter 1: Albemarle (003)  
Alleghany (005)  
Amelia (007)  
Amherst (009)

YTD:  Yes  No

By Service Placement Type  By Mandate Type

Report Filter 2: All  
SPT 1 - Community Service  
SPT 2 - Community Transition Services  
SPT 3 - Intensive Care Coordination

View Report

Print PDF Excel Export

**Office of Children's Services**

*Comparison Report - By Service Placement Type*

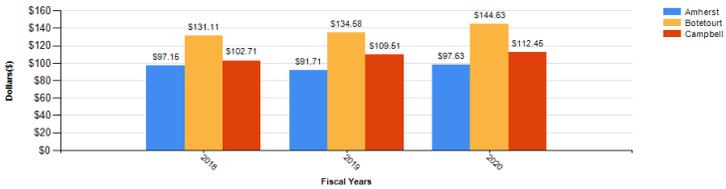
Data Source: LEDRS

Fiscal Year 2020, 2019, 2018 Report Span Year to date - for Selected Fiscal Years

Selected Localities to Compare 009 - Amherst, 023 - Botetourt, 031 - Campbell

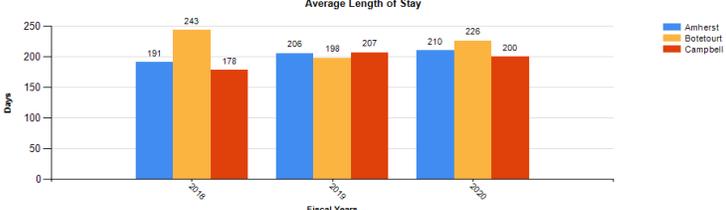
Selected Service Placement Type(s) All

Average Per Diem Cost



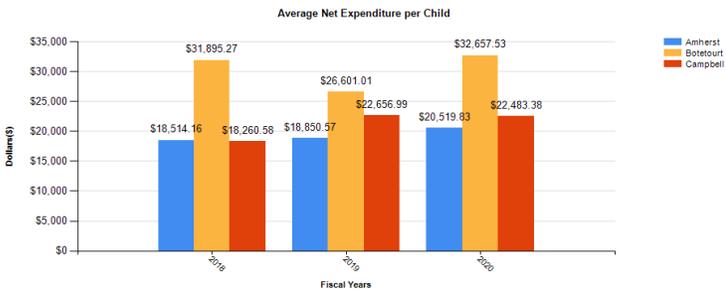
Fiscal Year	Amherst	Botetourt	Campbell
2018	\$97.15	\$131.11	\$102.71
2019	\$91.71	\$134.58	\$109.51
2020	\$97.63	\$144.83	\$112.45

Average Length of Stay



Fiscal Year	Amherst	Botetourt	Campbell
2018	191	243	178
2019	206	198	207
2020	210	226	200

Average Net Expenditure per Child



Fiscal Year	Amherst	Botetourt	Campbell
2018	\$18,514.16	\$31,895.27	\$18,260.58
2019	\$18,850.57	\$26,601.01	\$22,656.99
2020	\$20,519.83	\$32,657.53	\$22,483.38

**Step 7:** To print the report, click on the 'Print PDF' button and to export the report to an excel workbook, click on the 'Excel Export' button

The screenshot displays the 'CSA Utilization Reports' interface. At the top, there is a navigation bar with the OCS logo and the text 'Office of Children's Services Empowering communities to serve youth'. To the right, it says 'Agencies | Governor Search Virginia.Gov' and 'virginia.gov'. Below the navigation bar are links for Home, About, Parents & Families, Local Government, Resources, Statistics and Publications, and Contacts.

The main content area is titled 'CSA Utilization Reports' and includes a 'Return' button. A yellow disclaimer box states: 'Disclaimer: Data is as submitted by locality, not verified by OCS.' Below this, the 'Report Type' is set to 'Locality Comparison Report'. The 'Fiscal Year' dropdown is set to 2021, with options for 2020, 2019, and 2018. The 'YTD' option is set to 'Yes'. The 'Report Filter 1' dropdown is set to 'Amherst (009)', with other options including Albemarle (003), Alleghany (005), and Amelia (007). The 'Report Filter 2' dropdown is set to 'All', with other options including SPT 1 - Community Service, SPT 2 - Community Transition Services, and SPT 3 - Intensive Care Coordination. The 'By Service Placement Type' radio button is selected.

On the right side, there are three buttons: 'View Report', 'Print PDF', and 'Excel Export'. Two red arrows point upwards to the 'Print PDF' and 'Excel Export' buttons. Below the buttons, a blue banner reads 'Office of Children's Services Comparison Report - By Service Placement Type'. Below the banner, it says 'Data Source: LEDRS'. The 'Fiscal Year' is set to '2020, 2019, 2018' and the 'Report Span' is 'Year to date - for Selected Fiscal Years'. The 'Selected Localities to Compare' are '009 - Amherst, 023 - Botetourt, 031 - Campbell'. The 'Selected Service Placement Type(s)' is 'All'.

## General Guidance to Create CSA Utilization Reports

- There are six types of reports:
    - SPT (Service Placement Type) by Selected Locality
    - Mandate Type (MT) by Selected Locality
    - SPT-MT by All Localities
    - Locality - Service Name
    - Demographic
    - Locality Comparison Report
  - Depending on the report selected, the reporting will display utilization data:
    - By Locality
    - By Mandate Type
    - By Service Placement Type
    - By Service Name
    - By Demographics
    - By graphically displaying comparisons of two or more localities/statewide
  - The following information is provided in the SPT by Selected Locality, SPT-MT by all localities, Locality - Service Name, and Demographic reports
    - Unduplicated Child Count
    - Total Net Expenditures
    - Average Net Expenditure per Child
    - Per Diem (cost per day)
    - Average Length of Stay in the Selected Fiscal Year
    - Continuous Average Length of Stay (since the beginning of FY2017)
  - The following information is provided in the MT by Selected Locality report:
    - Unduplicated Child Count
    - Total Net Expenditures
    - Average Net Expenditure per Child
- \*Note:** The Per Diem, Selected Fiscal Year Average Length of Stay, and Total Average Length of Stay columns are not included in the MT by Selected Locality report since length of stay is only applicable to SPTs and Service Names
- The following comparisons are provided in the Locality Comparison Report:
    - When selecting 'By Service Placement Type'
      - ✓ Average Per Diem Cost
      - ✓ Average Length of Stay
      - ✓ Average Net Expenditure per Child

- When selecting 'By Mandate Type'
  - ✓ Average Net Expenditure per Child

**\*Note:** The Average Per Diem Cost and Average Length of Stay comparisons are not included since length of stay is only applicable to SPTs and Service names

**SPT by Selected Locality Report** – This report returns utilization data by service placement type for one or more localities for the selected mandate types:

- Select the report by using the dropdown box and selecting 'SPT by Selected Locality'
- Select the applicable fiscal year
- Select 'Yes' or "No' for YTD
- Select Filter 1 - Locality(s)
- Select Filter 2 - Mandate Type(s)
- Engage "View Report"

**\*Note:** If not selecting all Mandate Types, total net expenditures may not match the true total for all Mandate Types. If you are looking for the true total net expenditures for the year, please select 'All' Mandate Types

**Mandate Type by Selected Locality Report** – This report returns utilization data by mandate type for one or more localities for the selected service placement types:

- Select the report by using the dropdown box and selecting 'Mandate Type by Selected Locality'
- Select the applicable fiscal year
- Select 'Yes' or "No' for YTD
- Select Filter 1 - Locality(s)
- Select Filter 2 - Service Placement Type(s)
- Engage "View Report"

**\*Note:** If not selecting all Service Placement Types, total net expenditures may not match the true total for all Service Placement Types. If you are looking for the true total net expenditures for the year, please select 'All' Service Placement Types

**SPT-MT by all Localities Report** – This report returns utilization data by locality for the selected service placement and mandate types

- Select the report by using the dropdown box and selecting ‘SPT-MT by all Localities’
- Select the applicable fiscal year
- Select ‘Yes’ or “No’ for YTD
- Select Filter 1 - Service Placement Type(s)
- Select Filter 2 - Mandate Type(s)
- Engage “View Report”

**\*Note:** If not selecting all Service Placement Types or all Mandate Types, total net expenditures may not match the true total for all Service Placement Types and all Mandate Types. If you are looking for the true total net expenditures for the year, please select ‘All’ Service Placement Types and ‘All’ Mandate Types

**Locality Service Name Report** – This report returns utilization data by service name for one or more localities for the selected service names:

- Select the report by using the dropdown box and selecting ‘Mandate Type by Selected Locality’
- Select the applicable fiscal year
- Select ‘Yes’ or “No’ for YTD
- Select Filter 1 - Locality(s)
- Select Filter 2 - Service Placement Type(s)
- Engage “View Report”

**\*Note:** If not selecting all Service Names, total net expenditures may not match the true total for all Service Names. If you are looking for the true total net expenditures for the year, please select ‘All’ Service Names

**Demographic Report** – This report returns utilization data by Sex, Race, Ethnicity, Age Group, and Referral Source for one or more localities for the selected service placement types:

- Select the report by using the dropdown box and selecting ‘Demographic’
- Select the applicable fiscal year
- Select ‘Yes’ or “No’ for YTD
- Select Filter 1 - Locality(s)
- Select Filter 2 - Service Placement Type(s)
- Engage “View Report”

**\*Note:** If not selecting all Service Placement Types, total net expenditures may not match the true total for all Service Placement Types. If you are looking for the true total net expenditures for the year, please select 'All' Service Placement Types

**Locality Comparison Report** – This report returns graphical comparisons of utilization data by either service placement type or mandate type for two to five localities/statewide for up to three fiscal years:

- Select the report by using the dropdown box and selecting 'Locality Comparison Report'
- Select the applicable fiscal year(s)
- Select 'Yes' or "No' for YTD
- Select 'By Service Placement Type' or 'By Mandate Type'
- Select Filter 1 - Locality(s)
- Select Filter 2 – Service Placement Type(s) or Mandate Type(s)
- Engage "View Report"

**\*Note:** If not selecting all Service Placement Types or all Mandate Types, average net expenditures per child may not match the true average for all Service Placement Types or all Mandate Types. If you are looking for the true total net expenditures for the year, please select 'All' Service Placement Types' or 'All' Mandate Types

For [Technical Assistance](#) on the CSA Utilization reports please contact: [OCS Help Desk](#)