



Office of Children's Services
Empowering communities to serve youth

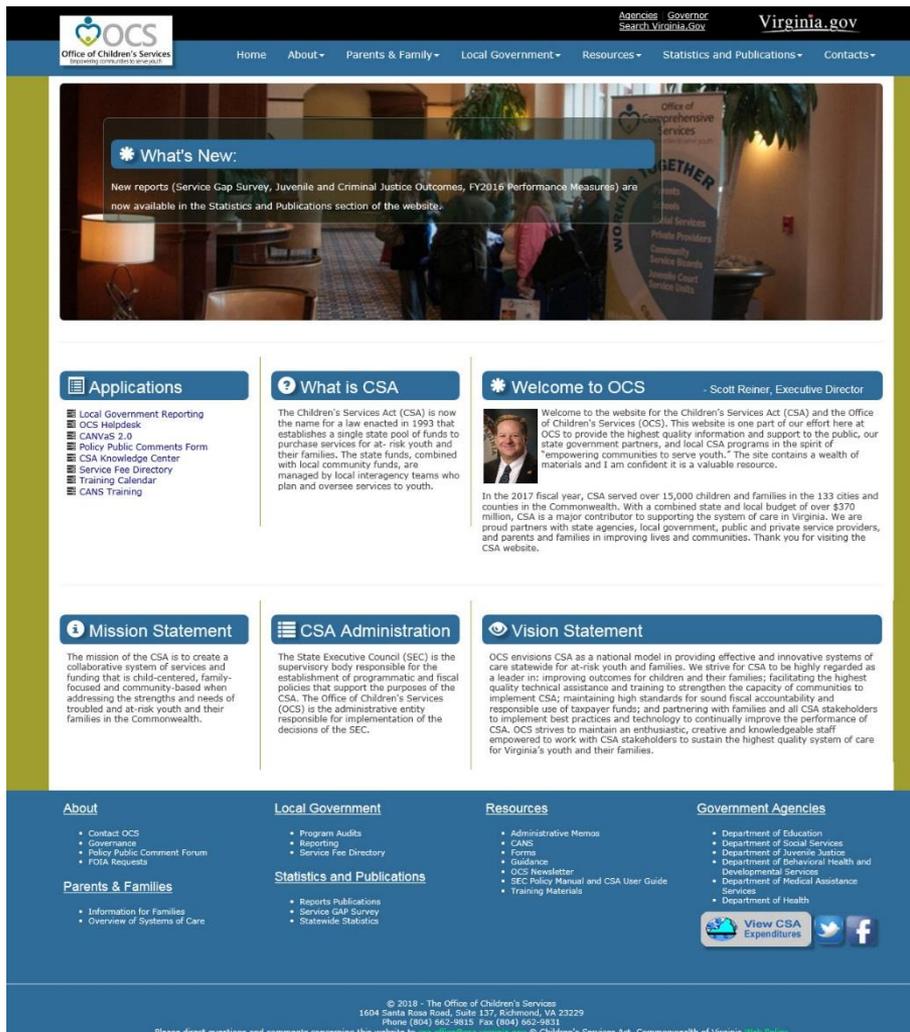
CSA IT Applications

New Coordinators Academy

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CSA Main Website

www.csa.virginia.gov



The screenshot shows the homepage of the Office of Children's Services (OCS) website. At the top, there is a navigation bar with the OCS logo, the text "Office of Children's Services Empowering communities to serve youth", and a search bar. The main navigation menu includes links for Home, About, Parents & Family, Local Government, Resources, Statistics and Publications, and Contacts. A secondary navigation bar at the top right includes "Virginia.gov" and "Search Virginia.Gov".

The main content area features a "What's New" section with a blue header and a photograph of a community meeting. Below this, there are four columns of content:

- Applications:** A list of links including Local Government Reporting, OCS Helpdesk, CANVAS 2.0, Policy Public Comments Form, CSA Knowledge Center, Service Fee Directory, Training Calendar, and CANS Training.
- What is CSA:** A text block explaining that the Children's Services Act (CSA) is a law enacted in 1993 that establishes a single state pool of funds to purchase services for at-risk youth and their families. It notes that state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services.
- Welcome to OCS:** A section featuring a photo of Scott Reiner, Executive Director, and a welcome message. It states that the website is one part of an effort to provide the highest quality information and support to the public, state government partners, and local CSA programs. It also mentions that in the 2017 fiscal year, CSA served over 15,000 children and families in 133 cities and counties.
- Mission Statement:** A text block stating that the mission of the CSA is to create a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of troubled and at-risk youth and their families.
- CSA Administration:** A text block explaining that the State Executive Council (SEC) is the supervisory body responsible for the establishment of programmatic and fiscal policies that support the purposes of the CSA. It identifies the Office of Children's Services (OCS) as the administrative entity responsible for implementation.
- Vision Statement:** A text block stating that OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk youth and families. It lists goals such as improving outcomes for children and their families, facilitating the highest quality technical assistance, maintaining high standards for sound fiscal accountability, and partnering with families and all CSA stakeholders.

At the bottom of the page, there is a footer with several sections:

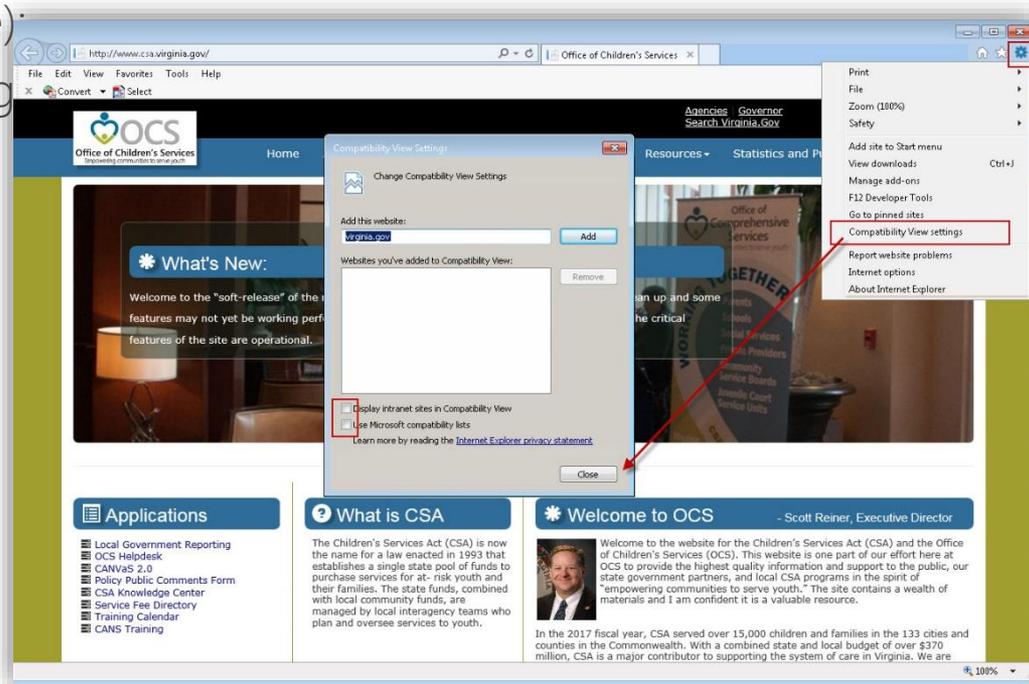
- About:** Links for Contact OCS, Governance, Policy Public Comment Forum, and FOIA Requests.
- Parents & Families:** Links for Information for Families and Overview of Systems of Care.
- Local Government:** Links for Program Audits, Reporting, and Service Fee Directory.
- Resources:** Links for Administrative Memos, CANS, Forms, Guidance, OCS Newsletter, SEC Policy Manual and CSA User Guide, and Training Materials.
- Statistics and Publications:** Links for Reports/Publications, Service Gap Survey, and Statewide Statistics.
- Government Agencies:** A list of partner agencies including Department of Education, Department of Social Services, Department of Juvenile Justice, Department of Behavioral Health and Developmental Services, Department of Medical Assistance Services, and Department of Health. It also includes a "View CSA Expenditures" button and social media icons for Twitter and Facebook.

The footer also contains copyright information: © 2018 - The Office of Children's Services, 1604 Santa Rosa Road, Suite 137, Richmond, VA 23229, Phone (804) 662-9818, Fax (804) 662-9821, and a link to the website's Web Policy.

Compatibility View Settings - Change

Steps to change settings (a screen shot is also provided for convenience):

- Step 1: Click on the IE Tools Setting icon
- Step 2: Click on Compatibility View Settings
- Step 3: If virginia.gov is in the big white box select it and click on Remove
- Step 4: Uncheck the Display Internet Site in Compatibility View
- Step 5: Uncheck the Use Microsoft compatibility lists
- Step 6: Close



Crosswalk

Service Name

vs.

Service Placement Type

Crosswalk

Expenditure Category
vs.
Service Placement Type

Crosswalk

Expenditure Category

vs.

Mandate Type

Account Management System (AMS)

What is the purpose?

The Account Management System (AMS) provides a user-friendly application to create, manage and search existing accounts in Local Government Reporting / Roster Reporting that is used by local government and agency staff. Depending on role, users are able to access and use the web pages on Local Government Reporting.

Account Management System (AMS)

What are the features?

AMS allows users to:

- Create new user or system accounts with an associated password.
- Search for existing user or system accounts.
- Manage an existing user or system account.
- Reset passwords on existing accounts

Account Management System (AMS)

What are the benefits?

- Provides an organized way to create, manage, search or deactivate existing user or system accounts.
- Improves role assignment functionality.
- Consolidates actions on search results screen.

Data Security

- CSA is NOT on a private network. All communications to and from state and local is transmitted through the Commonwealth's enterprise network along with communications to and from many other state agencies.
- In order to protect the confidentiality of sensitive information (e.g. Personally Identifiable Information (PII) : Name, Address, SSN, DOB, Phone#, OASIS Id etc.) transmitted in electronic communications, it is necessary to encrypt the sensitive information prior to transmission.
- Use Microsoft File Encryption to encrypt sensitive information that will be sent over the Internet.

For more information:

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