

OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



Regional and Statewide Training Regarding the Children's Services Act (CSA)

Annual Report to the General Assembly, December 1, 2023

In accordance with the Appropriation Act Chapter 1 Item 284 (B)(6)

Item 284.B.6. A report on all regional and statewide training sessions conducted during the fiscal year, including (i) a description of each program and trainers, (ii) the dates of the training and the number of attendees for each program, (iii) a summary of evaluations of these programs by attendees, and (iv) the funds expended, shall be made to the Chairmen of the House Appropriations and Senate Finance and Appropriations Committees and to the members of the State Executive Council by December 1 of each year.

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. OCS annually develops and implements a robust training plan to support this mission, including proposed training topics, audiences, venues, and formats. The FY2023 training plan saw a "post-pandemic" return to a higher level of in-person training events, the continued use of virtual delivery platforms, and asynchronous e-learning offerings. Virtual training approaches have proven effective in OCS's ability to reach larger numbers of participants across geographic regions. Training implementation in future years will likely include in-person and virtual events. The most recent CSA conference held in October 2023 was an in-person event.

In accordance with the FY2023 training plan, approved by the State Executive Council for Children's Services, the following activities were implemented:

- Thirty-two (32) local, regional, or statewide training sessions were provided to 2,240 (non-unique) participants. This report summarizes training topics, dates, and participant attendance numbers on pages 2 through 4.
- Twenty-one (21) online training courses were offered through the Virginia Learning Center and the Praed Foundation CANS (Child and Adolescent Needs and Strengths) training site, with a total enrollment of 7,053 (non-unique) participants. One (1) new course was introduced in FY2023.
- Over 550 individuals attended the 11th annual CSA Conference. This event was the first in-person annual conference after two consecutive virtual events. Evaluations indicated that participants greatly valued a return to a live, conference style training event.
- The online "OCS Help Desk" was maintained with approximately 800 individual requests answered.

Funds Expended for Regional and Statewide Training

Annual CSA Conference and Pre-Conference Sessions	\$ 41,636
New CSA Coordinator Academy	\$ 11,196
Online CANS Training/Certification	\$ 27,000
E-learning Course Development	\$ 3,272
Go-to-Meeting/Go-To-Webinar Subscription/Zoom Government	\$ 2,000
TOTAL*	\$ 85,104

Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2023

(Participant evaluations of select training sessions are available for review at the Office of Children's Services)

In-person and "Live" Virtual Courses			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
High-Fidelity Wraparound Refresher Training (Anna Antell)	HFW Practitioners	7/12; 7/28; 8/10; 8/18/2022	152
CSA Overview (Scott Reiner)	DMAS MCOs	7/28/2022	794
CSA Supplement Training (Kristy Wharton)	All CSA Financial Stakeholders	9/1/2022	72
Strategic Planning (Anna Antell)	Shenandoah County CSA Stakeholders	9/7/2022	10
Office Hours for HFW Referral Sources (Anna Antell)	HFW Referral Sources	9/15/2022	20
Serving High-Acuity Youth: The Safe and Sound Task Force (Scott Reiner)	Suffolk/Isle of Wight CSA Stakeholders	9/16/2022	25
CANS and Service Planning (Anna Antell and Carol Wilson)	Southampton County CSA Stakeholders	9/19/2022	26
CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Spotsylvania County CPMT	9/29/2022	9
HFW Family Support Partner Training (Anna Antell)	HFW Family Support Partners	10/12; 10/14; 10/18; 10/20/2022	15
CSA Preconference: Adaptive Leadership (Erica Mann)	CSA Coordinators	10/31/2022	65
CSA Preconference: Strategic Planning for CPMTs (Carlson & Boyette)	CPMT Members	10/31/2022	59
11th Annual CSA Conference	All CSA Stakeholders	11/1 - 11/2/2022	559
Strategic Planning (Anna Antell)	Prince George County CSA Stakeholders	11/9/2022	10
Utilization Review (Courtney Sexton)	Hopewell FAPT Members	12/14/2022	5
High Fidelity Wraparound: Introduction (Virtual) (Anna Antell)	ICC Providers	1/25; 1/26; 2/2; 2/2; 2/8; 2/9/2023	29
CQI and Strategic Planning (Anna Antell and Carrie Thompson)	Lunenburg CPMT	2/13/2023	7
CSA CQI Dashboard (Carrie Thompson)	Virginia Beach CSA	3/8/2023	3
CANS and Service Planning (Anna Antell and Carol Wilson)	Prince George CSA	3/9/2023	21
CANS and Service Planning (Anna Antell and Carol Wilson)	Hopewell CSA	3/27/2023	11
HFW Supervisor Training (Anna Antell)	HFW Supervisors	3/29 - 3/30/2023	29
FAPT and CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Franklin County CSA	4/7/2023	21

In-person and "Live" Virtual Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
FAPT and CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Sussex County CSA	4/17/2023	10
High Fidelity Wraparound Coaching Cohort (Anna Antell)	HFW Practitioners	4/17 – 4/18/2023	10
CANS and Service Planning (Anna Antell and Carol Wilson)	Loudoun County CSA	4/20/2023	65
CANS and Service Planning (Anna Antell and Carol Wilson)	Henry/Martinsville CSA	4/26/2023	36
New CSA Coordinator Academy	Newly Hired Local CSA Coordinators	5/9 – 5/11/2023	21
FAPT and CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Hopewell CSA	5/18/2023	17
CSA Update (Mary Bell)	VCOPPA Annual Critical Issues Symposium	5/23/2023	45
CPMT Roles and Responsibilities (Anna Antell)	Pulaski County CSA	5/23/2023	9
CSA and DSS Kinship Placements (Carol Wilson)	Statewide CSA Coordinators Network	6/9/2023	62
New J & DR Judge Pre-Bench (Scott Reiner)	Newly Elected J & DR Judges	6/13/2023	9
CQI and Strategic Planning (Anna Antell and Carrie Thompson)	Suffolk CSA Stakeholders	6/21/2023	14
Total			2,240

Online (Asynchronous) Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1	New LDSS Staff and Other Interested Parties	Continuous	399
CSA for New LDSS Staff – Module 2	New LDSS Staff and Other Interested Parties	Continuous	395
CSA for New LDSS Staff – Module 3	New LDSS Staff and Other Interested Parties	Continuous	378
CSA for New LDSS Staff – Module 4	New LDSS Staff and Other Interested Parties	Continuous	361
CSA for New LDSS Staff – Module 5	New LDSS Staff and Other Interested Parties	Continuous	355
CSA for Non-DSS Case Managers	Non-DSS CSA Case Managers	Continuous	26
CSA for FAPT Members	Local FAPT Members	Continuous	80
Special Education Wraparound Funding Under the CSA	All CSA Stakeholders	Continuous	39
CSA Continuous Quality Improvement	All CSA Stakeholders	Continuous	44
Can CSA Pay?	All CSA Stakeholders	Continuous	65
CPMT Training – Module 1	CPMT Members and Other Interested Parties	Continuous	68
CPMT Training – Module 2	CPMT Members and Other Interested Parties	Continuous	88
CPMT Training – Module 3	CPMT Members and Other Interested Parties	Continuous	63
CPMT Training – Module 4	CPMT Members and Other Interested Parties	Continuous	73
CPMT Training – Module 5	CPMT Members and Other Interested Parties	Continuous	98
CPMT Training – Module 6	CPMT Members and Other Interested Parties	Continuous	46
CSA Fiscal Overview	CSA Finance Staff and Other Interested Parties	Continuous	54
CSA for FAPT/CPMT Parent Representatives	All CSA Stakeholders	Continuous	31
CSA IT Security Training	All CSA Stakeholders	Continuous	181
CSA Parental Agreements	All CSA Stakeholders	Continuous	37
CANS Certification/Recertification Training	All Local CSA Case Managers	Continuous	4,172
Total			7,053