

#### **SELF ASSESSMENT WORKBOOK**

**FOR** 

**LOCALLY ADMINISTERED CSA PROGRAMS** 

Self Assessment Workbook

Effective Date: July 1, 2012



The mission of the Comprehensive Services Act (CSA) is to create collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youth and their families.

The Office of Comprehensive Services (OCS) serves as the administrative entity to ensure implementation of the decisions of the State Executive Council for the CSA.

#### **Vision Statement**

OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk youth and families.

We strive for CSA to be highly regarded as a leader in improving outcomes for children and their families by:

- facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA;
- maintaining high standards for sound fiscal accountability and responsible use of taxpayer funds; and
- partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA.

OCS strives to maintain an enthusiastic, creative and knowledgeable staff empowered to work with CSA stakeholders to sustain the highest quality system of care for Virginia's youth and their families.

This self-assessment workbook is designed to facilitate OCS and locally administered CSA program efforts to ensure that the objectives of the Comprehensive Services Act are achieved and the decisions of the State Executive Council (SEC) are implemented accordingly. As such, the self-assessment workbook has been adopted in support of the OCS continuous quality improvement program, which includes program audits, technical assistance, and training.

Approved on this day, June XX, 2012, by:

Susan C. Clare, Executive Director



### **TABLE OF CONTENTS**

Self Assessment Workbook Topics	Page	Refe	rences
Section I: Governance	1	-	12
Section II: Risk Management	13	-	17
Section III: Internal Control	18	1	27
Section IV: Training	28	-	29
Section V: Compliance	30	-	73
Section VI: Corrective Action	74	-	76
Section VII: Certification	77	-	79



### **SECTION I: GOVERNANCE**

- Organizational Structure Worksheet
- Management Philosophy Worksheet
- Policies and Procedures Worksheet
- Process Narratives/Flowchart Worksheet
- Monitoring Worksheet
- Organizational Level Internal Control Assessment Survey



### SECTION I: GOVERNANCE ORGANIZATIONAL STRUCTURE WORKSHEET

Organizational structure provides the structure to plan, execute, control, and monitor activities. A sound organizational structure defines key areas of authority and responsibility, while illustrating reporting lines. Assignment of authority and responsibility involves the degree to which individuals and teams are authorized and encouraged to use initiative to accomplish objectives and solve problems. It includes establishing reporting relationships, fixing authorization procedures, issuing policy that assigns appropriate personnel to each program, and allocating resources to do each job.

Source: http://www.doa.virginia.gov/Financial Reporting/ARMICS/ARMICS Standards.pdf **Task Description** Is there evidence to demonstrate Describe activity performed to validate/verify assessment criteria. achievement of criteria? (May attach additional sheets , if needed) (May attach additional sheets, if needed) Υ N/A Comments 1. Document and maintain a current organization chart of the locally administered CSA structure. 2. Maintain documentation which identifies locally administered CSA staff to include, but not limited to: **CPMT Members FAPT Members CSA Coordinators** UM/UR Maintain documentation which identifies the affiliations, dates of tenure, and roles (chair, fiscal agent, etc.) of locally administered CSA staff. Maintain documentation to describe the duties and responsibilities of key staff (i.e. CSA Coordinator, CPMT Chair, FAPT Chair, Fiscal Agent, UM Reviewer) responsible for locally administered CSA programs 5. Ensure that membership of the CPMT and FAPT is balanced appropriately among the representatives required to serve on the team in accordance with § 2.2-5205. Authority/Criteria: COV § 2.2-5205; CSA Policy Manual Section 3, Local Management Structure



### SECTION I: GOVERNANCE MANAGEMENT PHILOSOPHY WORKSHEET

Management philosophy is the set of shared beliefs and attitudes characterizing how the agency handles everything it does, from developing and implementing strategy to day-to-day activities. This philosophy reflects the agency's values, influencing its culture and operating style, and affects how well fiscal programs can implement, maintain, and enforce control. Management philosophy appears in policy statements, oral and written communications, and decision-making. Management reinforces the philosophy more with everyday actions than with its words.

Description   Description   Description   Description   Confided (verify assessment criteria. (May attach additional sheets, if needed)   Y N N N/A   Comments										
May attach additional sheets, if needed   Y N N N/A Comments	Task Description									
Y N N/A Comments			•							
values, goals, and objectives of the local CSA program.  2. Document a Code of Ethics applicable to CSA local program staff. As an alternative, ethics codes established by the local governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
the local CSA program.  Document a Code of Ethics applicable to CSA local program staff. As an alternative, ethics codes established by the local governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  Establish, document, and retain schedule of CPMT and FAPT meetings.  Record and retain formal minutes of CPMT and FAPT administrative meetings.  Maintain a central repository of communications issued by the CPMT.	1.	Document mission, vision,								
2. Document a Code of Ethics applicable to CSA local program staff. As an alternative, ethics codes established by the local governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
applicable to CSA local program staff. As an alternative, ethics codes established by the local governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.					<del> </del>					
staff. As an alternative, ethics codes established by the local governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.	2.			Ш		Ш				
codes established by the local governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
governing authority may be adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
adopted. This should be published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.		•								
published and/or reflected in the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
the minutes of the CPMT.  3. Verify and maintain completed conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.		•								
conflict of /statement of economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.		•								
economic interest forms for all applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.	3.	Verify and maintain completed								
applicable local CSA staff.  4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
4. Ensure conflict of/statement of economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
economic interest forms are updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.				_	$\vdash$					
updated annually for all applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.	4.	•								
applicable local CSA staff.  5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
5. Verify and maintain statement of confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
confidentiality signed by CPMT, FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.	5									
FAPT, and related parties.  6. Establish, document, and retain schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.	٥.	•								
schedule of CPMT and FAPT meetings.  7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
meetings.  7. Record and retain formal	6.	Establish, document, and retain								
7. Record and retain formal minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.		schedule of CPMT and FAPT								
minutes of CPMT and FAPT administrative meetings.  8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
administrative meetings.  8. Document CPMT/FAPT joint	7.									
8. Document CPMT/FAPT joint meetings.  9. Maintain a central repository of communications issued by the CPMT.										
meetings.  9. Maintain a central repository of communications issued by the CPMT.					$\vdash$					
9. Maintain a central repository of communications issued by the CPMT.	ŏ.									
communications issued by the CPMT.	q	-		$\vdash \sqcap$		$\vdash \sqcap$				
CPMT.	J.									
Authority/Criteria: COV § 2.2-5205; CSA Policy Manual Section 3, Local Management Structure		· ·								
	Aut	hority/Criteria: COV <u>§ 2.2-5205</u> ; C	SA Policy Manual Section 3, Local Mana	ageme	nt Struc	cture				

Completed By:	Date:	Click here to enter a date.



Page 4

### SECTION I: GOVERNANCE POLICIES AND PROCEDURES WORKSHEET

Policies and procedures are control activities established and implemented to provide reasonable assurance that potential risk exposures are addressed and organizational objectives are effectively carried out. Control activities occur across an organization, at all levels, and in all functions. They include a range of activities such as approvals, authorizations, verifications, reconciliations, security over assets and data, and segregation of duties.

Tas	k Description	Describe activity performed to	Is there evidence to demonstrate				
		validate/verify assessment criteria. (May attach additional sheets, if needed)	achievement of criteria? (May attach additional sheets, if ne				
		(iviay attach additional sheets , ii needed)	Y	N N	N/A	Comments	
1.	Document policies and		H	+	<del>                                     </del>	Comments	
1.	procedures governing CPMT		Ш				
	administrative activities (i.e.						
	bylaws).						
2.	Document operational policies						
	and procedures governing						
	access to CSA pool funds.						
3.	Document policies and						
	procedures governing the						
	procurement of and						
	contracting for CSA related						
	services.			<u> </u>	L		
4.	Document fiscal policies and						
	procedures governing						
	expenditure of CSA pool funds.			_			
5.	Document policies and						
	procedures governing						
	utilization management and						
	utilization reviews.			$\perp$	<del> </del>		
6.	Establish a process and		Ш				
	schedule/frequency for review						
_	of all policies and procedures.		$\vdash$	<del> </del>	<del> </del>		
7.	Maintain evidence that						
	procedures are current and are						
	reviewed in accordance with						
0	the established schedule.		$\vdash$	$\vdash$	$\vdash$		
8.	Ensure that locally established policies and procedures are						
	consistent with applicable						
	• •						
9.	statutes, laws, regulations, etc. Ensure that locally established		$\vdash$	+	$\vdash \Box$		
) J.	policies and procedures are		╽╙				
	consistent with SEC directives						
	and the CSA Policy Manual.						
Διιt	· · · · · · · · · · · · · · · · · · ·	L CSA Policy Manual Section 3, Local Mana	agem.	ant Stru	cture		
Aut		3A I oney ivianual section 3, Local iviano	ageilli	ont othu	cture		

Completed By:	Date:	Click here to enter a date.



# SECTION I: GOVERNANCE PROCESS NARRATIVE / FLOWCHART WORKSHEET

Process flow analysis can be documented in narrative or diagram (a.k.a. flowchart) form to better understand interrelationships among process inputs, tasks, outputs, and responsibilities. In order to diagram the process, the entities and documents involved in the process must be identified. A flowchart shows step-by-step progression through a procedure or system using connecting lines and a set of conventional symbols. Source: <a href="http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf">http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf</a>

Task Description		Describe activity performed to validate/verify assessment criteria. (May attach additional sheets , if needed)		Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)		ent of criteria?
			Υ	N	N/A	Comments
1.	Prepare a narrative or flowchart describing the process for review of referrals to FAPT.					
2.	Prepare a narrative or flowchart describing the process for performing utilization management reviews.					
3.	Prepare a narrative or flowchart describing the process for purchasing and or contracting for services.					
4.	Prepare a narrative or flowchart for CPMT approval of funding of FAPT approved services.					
5.	Prepare a narrative or flowchart for processing payments for CSA approved services.					
6.	Prepare a narrative or flowchart to describe the process for requesting and monitoring of expenditures and related reimbursements.					
Co	mmon Flowchart Symbols	Input/Output	M	anual Prod	cess	
		Process	ı	Document		
•		Flowline		mittal Tape		
Aut	Authority/Criteria: COV § 2.2-5205; CSA Policy Manual Section 3, Local Management Structure					

Completed By:		Date:	Click here to enter a date.
---------------	--	-------	-----------------------------



### **SECTION I: GOVERNANCE MONITORING WORKSHEET**

"Monitoring" is the process of assessing the presence, functioning, and continuous improvement of internal control components. Monitoring is accomplished through ongoing management activities, separate evaluations, or both. Examples of monitoring activities include:

- Managers reviewing operating reports.
- Internal auditors, external auditors, and advisors regularly providing recommendations.
- Training seminars, planning sessions and other meetings giving feedback to management. Source: <a href="http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf">http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf</a>

Task Description		Describe activity performed to validate/verify assessment criteria. (May attach additional sheets, if needed)	Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)			
			Υ	N	N/A	Comments
1.	Maintain documentation of					
	local CSA staff participation in					
	training seminars, planning					
	sessions, and other meetings.					
2.	Identify list of monitoring					
	(operational and financial)					
	reports furnished to the FAPT					
	and/or CPMT along with					
	scheduled due dates.					
3.	Demonstrate that monitoring					
	reports were published timely					
	and reviewed by the CPMT.					
4.	Maintain a central repository of					
	reports issued by internal					
	auditors, external auditor, and					
	other advisory resources (e.g.					
	DSS IV-E Reviews).					
5.	Maintain a central repository of					
	corrective action plans					
	prepared and/or implemented					
	in response to Task 4.					
6.	Ensure that corrective action					
	plans were implemented by the					
	established due dates.					
7.	Solicit and document feedback					
	from local CSA program					
	partners and stakeholders					
	regarding the effectiveness of					
	the program.					
Aut	hority/Criteria: COV § 2.2-5205; C	SA Policy Manual Section 3, Local Mana	ageme	nt Struc	ture	

Completed By:	Date:	Click here to enter a date.



### SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

### INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

	ETHICS			
Th	is Control Implemented and Operating Effectively	Res	ponse	Comments
		Agree	Disagree	
1.	The program's Code of Ethics (COE) and other policies regarding			
	acceptable business practice, conflicts of interest, and expected standards of ethical and moral behavior are comprehensive,			
	relevant, and address matters of significance.			
2.	Employees fully and clearly understand what behavior is			
	acceptable/unacceptable under the program's COE and know			
3.	what to do when they encounter improper behavior.  The CPMT frequently and clearly communicates the importance of			
٥.	integrity and ethical behavior during meetings, one-on-one			
	discussions, training, and periodic written statements of			
	compliance from key stakeholders.			
4.	The CPMT and FAPT demonstrate a commitment to integrity and			
5.	ethical behavior by example in their day-to-day activities.  Local CSA staff are generally inclined to do the "right thing" when			
0.	faced with pressures to cut corners with regard to policies and			
	procedures.			
6.	The CPMT addresses and resolves violations of behavioral and			
	ethical standards consistently, timely, and equitably in accordance with the provision of the programs COE.			
7.	The existence of the program's COE and the consequences of its			
	breach are an effective deterrent to unethical behavior.	]		
8.	The CPMT strictly prohibits circumvention of established policies			
	and procedures, except where specific guidance has been provided and demonstrates commitment to CSA principles.			
9.	Performance targets are reasonable, realistic, and do not create			
	undue pressure on achievement of short-term objectives.			
10.	Ethics are woven into criteria used to evaluate local CSA individual			
11	or program performance.			
11.	CPMT reacts appropriately when receiving unfavorable news from subordinates and divisions.			
Cor	nclusions Reached and Actions Needed:		I	<u> </u>
	PROFESSIONAL AND TECHN	NICAL CO	<b>OMPETENC</b>	E
Th	is Control Implemented and Operating Effectively	Response		Comments
		Agree	Disagree	
1.	Job descriptions (and other documents that define key			
2	duties/requirements) are current, accurate, and understood.			
2.	There is a mechanism in place to keep job descriptions current, accurate, and understood.			
3.	Job knowledge/skills requirements realistically match the CSA		П	
	program and position's needs.			
4.	The CPMT and FAPT has the specialized knowledge, experience,			
	and training required to perform their duties and do not rely extensively on technical specialists or outside consultants.			



# SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

### INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

	PROFESSIONAL AND TECHNICAL COMPETENCE (Continued)						
Th	is Control Implemented and Operating Effectively	Response		Comments			
		Agree	Disagree				
5.	Local CSA staff is properly trained and capable of performing the duties assigned.						
6.	Local CSA staff, partners, and stakeholders are committed to excellence in performing their jobs.						
7.	Individual performance targets focus on both the long and short- term; and address a broad spectrum of criteria (e.g. quality, productivity, leadership, teamwork, and self development).						
Coi	nclusions Reached and Actions Needed:						
	ORGANIZATIONAL	STRUCT	IIRF				
Th	is Control Implemented and Operating Effectively	ı	sponse	Comments			
	o com o imprementa una operania a riccino,	Agree	Disagree	<b>G</b>			
1.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities.						
2.	The organizational structure of the local CSA program provides adequate supervisory and managerial oversight.						
3.	The current organizational structure facilitates the flow of information both up and down within the program and across to other partners and stakeholders.						
4.	Reporting relationships provide the CPMT, FAPT, and CSA Coordinators with the information appropriate to their responsibility and authority.						
5.	CSA Coordinators and FAPT members have ready access to the CPMT in addressing significant issues.						
6.	The CPMT periodically evaluates the organizational structure in light of changes in the scope, nature, or extent of operations.						
7.	The program has the appropriate number of people and resources allocated to key functions/activities.						
Coı	nclusions Reached and Actions Needed:						
	ASSIGNMENT OF AUTHORITY	AND R	ESPONSIBI	LITY			
Th	is Control Implemented and Operating Effectively	Response		Comments			
		Agree	Disagree				
1.	The CPMT designates who is responsible for committing the local CSA program pool funds to financial or contractual obligations through a formal delegation of authority.						
2.							
3.	The CPMT accepts responsibility for information generated by the program and on reported results.						



# SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

ASSIGNMENT OF AUTHORITY AND RESPONSIBILITY (Continued)					
This Control Implemented and Operating Effectively	Res	sponse	Comments		
	Agree	Disagree			
4. The CPMT is appropriately empowered to correct problems and implement improvements.					
5. The current level of delegation of duties balances empowerment and "getting the job done" with CPMT involvement and authority.					
Conclusions Reached and Actions Needed:					
RISK ASSESS	MENT				
This Control Implemented and Operating Effectively	Res	sponse	Comments		
	Agree	Disagree			
<ol> <li>Formal or informal mechanisms exist to inform the CPMT of events that are considered risk (events that may adversely affect the achievement of CSA objectives).</li> </ol>					
2. The CPMT assesses for inherent risk (risk is management takes no action to reduce either likelihood or impact); considers both likelihood and impact; develops a risk response to each identified risk; and then considers residual risk. (Examples of risk responses are avoiding, reducing, sharing, and acceptance).					
<ol> <li>The process used to analyze risk in the local CSA program is clearly understood and includes estimating the significance of risk and assessing the likelihood of their occurring.</li> </ol>					
4. The process used to analyze risk in the local CSA program includes determining steps needed to mitigate risks.					
5. In determining risk response, the CPMT considers the effects of potential responses on risk likelihood and impact because a response may affect the likelihood and impact differently.					
<ol> <li>The CPMT risk response considerations are not limited solely to reducing identified risk, but also include consideration of new opportunities.</li> </ol>					
<ol> <li>Once the CPMT has selected a risk response, the CPMT determines of whether an implementation plan is needed is completed.</li> </ol>					
8. If an implementation plan is needed, the CPMT establishes the necessary procedures to ensure the risk response is carried out.					
Conclusions Reached and Actions Needed:					
CONTROL ACTIVITIES FOR FISCAL PROCESSES					
This Control Implemented and Operating Effectively	Re	sponse	Comments		
	Agree	Disagree			
Appropriate policies and procedures have been developed and implemented for major CSA processes.					



# SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

	CONTROL ACTIVITIES FOR FISCAL PROCESSES (Continued)							
Thi	s Control Implemented and Operating Effectively	Res	sponse	Comments				
		Agree	Disagree					
2.	Appropriate and timely actions are taken on exceptions to local CSA program policies and procedures.							
3.	Policies and procedures identify how processes are to be performed and monitored, and who is responsible for carrying them out.							
4.	Control activities (approvals, authorizations, separation of duties, etc.) described in policy and procedure manuals are actually applied they way they are intended to be applied and clearly relate to designated risks.							
5.	Controls are in place to provide reasonable assurance that CPMT decisions are properly carried out.							
6.	CPMT personnel with appropriate responsibilities, organizational experience, and knowledge of the program's affairs periodically review and document the functioning and overall effectiveness of controls.							
7.	Appropriate criteria are established to evaluate controls.							
8.	Responsibilities of the local administration of CSA have been assigned in a manner that precludes any individual from processing data transactions in their entirety or from maintaining records for transactions in which the individual participated.							
9.	Effective procedures have been established for the routine verification of the accuracy of data when it is entered, processed, generated, distributed, or transferred.							
	Individuals from different functions have appropriately segregated responsibility for control over assets and data and the processing of transactions.							
11.	Effective contingency plans have been developed and documented to deal with service interruptions if they occur.							
12.	Periodic tests of contingency and disaster recovery plans take place to make sure they are current, operational, and effective.							
	Appropriate controls are built-in as new information systems are designed and integrated into the program.							
Cor	Conclusions Reached and Actions Needed:							
	INFORMATON							
This Control Implemented and Operating Effectively			sponse	Comments				
		Agree	Disagree					
1.	Adequate information gathering mechanisms are in place to provide information to appropriate local CSA program staff so that they can carry out their operating, reporting, and compliance responsibilities.							





### SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

### INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

		_		
	INFORMATON (C	ontinue	d)	
Th	is Control Implemented and Operating Effectively	Res	sponse	Comments
		Agree	Disagree	
2.	Reports generated or used by the FAPT, CPMT, and other CSA			
	partners/stakeholders are adequate and contain sufficient and			
	meaningful information.			
3.	Mechanisms exist for identifying emerging information needs.			
4.	An information technology plan has been developed that is linked to achieving the programs objectives.			
5.	Information technology plans are modified as needed to support			
	new objectives.			
Coi	nclusions Reached and Actions Needed:			
	COMMUNICA	ATION		
Th	is Control Implemented and Operating Effectively	Res	sponse	Comments
		Agree	Disagree	
1.	Communication channels exist for CSA stakeholders to effectively communicate up, down, across, and within the program.			
2.	Computer information/analytical reports are provided to the right			
	people, with the right level of detail, at the right time.			
3.	Mechanisms are in place to identify emerging technology needs,			
4.	establish priorities, and provide feedback on system performance.  A clear communication channel is available to report suspected			
4.	improprieties.			
5.	Persons who report suspected improprieties are provided			
	feedback and are immune from reprisals.			
6.	Realistic mechanisms are in place for CSA stakeholders to provide			
	recommendations for improvement.			
7.	Changes with respect to statewide and local objectives and			
	strategies are communicated timely and effectively to all effected CSA stakeholders.			
8.	Outside parties understand the program's ethical and behavioral	П		
	standards and expectations regarding dealings with the program.			
9.	The CPMT is receptive to comments by internal and external			
	auditors regarding control deficiencies or suggestions for process			
Col	improvement. Appropriate actions are taken and documented.			
Coi	iciusions reactied and Actions Needed.			
	MONITOR	ING		
Th	is Control Implemented and Operating Effectively	Res	sponse	Comments
		Agree	Disagree	
1.	The CPMT has established performance measures for processes			
	and receives periodic reports of results against those measures.			



### SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

### INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

MONITORING (Continued)				
Th	s Control Implemented and Operating Effectively	Res	ponse	Comments
		Agree	Disagree	
2.	Individuals responsible for reports are required to "sign off" on their accuracy and integrity and are held accountable if errors are discovered.			
3.	In the event of known control breakdowns or deficiencies, controls that should have prevented or detected problems are reassessed and modified as appropriate.			
4.	Evaluations of the entire internal control system are performed when there are major changes in operations.			
5.	An appropriate level of documentation is developed to facilitate an understanding of how the system of internal controls work.			
6.	Local CSA staff is provided with sufficient control and compliance training sessions and feedback opportunities.			
7.	Control deficiencies are identified by on-going monitoring activities by the CPMT, including managerial activities and everyday supervision of CSA staff.			
8.	Control deficiencies are identified during separate evaluations of the programs internal control system (i.e. internal/external audit).			
9.	Internal control deficiencies are reported to the person directly responsible for the activity and to the CPMT.			
10.	The CPMT ensures that the necessary follow-up actions are taken in response to reported control deficiencies.			
11.	Specifications have been established for deficiencies that should be reported to more senior management or board (e.g. local government leader; Office of Comprehensive Services; State Executive Council [SEC]).			
12.	Current audit/compliance reporting procedures are timely and effective.			
Cor	clusions Reached and Actions Needed:			



#### **SECTION II: RISK MANAGMENT**

- Risk Assessment Worksheet
  - o Identification of Risk Exposures
  - o Likelihood and Impact of Risk Exposures
  - o Risk Response Plans
- Risk Assessment Worksheet Supplement
- Fraud Risk Questionnaire



### SECTION II: RISK MANAGMENT RISK ASSESSMENT WORKSHEET

"Risk Assessment" is the process of analyzing potential events and considering likelihood and impact to determine those events' possible impact on achievement of objectives. Management must assess the risk of unexpected potential events and any expected events that could have a significant impact. Risk assessment is a continuous and repetitive interplay of actions occurring throughout an organization.

Source: http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf

Describe activity performed to **Task Description** Is there evidence to demonstrate validate/verify assessment criteria. achievement of criteria? (May attach additional sheets, if needed) (May attach additional sheets, if needed) Υ N/A Comments 1. Establish requirements for completing risk assessment process, to include but not limited to: a. Responsible Party b. Frequency C. Communicating Results d. Implementation of Risk Responses 1. Perform and document a risk assessment of the locally administered CSA program. The Risk Assessment Worksheet Supplement or a reasonable facsimile may be used. 2. Communicate results of the risk assessment to appropriate 3. Verify and document timely completion of the risk assessment and implementation plans, if applicable. 4. Ensure that an assessment of fraud risk is completed. Select at least 3 individuals from the local CSA program staff to complete questionnaire (1 each from CPMT, FAPT, CSA Coordinator, and Utilization Review. Authority/Criteria: COV § 2.2-5205; CSA Policy Manual Section 3, Local Management Structure

Completed By:	Date:	Click here to enter a date.



### SECTION II: RISK MANAGMENT RISK ASSESSMENT WORKSHEET SUPPLEMENT

		SEVERITY RANKINGS & RESPONSE ACTIONS			
<b>Potential Risl</b>	k Event/Exposure	Likelihood	Impact	Risk Response	Implementation Plan
		Rate as f		Rate as follows	(Check box if plan is required. Required for all
	High Modera		A = Avoid R = Reduce	rated as high. Include as	
	Low		S = Share	an attachment to this	
				X = Accept	file).
		TION OF KE			
Likelihood	Defined as "the odds" that a given even	ent will occur.			
Impact	The measurement of the effect of the	event in quar	ntitative or	qualitative terms.	
Avoid	Ending those activities that give rise to	risk (e.g. elir	minating a s	ervice or function	).
Reduce					
	authorizations, inspections, reconciliations, routine activities).				
Sharing	Transfers a portion of likelihood or impact to another party (e.g. outsourcing).				
Acceptance	Acceptance Taking no action in response to risk, within parameters dictated by established policy. All risk cannot				
	be eliminated. Risk that remains after all possible risk responses have been taken is accepted and				n is accepted and
	often referred to as residual risk.				
Probability	High (requires action to avoid or reduc	ce the risk)			
	Moderate (requires action reduce the	risk)			
	Low (requires no action; accept the ris	sk)			<u> </u>

Prepared By:	Title:	Date:	Click here to enter a date.
Reviewed By:	Title:	Date:	Click here to enter a date.



# SECTION II: RISK MANAGMENT FRAUD RISK QUESTIONNAIRE

(Page 1 of 2)

Name: Title:		Title:			Date:
QU	ESTIONS		RESPO	NSE	COMMENTS
			YES	No	
1.	How long have you been with the organiz	ation?			
2.	How long have you been in your current i				
3.	Does the agency/organization have ethics				
	and procedures? If yes, how is it commun	nicated and			
	how often?				
4.	How do you communicate your views on	ethical			
_	behavior in the workplace?				
5.	Are your views on ethics consistent with t	those of the		🗀	
	agency/organization?			<del> </del>	
6.	Do employees of the organization demonethical standards?	strate nign		$  \; \sqcup \;  $	
7				$\vdash$	
7.	Do middle managers of the organization demonstrate high ethical standards?			⊔	
8.	Do senior managers of the organization d	omonstrato		$\vdash \sqcap$	
0.	high ethical standards?	emonstrate			
9.	Has the agency established internal contr	ols (e.g.			
	policies/procedures, processes, practices,	, etc) to			
	prevent, deter, and detect inappropriate				
	fraudulent activity? If no, skip to question	13.			
10.	Are the internal controls established adec	•			
	designed to mitigate fraud risk/exposures				
11.	If yes to questions 10 and 11, are those co	ontrols			
	operating as intended?				
12.	What are the potential fraud risk/exposur	res for this			
	organization?				
13.	Have any operating units been identified		Ш	$  \sqcup  $	
	particularly vulnerable to fraud? If yes, p	lease			
1.1	explain.		<del>                                     </del>	$\vdash$	
14.	Does the organization have a procedure i employees to report suspected fraud? If y			$  \; \sqcup \;  $	
15	If an employee were aware of possible wi			$\vdash \sqcap$	
15.	within the agency, would management be		🖳	"	
	Please explain?	e imorrieu:			
16	If someone in the organization was comm	nitting fraud			
-0.	and other employees knew about this pra				
	would they tell you? Explain.	/			
17.	If someone wanted to acquire assets (dat	a,			
	equipment, cash instruments) or manipul				
	records of the organization through impro				
	fraudulent means, how would it most like	•			
	and the key personnel to be involved?	•			



# SECTION II: RISK MANAGMENT FRAUD RISK QUESTIONNAIRE

(Page 2 of 2)

Name: Title:		Title:			Date:
QU	ESTIONS	•	RESPO	NSE	COMMENTS
			YES	No	
18.	Are you aware of any instances where ar	1			
	unauthorized individual gained access to	sensitive			
	operational and financial resources? If yes, explain.				
19.	Have you ever observed any unusual				
	transactions/activities that were recorded				
	close of business, on weekends, or holid	ays? If yes,			
	explain.				
20.	Has your supervisor or anyone in senior	_			
	ever requested you to process an unusua				
	documented transaction, or something y				
24	suspected was improper. If yes, please e				
21.	Are you aware of any allegations of susp	ected fraud	Ш		
22	in the organization? If yes, explain.  Do you have knowledge of any proven in	stances of			
22.	fraud within the organization? If yes, ex				
23	Are you aware of anyone in the organization				
	living outside their means/lifestyle or ma				
	money issues?	,			
24.	Have you observed anyone whose deme	anor or			
	habits may have suddenly changed?				
25.	If you were assigned to audit the organiz	ation, where			
	would you spend your time/resources?				
26.	Have you personally perpetrated any op-				
	and/or financial fraud against the agency	/? If yes,			
	explain.				
Add	ditional information:				



### **SECTION III: INTERNAL CONTROL ASSESSMENT**

- Internal Control Worksheet
- Internal Control Questionnaire



Page 19

### SECTION III: INTERNAL CONTROL INTERNAL CONTROL WORKSHEET

Internal Control is an ongoing process led by executive leadership designees to design and provide reasonable assurance that these types of objectives will be achieved:

- Effective and efficient operations,
- Reliable financial reporting,
- Compliance with applicable laws and regulations , and
- Safeguarding of assets and data.

No matter how well designed and operated, effective internal control provides only reasonable (not absolute) assurance. Achievement of objectives is always influenced by limitations inherent in all management processes, including:

- Faulty judgment or other human error,
- Collusion,
- Management override of controls, and
- Limitations disclosed by cost-versus-benefit analysis.

These limitations exist wherever internal controls exist, whether in the public, private, or not-for-profit Sectors. Source: http://www.doa.virginia.gov/Financial\_Reporting/ARMICS\_ARMICS\_Standards.pdf

Task Description		Describe activity performed to		c thoro	ovidos	so to domonstrato	
ıası	k Description	Describe activity performed to	Is there evidence to demonstrate				
		validate/verify assessment criteria. (May attach additional sheets, if needed)	achievement of criteria? (May attach additional sheets, if needed)				
		(May attach additional sheets , if needed)	Y		N/A	, , , , , , , , , , , , , , , , , , ,	
			Y	N	IN/A	Comments	
1.	Establish requirements for						
	completing an internal control						
	assessment, to include but not						
	limited to:						
	a. Responsible Party						
	b. Frequency						
	C. Communicating Results						
	d. Corrective Action Plan						
5.	Complete the internal control						
	questionnaire included in this						
	workbook.						
6.	Communicate results of the						
	internal control assessment to						
	appropriate parties and						
	develop an action plan to						
	address any deficiencies.						
7.	Verify and document timely						
	completion of the internal						
	control assessment and						
	Implementation of corrective						
	action plans, if applicable.						
Aut	hority/Criteria: COV <u>§ 2.2-5205</u> ; C	SA Policy Manual Section 3, Local Mana	ageme	nt Struc	ture		

Completed By:		Date:	Click here to enter a date.
---------------	--	-------	-----------------------------

# SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 1 of 8)

### Objective I: To determine the adequacy of risk management, control, and governance processes.

	Questions	Answer	Comments
		Y/ N / N/A	
		., ., ., .,	
1.	Have Community Policy and Management		
	(CPMT) and Family Assessment and Planning (FAPT) Teams been established for this		
	program?		
2.	Are members of the CPMT appointed by the		
	governing body of the local political subdivision?		
	Please list names and affiliations of each		
	member.		
3.	Are members of the FAPT appointed by the CPMT?		
4.	Does your locality have more than one FAPT? If		
	yes, how many? Please list the members of		
_	each team, including affiliation.		
5.	Is a member of the CPMT designated as the Fiscal Agent? List the name of the Fiscal Agent.		
6.	Does the makeup of CPMT and FAPT		
0.	membership meet the minimum requirements		
	established by the State Executive Council?		
7.	Are CPMT members appointed to represent		
	community agencies authorized to make policy		
	and funding decisions for their agencies?		
8.	Are FAPT members appointed who have		
	authority to access services within their		
9	respective agencies?  Do any CPMT and FAPT members serve as CPMT		
٥.	or FAPT members for other localities? If yes,		
	please provide specifics.		
10.	Are CPMT and FAPT members required to		
	complete Statement of Economic Interest or		
	State and Local Government Conflict of Interest		
4.4	Act forms?		
11.	Are members required to abstain from decision- making involving individual cases or agencies in		
	which they have either a personal or fiduciary		
	interest?		



## SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 2 of 8)

Objective I: To determine the adequacy of risk management, control, and governance processes.

Questions	Answer	Comments
	Y/ N / N/A	
12. Has the CPMT developed, reviewed, and/or approved interagency policies and procedures governing exchange of information, confidentiality, program and fiscal activities?		
13. Does the CPMT coordinate long-range community-wide planning in the development of resources and services for the community it serves?		
14. Are audits of the total revenues of the CPMT and its programs performed annually? By whom?		
15. Does the CPMT have a process to ensure adherence to State and locally developed CSA policies and procedures? Please describe.		
16. Does the CPMT have mechanism in place to monitor appropriate use of CSA funds? Please describe.		
17. Is there a procedure for addressing noted deficiencies?		
18. Does the CPMT meet regularly? If yes, how frequently?		
19. Are formal minutes of the meeting recorded and retained?		
20. Is the CPMT accessible to the CSA Coordinator for resolution of matters involving FAPT, local service agencies, and other related concerns in administering CSA?		
21. Is there a written job description, including duties and responsibilities of the CSA Coordinator?		
22. Is the functional reporting relationship of the CSA Coordinator appropriate for administering the local CSA program?		
Conclusions Reached and Actions Needed:		



# SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 3 of 8)

### Objective II: To determine the degree of accomplishment of established CSA goals and objectives.

	Questions	Answer	Comments
	Questions	Allswei	Comments
		Y/ N/ N/A	
1)	Does the local CSA program/unit have clearly		
	defined goals and objectives?		
2)	Are they documented? If yes, please provide.		
3)	Are the goals and objectives that have been		
	established consistent with the legislative intent		
	of the Comprehensive Services Act and the		
	Appropriations Act?		
4)	Have quantifiable and measurable criteria been		
	identified for use in judging the effectiveness of		
	the program?		
5)	Are the measurement criteria relevant and		
	valid?		
6)	Does management periodically gather the		
	required data (resources used/results achieved)		
	and evaluate the effectiveness of the program?		
7)	Do the results of operations appear to be		
	consistent with the stated goals and objectives?		
8)	Does management periodically appraise the		
	program for cost effectiveness?		
9)	Are the results of evaluations of the		
	accomplishment of goals and objectives, as well		
	as the effectiveness of the local CSA program,		
	communicated to stakeholders? List how and		
	frequency of communications.		
Cor	clusions Reached and Actions Needed:		



# SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 4 of 8)

Objective III: To determine the compliance with policies, plans, procedures, laws, and regulations.

	Questions	Answer	Comments
		Y/ N/ N/A	
1.	Are resources readily available to CPMT and		
	FAPT Members, CSA Coordinators, local service		
	agencies, and private provider employees that		
	contain the policies, plans, procedures, laws and		
	regulations applicable to this program/unit?		
2.	Are the policies and procedures in use by the		
	local CSA program reasonably well written and		
_	facilitate work performance?		
3.	Is there evidence that local agency CSA		
	procedures are updated in a timely fashion as		
_	changes are made to them?		
4.	Is there a procedure in effect to ensure that new		
	CPMT and FAPT members, CSA Coordinators,		
	local service agencies, and private provider employees responsible for coordinating CSA		
	services and funding receive training in these		
	policies, etc?		
5	Is there a procedure in effect to help ensure that		
٥.	all affected stakeholders are made aware of		
	changes to these policies, etc, as they occur?		
6.	Does management have procedures (controls)		
	in place to ensure compliance with the		
	applicable policies, etc (e.g. internal quality		
	assurance)?		
7.	Do these controls appear to be adequate as		
	designed?		
8.	Is there evidence that these controls are		
	practiced and corrective action taken, if		
	necessary?		
Cor	clusions Reached and Actions Needed:		



# SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 5 of 8)

### Objective IV: To determine the reliability and integrity of information

	Questions	Answer	Comments
		V/N/ 21/2	
		Y/N/ N/A	
Are program	m and financial transactions required to		
be authoriz	ed by appropriate FAPT and CPMT		
designees?	In writing?		
	ontrols in place to help ensure that		
	s are recorded accurately within		
	time frames?		
	ontrols in place to ensure that all		
	s are processed? Are processed only		
	there reconciliation procedures in place		
where appr			
	ontrols in place to ensure that those		
	s are processed in accordance with		
•	operational and fiscal procedures		
	ds management and records retention		
•	nts been established and documented for		
the program			
	ontrol in place to get feedback on the		
the prograr	nd integrity of information produced by		
	nechanism appear to be adequate as		
designed?	icentaliisiii appear to be adequate as		
	dence that management performs this		
	initiates corrective action when		
necessary?			
9. Does the tu	rnover rate of CPMT/FAPT members and		
CSA Coordi	nators appear to be reasonable?		
10. Do CPMT/F	APT members and CSA Coordinators		
appear to b	e reasonably well experienced in their		
duties?			
_	or CPMT/FAPT members and CSA		
	rs/employees adequate?		
	ordinators have a backup in the event of		
	d absence or vacancy?		
	ystem of rotation for CPMT/FAPT		
members?	and an auding months, was about a same as		
	ram operating pretty much the same now		
	go or have there been substantial		
changes.	ched and Actions Needed:		
Conclusions Red	icheu anu Actions Necueu.		



## SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 6 of 8)

Objective V: To determine if assets and/or data are properly safeguarded.

	Questions	Answer	Comments
		Y/N/ N/A	
1.	Is access to sensitive data/materials maintained by CSA well controlled and properly secured?		
	Do controls (security of and accountability) over cash (if any) and valuable documents appear to be adequate?		
3.	Are sensitive records physically secured from easy access by unauthorized personnel (e.g. secured file cabinets)?		
4.	Are sensitive records that are stored electronically secured from easy access by unauthorized personnel (e.g. password protected; encrypted flash drives; etc)?		
5.	Is there a process established for back-up and recovery of data?		
6.	Is the principle of least privilege applied in granting access of secure data (based on specific needs of user; not everyone has full access)?		
7.	Is staff required to participate in information security awareness training?		
8.	Is there a program for rotating those with sensitive duties?		
	Is there a reasonable separation of duties regarding requests and approval for services and/or funding?		
10.	Are there reconciliation procedures in place for assets/data controlled by the unit (where practical)?		
Cond	clusions Reached and Actions Needed:		

# SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 7 of 8)

Objective VI: To determine if the entity's operations are being conducted in the most economical and efficient manner possible.

Questions	Answer	Comments
	Y/N/ N/A	
<u>General</u>		
<ol> <li>Are CMPT, FAPT, and CSA Coordinators aware of the goals and objectives applicable to the state and local CSA programs?</li> </ol>		
2. Are operating policies and procedures written and distributed to applicable CSA stakeholders?		
3. Are lines of authority and responsibility of the CPMT, FAPT, and CSA Coordinator clearly drawn?		
4. Are plans to accomplish the goals and objectives of the unit written and tied to the formal budget/pool fund allocations?		
5. Are CSA pool fund expenditure reimbursements and budget performance reviewed periodically? By whom?		
6. Have performance standards been set for the locally administered CSA program?		
7. Are these performance standards deemed adequate by the CPMT?		
8. Does management periodically review actual performance to the standards that have been set? Is there evidence of this review?		
Staffing/Use of Personnel		
9. Are CPMT, FAPT, and CSA Coordinator duties and how to perform them adequately documented?		
10. Do employees not perform redundant or unnecessary steps?		
11. Do CPMT, FAPT, and local CSA staff appear to be adequately trained to perform their duties?		
12. Does the processing flow of documents appear to be efficient and timely and designed to minimize processing steps?		



## SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 8 of 8)

Objective VI: To determine if the entity's operations are being conducted in the most economical and efficient manner possible.

Questions	Answer	Comments
	Y/N/ N/A	
13. Is all work that is performed meaningful and purposeful?		
14. Do written procedures provide for efficient use of resources?		
15. Does procurement procedures help ensure cost effective purchases?		
Conclusions Reached and Actions Needed:		

### **SECTION IV: Training**

• Training Worksheet



### SECTION IV: TRAINING TRAINING WORKSHEET

Competence reflects the knowledge, skills, and abilities needed to meet objectives. Providing continuing training and education can reward expected performance and behavior. It is essential that employees are groomed to tackle new challenges as programs become more complex. Education, training and coaching reduce the risk of error and inefficiency in operations by ensuring that personnel have the proper education and training to perform their duties effectively. Education and training programs should be periodically reviewed and updated to conform to any changes in the program environment or fiscal processing procedures. Source: <a href="http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf">http://www.doa.virginia.gov/Financial\_Reporting/ARMICS\_Standards.pdf</a>

Tas	k Description	Describe activity performed to	ı	Is there evidence to demonstrate			
		validate/verify assessment criteria. (May attach additional sheets, if needed)	achievement of criteria? (May attach additional sheets, if needed)				
		(way attach additional sheets , it needed)	Υ '	N N	N/A	Comments	
4	Data maio a colo atha an a tagining			''		Comments	
1.	Determine whether a training			Ш			
	plan has been established for						
_	local CSA program staff.						
2.	Maintain documentation of						
	local CSA program staff						
	participation in CSA related						
_	training events.						
3.	Determine whether the local						
	CSA program has established a						
	frequency and/or venue for						
	educating applicable						
	stakeholders (i.e. parents,						
	community partners, private						
	providers, judges, etc.) on local						
	CPMT approved CSA policies,						
	procedures, resources and						
	services.						
4.	Maintain documentation to						
	demonstrate education of CSA						
	stakeholders in the community.						
	Examples could include:						
	participant lists, meeting						
	agendas, meeting minutes,						
	course outlines/syllabus, etc.						
5.	Ensure that training plans/						
	programs are updated						
	periodically.						
Aut	hority/Criteria: COV § 2.2-5205; C	SA Policy Manual Section 3, Local Mana	ageme	nt Struc	ture		

Completed By:	Date:	Click here to enter a date.



#### **SECTION V: COMPLIANCE**

- Compliance Assessment Worksheet
  - Compliance Supplemental Worksheets Program Activities
    - CPMT Management
    - FAPT Management
    - Family Engagement
    - Utilization Management/Utilization Review
    - Intensive Care Coordination
    - SPED
    - Records Management and Data Security
  - o Compliance Supplemental Worksheets Fiscal Activities
    - Pool Fund Eligibility
    - Budget/Expenditure Monitoring
    - Contracting/Purchasing
    - Expenditure Processing
    - Reimbursement and Supplement Requests
    - Fiscal Reporting and Data Security
- Local CPMT Compliance Assessment Worksheet



### SECTION V: COMPLIANCE COMPLIANCE ASSESSMENT WORKSHEET

The purpose of the Comprehensive Services Act is to: "1. Ensure that services and funding are consistent with the Commonwealth's policies of preserving families and providing appropriate services in the least restrictive environment, while protecting the welfare of children and maintaining the safety of the public." Code of Virginia Section 2.2-268 states that the Council shall "deny state funding to a locality, in accordance with subdivision 19, where the CPMT fails to provide services that comply with the Comprehensive Services Act (§ 2.2-5200 et seq.), any other state law or policy, or any federal law pertaining to the provision of any service funded in accordance with §2.2-5211;"

Tas	k Description	Describe activity performed to	I	Is there evidence to demonstrate			
		validate/verify assessment criteria. (May attach additional sheets, if needed)	,	achievement of criteria? (May attach additional sheets, if needed)			
		(May attach additional sheets) if needed)	Υ	N	N/A	Comments	
PR	OGRAM ACTIVITIES						
1.	Review program activities of						
	the most recent 12 months to						
	assess compliance with federal,						
	state, and local laws, policies,						
	and procedures that govern						
	CSA services.						
2.	Document the assessment						
	using the Compliance						
	Supplemental Worksheet-						
	Program Activities or a						
_	reasonable facsimile.						
3.	Itemize deficiencies and the						
	corresponding plan of action.						
4.	Document CPMT discussion of						
	deficiencies and plan of action.						
	CAL ACTIVITIES					I .	
5.	Review fiscal activities of the						
	most recent 12 months to						
	assess compliance with federal,						
	state, and local laws, policies,						
	and procedures governing CSA						
	pool fund expenditures.						
6.	Document the assessment						
	using the Compliance						
	Supplemental Worksheet-						
	Fiscal Activities or a reasonable						
7.	facsimile.  Itemize deficiencies and the						
/.			Ш				
0	corresponding plan of action.						
8.	Document CPMT discussion of						
۸	deficiencies and plan of action.	CA Delieu Manuel Coetion 2 1 1 Manuel					
Aut	nority/Criteria: COV <u>§ 2.2-5205</u> ; C	SA Policy Manual Section 3, Local Mana	ageme	nt Struc	ture		

Completed By:	Date:	Click here to enter a date.



Compliance Supplemental Worksheets – Program Activities: CPMT MANAGEMENT							
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are							
encouraged to include	in this process a review of compliance with the locally e	establish	ed polici	es and			
procedures for administ	tering local CSA programs.						
PROCEDURE	Determine level of compliance by locally administered Community Policy and						
	Management Teams (CPMT) with CSA laws, statutes, p	Management Teams (CPMT) with CSA laws, statutes, policies and procedures					
	established by the State Executive Council (SEC).						
·							
Reference	Description	Compliance Status					
		Full	Partial	Non			
CSA Manual 3.1.5	"The Community Policy and Management Team shall						
COV § 2.2-5205	manage the cooperative effort in each community to						
<u>COV § 2.2 3203</u>	better serve the needs of troubled and at-risk youths						
	and their families and to maximize the use of state and						
	community resources. Every such team shall:"		]				
	"Develop interagency policies and procedures to						
	govern the provision of services to children and						
	families in its community;"  2. "Develop interagency fiscal policies governing						
	access to the state pool of funds by the eligible						
	populations including immediate access to funds for						
	emergency services and shelter care;"						
	3. "Establish policies to assess the ability of parents or						
	legal guardians to contribute financially to the cost						
	of services to be provided and, when not specifically						
	prohibited by federal or state law or regulation, provide for appropriate parental or legal guardian						
	financial contribution, utilizing a standard sliding fee						
	scale based upon ability to pay;"						
	4. "Coordinate long-range, community-wide planning						
	that ensures the development of resources and						
	services needed by children and families in its						
	community including consultation on the						
	development of a community-based system of						
	services established under § 16.1-309.3;"  5. "Establish policies governing referrals and reviews						
	of children and families to the family assessment		Ш	Ш			
	and planning teams or a collaborative,						
	multidisciplinary team process approved by the						
	Council and a process to review the teams'						
	recommendations and requests for funding;"						
	<ol><li>"Establish quality assurance and accountability procedures for program utilization and funds</li></ol>	ш	Ш				
	management;"						
	7. "Establish procedures for obtaining bids on the						
	development of new services;"			Ш			
	8. "Authorize and monitor the expenditure of funds by						
	each family assessment and planning team or a						
	collaborative, multidisciplinary team process						
	approved by the Council;"						
	9. "Submit grant proposals that benefit its community	$  \sqcup  $					
	to the state trust fund and enter into contracts for the provision or operation of services upon approval						
	of the participating governing bodies;"						



Compliance Supplemental Worksheets – Program Activities: CPMT MANAGEMENT							
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are							
encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.							
PROCEDURE	Management Teams (CPMT) with CSA laws, statutes, policies and procedures						
	established by the State Executive Council (SEC).	Ulicies a	and proc	euures			
	established by the State Executive Council (SEC).						
D. (	B	Constitution Class					
Reference	Description	Compliance Status		1			
	10 10 11 11 11 11 11 11 11 11	Full	Partial	Non			
CSA Manual 3.1.5 COV § 2.2-5205	<ol><li>"Serve as its community's liaison to the Office of Comprehensive Services for At-Risk Youth and</li></ol>						
<u>COV 9 2.2 3203</u>	Families, reporting on its programmatic and fiscal						
	operations and on its recommendations for						
	improving the service system, including						
	consideration of realignment of geographical						
	boundaries for providing human services;"						
	<ol> <li>"Collect and provide uniform data to the Council as requested by the Office of Comprehensive Services</li> </ol>						
	for At-Risk Youth and Families in accordance with						
	subdivision D 16 of § 2.2-2648;"						
	12. "Review and analyze data in management reports						
	provided by the Office of Comprehensive Services			Ш			
	for At-Risk Youth and Families in accordance with						
	subdivision D 18 of § $2.2-2648$ to help evaluate						
	child and family outcomes and public and private						
	provider performance in the provision of services to						
	children and families through the Comprehensive Services Act program. Every team shall also review						
	local and statewide data provided in the						
	management reports on the number of children						
	served, children placed out of state, demographics,						
	types of services provided, duration of services,						
	service expenditures, child and family outcomes,						
	and performance measures. Additionally, teams						
	shall track the utilization and performance of						
	residential placements using data and management reports to develop and implement strategies for						
	returning children placed outside of the						
	Commonwealth, preventing placements, and						
	reducing lengths of stay in residential programs for						
	children who can appropriately and effectively be						
	served in their home, relatives homes, family-like						
	setting, or their community;"						
	13. "Administer funds pursuant to § 16.1-309.3;"						
	14. "Have authority, upon approval of the participating		📙				
	governing bodies, to enter into a contract with another community policy and management team						
	to purchase coordination services provided that						
	funds described as the state pool of funds under §						
	2.2-5211 are not used;"						



Compliance Supplemental Worksheets – Program Activities: CPMT MANAGEMENT				
	lists only the compliance criteria established at the State I			
_	e in this process a review of compliance with the locally e	establish	ed polici	es and
•	tering local CSA programs.	_		
PROCEDURE	Determine level of compliance by locally administered		•	-
	Management Teams (CPMT) with CSA laws, statutes, p	olicies a	and proc	edures
	established by the State Executive Council (SEC).			
Defenses	Description.	C1	: C4	
Reference	Description		iance Sta	
	45 110 1 11 11 11 11 11 11 11 11 11 11 11	Full	Partial	Non
CSA Manual 3.1.5	15. "Submit to the Department of Behavioral Health & Developmental Services information on children			Ш
COV § 2.2-5205	under the age of 14 and adolescents aged 14			
	through 17 for whom an admission to an acute care			
	psychiatric or residential treatment facility licensed			
	pursuant to Article 2 (§ 37.2-403 et seq.) of			
	Chapter 4 of Title 37.2, exclusive of group homes,			
	was sought but unable to be obtained by reporting entities. Such information shall be gathered from			
	the family assessment and planning team or			
	participating community agencies authorized in			
	§2.2-5207. Information to be submitted shall			
	include:"			
	"The child or adolescents date of birth;"  "Date advision was attempted, and"  "The child or adolescents date of birth;"			
	<ul><li>"Date admission was attempted; and"</li><li>"Reason the patient could not be admitted</li></ul>			
	into the hospital or facility; and"			
	16. "Establish policies for providing intensive care			
	coordination services for children who are at-risk of			
	entering, or are placed in, residential care through			
	the Comprehensive Services Act program, consistent with guidelines developed pursuant to			
	subdivision D 22 of § 2.2-2648." COV § 2.2-5206			
	17. "The county or city that comprises a single team			
	and the county or city whose designated official			
	serves as the fiscal agent for the team in the case			
	of joint teams, shall annually audit the total			
	revenues of the team and its programs. The county or city that comprises a single team and any			
	combination of counties or cities establishing a team			
	shall arrange for the provision of legal services to			
	the team." <u>COV § 2.2-5204</u>			
<u>Section 3.1.5 -</u>	Coordinated Long Range Planning			
Duties of the CPMT	The following features should be included in the long range			
<u>Toolkit</u>	planning:			
	1) Adoption of a community philosophy with respect to	$  \; \sqcup \;  $		
	the provision of human services for at-risk youth and			
	their families.			
	2) Identification of the current service delivery system			
	including the following: services purchased outside of			
	the community; the range of services provided; and an			
	assessment of the current strengths and needs of the			
	existing system.			



Compliance Supplei	mental Worksheets – Program Activities: CPMT MANA	AGEME	NT	
	lists only the compliance criteria established at the State			
encouraged to include	e in this process a review of compliance with the locally	establish	ed polici	es and
procedures for administ	tering local CSA programs.			
PROCEDURE	Determine level of compliance by locally administered	Commu	nity Poli	cy and
	Management Teams (CPMT) with CSA laws, statutes, p	olicies a	and prod	edures
	established by the State Executive Council (SEC).			
Reference	Description	Comp	iance St	atus
		Full	<b>Partial</b>	Non
Section 3.1.5 -	3) Adoption of a planning document based on the			
Duties of the CPMT	identified philosophy and current system.			
Toolkit	Review of Family Assessment and Planning Team			
	Recommendation			
	The Community Policy and Management Team shall			
	establish a review and approval process for Family			
	Assessment and Planning Team or collaborative			
	multidisciplinary team recommendations and requests for			
	funding. This review and approval process must be			
	according to approved policies of the State Executive			
	Council. Policies should address the criteria by which an			
	Individual Family Services Plan will be reviewed by the			
	Community Policy and Management Team.			
	Establishment of a Chair			
	Each Community Policy and Management Team should			
	establish a Chair, whose signature on CSA documents shall			
	serve as the official signature for the Community Policy and			
	Management Team.			
	Management of Funds The Community Policy and Management Team shall			
	establish procedures to manage funds in the interagency			
	budget allocated to the community from the State Funds			
	Pool, the State Trust Fund, and any other source under the			
	Comprehensive Services Act. These procedures shall			
	include:			
	Procedures to authorize and monitor the expenditure			
	of funds by each Family Assessment and Planning Team			
	or collaborative multidisciplinary team including			
	tracking use of funds for services to children/families,			
	whether they were reviewed by the Family Assessment			
	and Planning Team or not.			
	Procedures to provide immediate access to funds for			
	emergency services and shelter care.			
	Procedures that incorporate the utilization			
	management process requirement, which includes but			
	is not limited to the use of a uniform risk assessment			
	instrument, in each locality's CSA process.			
	· · · · · · · · · · · · · · · · · · ·	1	l	Ī



Compliance Suppler	mental Worksheets – Program Activities: CPMT MANA	AGEME	NT	
Note: This document	Note: This document lists only the compliance criteria established at the State level. Local CPMTs are			
encouraged to include	in this process a review of compliance with the locally e	establish	ed polici	es and
procedures for administ	tering local CSA programs.			
PROCEDURE	Determine level of compliance by locally administered		•	•
	Management Teams (CPMT) with CSA laws, statutes, p	olicies a	and proc	edures
	established by the State Executive Council (SEC).			
Reference	Description	Compl	iance Sta	atus
		Full	<b>Partial</b>	Non
Section 3.1.5 -	Non-Discrimination Procedure			
<b>Duties of the CPMT</b>	Community Policy and Management Teams must develop			
<u>Toolkit</u>	procedures to ensure that services are provided in a			
	nondiscriminatory manner. Services provided by			
	Community Policy and Management Teams and Family			
	Assessment and Planning Teams shall not discriminate on			
	the basis of race, ethnicity, sex, age, religion, socioeconomic			
	status, handicapping conditions, or national origin.			
	<u>Due Process Protections</u>			
	Each Community Policy and Management Team should			
	establish a local due process system. The minimum			
	parameters of this system should include:			
	<ul> <li>Notice to families (at point of entry to Family</li> </ul>			
	Assessment and Planning Teams;			
	<ul> <li>Opportunity for the family/child to be heard and defend</li> </ul>			
	their position; and			]
	■ Timelines for review requests and Community Policy and			
	Management Team responses.			
	This review process system shall not take the place of any			
	other review process pursuant to existing state or federal			
	law (e.g., special education, foster care).			



Compliance Supplemental Worksheets – Program Activities: FAPT MANAGMENT				
	sts only the compliance criteria established at the State			
encouraged to include i procedures for administer	n this process a review of compliance with the locally ring local CSA programs.	establish	ed polici	es and
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proceeds	essed in	the most	recent
	12 months. Review the file documentation for evidence			
	statutes, policies, and procedures as listed below. At	tach a l	ist of the	e FAPT
	referrals selected for review. Document an explanation	for any	observat	ions of
	partial or non-compliance.			
		•		
Reference	Description Complian			tus
		Full	Partial Partial	Non
CSA Manual 3.1.5.b	1. All requests for CSA-funded treatment serves are to			
CSA Manual 3.2.6	be assessed by FAPT or an approved collaborative,			
COV § 2.2-5209	multidisciplinary team. Exception: Cases involving			
	only the payment of foster care maintenance.			
	2. Emergency placements are assessed by FAPT or an			
	approved collaborative, multidisciplinary team			
	within 14 days of the admission and the emergency			
	placement is approved at the time of placement.			
CSA Manual 3.1.6	Proceedings held to consider the appropriate provision			
CSA Manual 3.2.8	of services and funding for a particular child, family or			
COV § 2.2-5210	both who have been referred to FAPT shall be			
	confidential and not open to the public, unless the child			
	and family who are the subjects of the proceeding			
	request, in writing, that it be open. All information about			
	specific children and families obtained by the team			
	members in the discharge of their responsibilities to the			
	team shall be confidential.			
CSA Manual 3.2.5	FAPT Team, in accordance with policies developed by the			
COV § 2.2-5208	CPMT shall:			
	1. Provide for family participation in all aspects of			
	assessment, planning, and implementation of			
	services.			
	2. "Provide for the participation of foster parents in the			
	assessment, planning and implementation of			
	services when a child has a program goal of			
	permanent foster care or is in a long-term foster care placement.			
	3. The case manager shall notify the foster parents of a troubled youth of the time and place of all			
	assessment and planning meetings related to such			
	youth.			
	4. Such foster parents shall be given the opportunity to			
	speak at the meeting or submit written testimony if			
	the foster parents are unable to attend. The			
	opinions of the foster parents shall be considered by			
	the Family Assessment and Planning Team in its			
	deliberations.			



	FAPT MANAGMENT			
	sts only the compliance criteria established at the State			
_	n this process a review of compliance with the locally	establisl	ned polici	es and
procedures for administer			41	
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proce			
	12 months. Review the file documentation for evidence			
	statutes, policies, and procedures as listed below. Attreferrals selected for review. Document an explanation			
	•	ior arry	observat	10115 01
	partial or non-compliance.			
Deference	Description	C	lianaa Cta	4
Reference	Description		liance Sta	
		Full	Partial	Non
CSA Manual 3.2.5	5. Develop an individual family services plan (IFSP) for			
COV § 2.2-5208	youths and families reviewed by the Team that			
	provides for appropriate and cost-effective services;"			
	6. For each child entering or in residential care, in			
	accordance with the policies of the CPMT developed			
	pursuant to subdivision 17 of § 2.2-5206, the Family			
	Assessment and Planning Team or approved			
	alternative multidisciplinary team, in collaboration			
	with the family, shall (i) identify the strengths and			
	needs of the child and his family through conducting			
	or reviewing comprehensive assessments, including			
	but not limited to information gathered through the			
	mandatory uniform assessment instrument, (ii)			
	identify specific services and supports necessary to			
	meet the identified needs of the child and his family			
	building upon the identified strengths, (iii)			
	implement a plan for returning the youth to his			
	home, relative's home, family-like setting, or			
	community at the earliest appropriate time that			
	addresses his needs, including identification of public			
	or private community-based services to support the			
	youth and his family during transition to community-			
	based care, and (iv) provide regular monitoring and			
	utilization review of the services and residential			
	placement for the child to determine whether the			
	services and placement continue to provide the most			
	appropriate and effective services for the child and			
	his family.			
	7. Where parental or legal guardian financial			
	contribution is not specifically prohibited by federal			
	or state law or regulation, or has not been ordered			
	by the court or by the DCSE, assess the ability of			
	parents or legal guardians, utilizing a standard sliding			
	fee scale, based upon ability to pay, to contribute			
	financially to the cost of services to be provided and			
	provide for appropriate financial contribution from			
	parents or legal guardians in the IFSP.			



	FAPT MANAGMENT				
	sts only the compliance criteria established at the State in this process a review of compliance with the locally ring local CSA programs.				
PROCEDURE	Select a sample of no less than 20% of FAPT referrals processed in the most recent 12 months. Review the file documentation for evidence of compliance with CSA statutes, policies, and procedures as listed below. Attach a list of the FAPT referrals selected for review. Document an explanation for any observations of partial or non-compliance.				
Reference	Description	Com	pliance S	tatus	
CSA Manual 3.2.5 COV § 2.2-5208	8. Refer the youth and family to community agencies and resources in accordance with the individual family services plan.	Full	Partial	Non	
	Other criteria that are not case specific:				
	1. Identify children who are at risk of entering, or are placed in, residential care through the Comprehensive Services Act program who can be appropriately and effectively served in their homes, relatives' homes, family-like settings, and communities.				
	Recommend to the Community Policy and     Management Team expenditures from the local     allocation of the state pool of funds; and"				
	3. Designate a person who is responsible for monitoring and reporting, as appropriate, on the progress being made in fulfilling the individual family services plan developed for each youth and family, such reports to be made to the team or the responsible local agencies."				
CSA Manual 3.2.7 COV § 2.2-5210	1. All public agencies that have served a family or treated a child referred to a Family Assessment and Planning Team shall cooperate with this team.				
	2. The agency that refers a youth and family to the team shall be responsible for obtaining the consent required to share agency client information with the team.				
	3. After obtaining the proper consent, all agencies shall promptly deliver, upon request and without charge, such records of services, treatment or education of the family or child as are necessary for a full and informed assessment by the team.				
CSA Manual 3.5 COV § 2.2-2648.D.13 CSA Documentation	Uniform documentation guidelines approved by the State Executive Council address the minimum child-specific documentation required to demonstrate				



FAPT MANAGMENT				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are				
encouraged to include in this process a review of compliance with the locally established policies and				
procedures for administer				
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proceed a months. Position the file desumentation for evidence			
	12 months. Review the file documentation for evidence statutes, policies, and procedures as listed below. At			
	referrals selected for review. Document an explanation			
	partial or non-compliance.	ioi aiiy	ODSCI Vat	10113 01
	partial of non-compitance.			
Reference	Description	Com	pliance St	tatus
Nererence	Description.	Full	Partial	Non
CSA Manual 4.3.1	Pursuant to §2.2-5200, Code of Virginia, Community			
COV § 2.2-5211 C	Policy and Management Teams shall seek to ensure that			Ш
<u> </u>	services and funding are consistent with the			
2010 Appropriations	Commonwealth's policies of preserving families and			
Act, Chapter 874,	providing appropriate services in the least restrictive			
Item 274 § B.2.d	environment, while protecting the welfare of children			
	and maintaining the safety of the public."			
CSA Manual 4.3.4	For court referrals to FAPT, the FAPT making the			
COV § 2.2-5211 E.	assessment shall make a report of the case or			Ш
COV 9 2.2-3211 L.	forward a copy of the individual family services plan			
	to the court within 30 days of the court's written			
	referral to the CPMT.			
				$\overline{}$
	2. If, prior to a final disposition by the court, the court			Ш
	is requested to consider a level of service not			
	identified or recommended in the report submitted			
	by the family assessment and planning team, the			
	court shall request the community policy and			
	management team to submit a second report			
	characterizing comparable levels of service to the			
	requested level of service.			$\overline{}$
	3. Services ordered pursuant to a disposition rendered			
	by the court pursuant to this section shall qualify for			
CCA NA 1 A A A	funding as appropriated under this section.			
CSA Manual 4.4.1	In the event that any group home or other  Additional interest of the CCA abilities a particular to a control of the cont			
Restrictions on Pool	residential facility in which CSA children reside has			
Fund Usage Toolkit	its licensure status lowered to provisional as a result			
COV § 2.2-5211.1	of multiple health and safety or human rights			
	violations, all children placed through CSA in such			
	facility shall be assessed as to whether it is in the			
	best interests of each child placed to be removed			
	from the facility and placed in a fully licensed facility			
	and no additional CSA placements shall be made in			
	the provisionally licensed facility until and unless the			
	violations and deficiencies relating to health and			
	safety or human rights that caused the designation			
	as provisional shall be completely remedied and full			



	FAPT MANAGMENT			
Note: This document li	Note: This document lists only the compliance criteria established at the State level. Local CPMTs are			
	n this process a review of compliance with the locally $\epsilon$	establish	ed polici	es and
procedures for administer	ing local CSA programs.			
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proce	essed in	the most	recent
	12 months. Review the file documentation for evidence	of comp	oliance wi	th CSA
	statutes, policies, and procedures as listed below. Att			
	referrals selected for review. Document an explanation	for any	observat	ions of
	partial or non-compliance.			
Reference	Description	Com	pliance St	tatus
		Full	Partial	Non
CSA Manual 4.4.1	2. Prior to the placement of a child across jurisdictional			
Restrictions on Pool	lines, the family assessment and planning teams shall	_		_
Fund Usage Toolkit	(i) explore all appropriate community services for the			
COV § 2.2-5211.1	child, (ii) document that no appropriate placement is			
-	available in the locality, and (iii) report the rationale			
	for the placement decision to the community policy			
	and management team.			
	3. CPMT, FAPT or other local entities responsible for			
	CSA placements shall notify the receiving school			
	division whenever a child is placed across			
	jurisdictional lines and identify any children with			
	disabilities and foster care children to facilitate			
	compliance with expedited enrollment and special			
	education requirements.			
CSA Manual 8.1	1. "the Family Assessment and Planning Team or approved alternative multidisciplinary team, in collaboration with the family, shall (iv) provide regular monitoring and utilization review of the services and residential placement for the child to determine whether the services and placement continue to provide the most appropriate and effective services for the child and his family;"			
	COVER 2 2 F200 (F)			



Compliance Supplen	nental Worksheets – Program Activities: FAMILY ENG	SAGEME	NT PLAN	NING
	sts only the compliance criteria established at the State			
encouraged to include in this process a review of compliance with the locally established policies and				
procedures for administer	ing local CSA programs.			
PROCEDURE	Determine whether a family engagement policy and procedure has been established by the CPMT. Review the established policy and procedure to verify existence of the required elements. Links to family engagement policy and related guidance are included for reference. Document an explanation for any observations of partial or non-compliance and include as an attachment to this			verify related or any
	document.			
Reference	Description	Compl	iance Sta	tuc
Reference	Description	Full	Partial	
004.44	4 D II C) 1 1 1 1	Full	Partial	Non
CSA Manual 3.1.5.c  Family Engagement Policy adopted by SEC	<ol> <li>Policy Statement #2: Family members whose participation must be provided for through CPMT policies and practices include those who are impacted by or involved in the delivery of such services. Efforts must be made to include: (see items a through f).</li> </ol>			
Guidance for CPMTs	Policy Statement #3: CPMTs must have written			
on Family Engagement	policies for FAPT/MDT agencies that outline the processes that will insure the best chance of family involvement.			
	3. Policy Statement #4: The CPMT is responsible for providing policies for FAPTs/MDTs that insure consistent, efficient, and effective CSA services to children and their families. Redundant or duplicative processes must be streamlined across child-serving agencies to promote family engagement but CPMT policy also must describe how they align and integrate with those of the CPMT's member agencies.			
	4. Policy Statement #5: Family involvement and participation are most effective when when the youth and family participate in all aspects of assessment, planning and implementation of services. COV § 2.2-5207 provides a process for and encourages the formation of child- and family-specific teams through a locality's FAPT and/or MDT processes.			
	5. Policy Statement #6: CPMTs are responsible for instituting policies and practices that inform, prepare, and support family members for their participation in CSA, throughout the duration of their CSA services. This should be accomplished through communication and interaction methods that are appropriate to the family's cultural and linguistic needs and preferences, including providing written material to family members.			



Compliance Supplemental Worksheets – Program Activities: Utilization Mgmt/Utilization Review				eview
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are				
encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
procedures for administer	ing local CSA programs.			
PROCEDURE	Determine whether a utilization management/utilization and procedure has been established by the CPMT. Revie and procedure to verify existence of the required elements and related guidance are included for reference. Documer observations of partial or non-compliance and include a document.	w the e s. Links nt an exp	stablished to UM/UF planation	policy policy for any
Reference	Description	Compl	iance Sta	tus
		Full	Partial	Non
CSA Manual 8.1  COV § 2.2-2648 D.15  COV § 2.2-5206 (13)  COV § 2.2-5208 (5)  2011 Appropriations  Act, Chapter 890,  Item 274 § B. 3.	1. Each locality receiving funds for activities under the Comprehensive Services Act shall have a locally determined utilization management plan following the guidelines or use of a process approved by the Council for utilization management, covering all CSA funded services;"  COV § 2.2-2648 D.15			
2011 Appropriations Act, Chapter 890, Item 274 § B.7. Section 8.1 - Utilization Management Tool Kit	2. The CPMT shall Review and analyze data in management reports provided by OCS in accordance with subdivision D 18 of § 2.2-2648 to help evaluate child and family outcomes and public and private provider performance in the provision of services to children and families through the Comprehensive Services Act program.			
	3. Every team shall also review local and statewide data provided in the management reports on the number of children served, children placed out of state, demographics, types of services provided, duration of services, service expenditures, child and family outcomes, and performance measures.			
	4. Additionally, teams shall track the utilization and performance of residential placements using data and management reports to develop and implement strategies for returning children placed outside of the Commonwealth, preventing placements, and reducing lengths of stay in residential programs for children who can appropriately and effectively be served in their home, relative's homes, family-like setting, or their community;" COV § 2.2-5206 (13)			
	5. "Each locality receiving funds for activities under the Comprehensive Services Act (CSA) shall have a utilization management process, including a uniform assessment, approved by the State Executive Council, covering all CSA services."  2011 Appropriations Act, Chapter 890, Item 274			



Utilization Management/Utilization Review				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Determine whether a utilization management/utilization and procedure has been established by the CPMT. Revie and procedure to verify existence of the required elements and related guidance are included for reference. Documer observations of partial or non-compliance and include a document.	w the es s. Links t nt an exp	stablished to UM/UF planation	I policy R policy for any
Reference	Description	Compl	iance Sta	tus
	2000.p.i.o.i.	Full	Partial	Non
CSA Manual 8.1  COV § 2.2-2648 D.15  COV § 2.2-5206 (13)  COV § 2.2-5208 (5)  2011 Appropriations  Act, Chapter 890,  Item 274 § B. 3.  2011 Appropriations  Act, Chapter 890,  Item 274 § B.7.  Section 8.1 -  Utilization  Management Tool Kit	6. Determine whether procedures adopted by the CPMT include "best practices" models as referenced in the following: <u>Utilization Review Guidelines</u> <u>Utilization Management Guidelines</u> <u>Sample Documentation Inventory and Suggested Model UM Plan</u>			
CSA Manual 8.1	Select a sample of no less than 20% of active CSA files and verify compliance with the approved UM/UR plan.			



Compliance Suppleme	ntal Worksheets – Program Activities: INTENSIVE CAR	RE COOF	RDINATIO	ON
	sts only the compliance criteria established at the State in this process a review of compliance with the locally ring local CSA programs.			
PROCEDURE	Determine whether an intensive care coordination (ICC) peen established by the CPMT. Review the established verify existence of the required elements. Select a sampl ICC referrals occurring in the most recent 12 months and to ICC policy and related guidance are included for reexplanation for any observations of partial or non-compattachment to this document.	policy and e of no liverify conference.	nd proced less than ompliance Docum	dure to 20% of . Links ent an
Reference	Description	Compl	iance Sta	tus
		Full	Partial	Non
CSA Manual 8.2  COV § 2.2-2648.D.22 2011 Appropriations Act, Chapter 890, Item 274 § C.3.d. COV § 2.2-5206.17	1. "At the direction of the State Executive Council, local Community Policy and Management Teams (CPMTs) and Community Services Boards (CSBs) shall work collaboratively in their service areas to develop a local plan for intensive care coordination (ICC) services that best meets the needs of the children and families. If there is more than one CPMT in the CSB's service area, the CPMTs and the CSB may work together as a region to develop a plan for ICC services. Local CPMTs and CSBs shall also work together to determine the most appropriate and cost-effective provider of ICC services for children in their community who are placed in, or at-risk of being placed in, residential care through the Comprehensive Services Act for At-Risk Youth and Families program, in accordance with guidelines developed by the State Executive Council." 2011 Appropriations Act, Chapter 890, Item 274 § C.3.d.			
	2. "The Community Policy and Management Team shall Establish policies for providing intensive care coordination services for children who are at risk of entering, or are placed in, residential care through the Comprehensive Services Act program, consistent with guidelines developed pursuant to subdivision D 22 of § 2.2-2648." COV § 2.2-5206.17			
See "DBHDS Appendix A" for more information on ICC Guidelines. Section 8.2 - Intensive Care Coordination Toolkit Guidelines - Revised January 10, 2011	1. Population to be Served by Intensive Care Coordination  a. Children should be identified to receive Intensive Care Coordination by their local Family Assessment and Planning team (FAPT). Eligible children include: b. All children who are currently in residential care. c. Children who are at risk of placement in residential care as identified by FAPTs.			



INTENSIVE CARE COORDINATION					
Note: This document li	sts only the compliance criteria established at the State	level.	Local CPN	Ts are	
encouraged to include i	n this process a review of compliance with the locally	establi	shed polici	es and	
procedures for administering local CSA programs.					
PROCEDURE	Determine whether an intensive care coordination (ICC) p	-	•		
	been established by the CPMT. Review the established		•		
	verify existence of the required elements. Select a sampl				
	ICC referrals occurring in the most recent 12 months and				
	to ICC policy and related guidance are included for re	ferenc	e. Docum	ent an	
	explanation for any observations of partial or non-compl	iance	and include	e as an	
	attachment to this document.				
Reference	Description		oliance Sta	tus	
		Full	Partial	Non	
See "DBHDS	2. Providers of ICC shall be Community Services Boards				
Appendix A" for more	(CSB's). A CSB may potentially contract with another				
information on ICC Guidelines.	entity to provide ICC. If a CSB contracts with another				
Section 8.2 - Intensive	entity to provide ICC, the CSB nonetheless maintains				
Care Coordination	full responsibility for ICC, including monitoring the				
<u>Care Coordination</u> <u>Toolkit</u>	services provided under the contract.				
Guidelines - Revised	3. CPMTs shall establish a local procedure for				
	reimbursing CSB's for ICC. Each CSB in collaboration				
<u>January 10, 2011</u>	with the local CPMT shall establish a rate for ICC.				
	This case rate may be billed to CSA according to local				
	procedures established by the CPMT.				
	4. All children who receive ICC must be reviewed by the				
	FAPT. An Intensive Care Coordinator should facilitate				
	the review process.				
	5. The Intensive Care Coordinator shall develop a plan			П	
	of services to assure that the child's needs are met in				
	the community. The perspective and preferences of				
	the family and the youth shall be solicited and				
	honored in developing the plan. Any provider may				
	provide any of the services described in the plan, as				
	long as the provider has the expertise and				
	qualifications to assure quality service.				
	6. Staff shall be selected to provide ICC Coordination				
	consistent with the Position Description attached to				
	these guidelines. Staff functions shall include a				
	strengths discovery and assessment process,				
	planning, coordination and monitoring, utilization				
	review and other appropriate functions as needed to				
	transition or maintain a child in the community. ICC				
	staff shall possess, at minimum, a Bachelor's degree				
	with at least 2 years of experience in children's				
	mental health services. Strong interpersonal skills				
	and group facilitation skills are also essential.		1		



	INTENSIVE CARE COORDINATION			
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Determine whether an intensive care coordination (ICC) policy and procedure has been established by the CPMT. Review the established policy and procedure to verify existence of the required elements. Select a sample of no less than 20% of ICC referrals occurring in the most recent 12 months and verify compliance. Link to ICC policy and related guidance are included for reference. Document are explanation for any observations of partial or non-compliance and include as an attachment to this document.			lure to 20% of . Links ent an
Reference	Description	Compl	iance Sta	tuc
Reference	Description	Full	Partial	Non
See "DBHDS Appendix A" for more information on ICC Guidelines. Section 8.2 - Intensive Care Coordination Toolkit Guidelines - Revised	7. Caseload size should be sufficiently small to allow for the intensity required and is estimated to be 7 to 12 children. Specific caseloads shall be determined locally based on local need, complexity of cases, geographic differences (such as need to travel), time necessary to work with families to develop services and supports in preparation for the child's return home, and other locality-specific circumstances.			
January 10, 2011	8. All cases shall be referred to the CSB for ICC by the FAPT.			
	9. Parents, family members and youth shall be involved in a meaningful way that honors their choices and preferences in developing the service plan.			
	10. A comprehensive strengths discovery/ assessment with the child and family shall be completed by the Intensive Care Coordinator on each child within 30 days of referral by the FAPT team.			
	11. The intensive care coordinator will begin the Individual and Family Services Plan (IFSP) based on the strengths discovery/assessment. The IFSP will be further defined through input from the family, the youth and the FAPT.			



Compliance Supple	emental Worksheets – Program Activities: SPECIAL E	DUCA	TION (SP	ED)	
encouraged to include i	Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made	•			
	occurring in the most recent 12 months and verify com	•			
	policy and related guidance are included for reference. D				
	for any observations of partial or non-compliance and incl this document.	ude as a	ın attacnn	nent to	
	tiis document.				
Reference	Description	Comp	iance Sta	tus	
		Full	Partial	Non	
CSA Manual 4.3.3 COV § 2.2-5211 D. See "DOE Appendix B" for Age of Eligibility Requirements Section 4.3.3.a – "Wrap Around Services for Students with Disabilities" Toolkit	1. Further, in any instance that an individual 18 through 21 years of age, inclusive, who is eligible for funding from the state pool and is properly defined as a school-aged child with disabilities pursuant to § 22.1-213 is placed by a local social service agency that has custody across jurisdictional lines in a group home in the Commonwealth and the individual's individualized education program (IEP), as prepared by the placing jurisdiction, indicates that a private day school placement is the appropriate educational program for such individual, the financial and legal responsibility for the individual's special education services and IEP shall remain, in compliance with the provisions of federal law, Article 2 (§ 22.1-213) of Chapter 13 of Title 22.1, and the Board of Education regulations, the responsibility of the placing jurisdiction until the individual reaches the age of 21, inclusive, or is no longer eligible for special education services. The financial and legal responsibility for such special education, unless the placing jurisdiction has transitioned all appropriate services with the individual." COV § 2.2-5211 D.				
	2. Consistent with a student's eligibility for special education services under IDEA, if the special education student with mandated services enters the school year at 21 years of age, that child may remain under the mandated, special education category of CSA funding until completion of the IEP academic year. Eligibility would terminate upon the student's completion of that IEP academic year. See				



SPECIAL EDUCATION (SPED)				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made occurring in the most recent 12 months and verify compolicy and related guidance are included for reference. D for any observations of partial or non-compliance and included this document.	npliance ocumen	. Links to t an expla	SPED nation
Reference	Description	Comp	iance Sta	tus
	•	Full	Partial	Non
CSA Manual 4.3.3.a  COV § 2.2-5211 D.  OCS Policy Memo  January 28, 2011  Superintendent's  Policy Memo #021-11	"The special education mandate cited in §2.2-5211 B1 may be utilized to fund non-residential services in the home and community for a student with a disability when the needs associated with his/her disability extend beyond the school setting and threaten the student's ability to be maintained in the home, community, or school setting."			
APPENDIX A — Dept. of Behavioral Health & Developmental Services Appendix B — Department of Education Toolkit	1. The special education target population defined in the (Code of Virginia) includes those "children placed for purposes of special education in approved private school educational programs, previously funded by the Department of Education through private tuition assistance." This includes all children whose IEP's include placements in private day school or private residential facilities.			
	2. When an IEP has been developed for a private day school or private residential program, multidisciplinary planning may be employed to consider services outside of the IEP that will enhance the student's benefit from the educational services and/or facilitate a more effective return to the public schools.			
	3. Federal and state requirements prohibit any entity from changing the services or placement specified on the IEP. The FAPT and the CPMT are likewise prohibited from changing the IEP, including services and placement specified. The CPMT must ensure that no local policies or procedures interfere with the provisions and protections afforded to students with disabilities under federal and state laws and regulations. The CPMT holds responsibility for establishing policies and procedures to ensure access to funds for eligible children, i.e., students with IEP's directing placement into private education programs.			



SPECIAL EDUCATION (SPED)				
	sts only the compliance criteria established at the State in this process a review of compliance with the locally ring local CSA programs.			
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made occurring in the most recent 12 months and verify compolicy and related guidance are included for reference. D for any observations of partial or non-compliance and included this document.	pliance. ocumen	Links to t an expla	SPED nation
Reference	Description	Compl	ianca Sta	+
Reference	Description	Full	iance Sta Partial	
APPENDIX A — Dept. of Behavioral Health & Developmental Services Appendix B — Department of Education Toolkit	<ul> <li>4. Following determination of eligibility, an Individual Education Program (IEP) is developed for the child. The IEP will address the special education and related services the child needs to benefit from the general curriculum and identify the "least restrictive environment" (LRE) in which the child's needs can be met. The local school division develops the IEP to assure the child receives a free and appropriate public education (FAPE) as required by the IDEA.</li> <li>5. The IEP team develops the IEP considering the strengths of the child, concerns of the parents for the child's education, and evaluation results. It includes annual measurable goals to address the</li> </ul>		Partial	Non
	includes annual, measurable goals to address the needs identified, special education and related services and supplementary aids and services to be provided, and a statement of the program modifications or supports for school personnel that will be provided.  6. Beginning when a child is age 14, the IEP must address transition to adult services. By the time the child is 16, the IEP shall include a statement, if			
	appropriate, of interagency responsibilities or any linkages.  7. When an IEP for private day services or private residential services is reviewed by the FAPT, the role of the team includes the recommendation for funding, collection of uniform assessment and demographic data required for reporting, consideration of the child/family needs beyond the IEP, collecting information from IEP reviews and progress reporting for purposes of documenting utilization review, and assuring coordination of services for those children served by multiple agencies.			



SPECIAL EDUCATION (SPED)					
encouraged to include	Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made occurring in the most recent 12 months and verify compolicy and related guidance are included for reference. Efor any observations of partial or non-compliance and included this document.	npliance. Oocumen	. Links to t an expla	SPED anation	
Deference	Description	Comme	iones Cto	4	
Reference	Description		iance Sta		
APPENDIX A — Dept. of Behavioral Health & Developmental Services Appendix B — Department of Education Toolkit	8. An IFSP may be developed by the FAPT to address non education needs of the child and/or the child's family. Such needs would arise from the child's disability and require services that are not a part of the child's SPED program. The services would be designed to increase the child's ability to be successful in the home, community, or school setting. Services might be provided to a student receiving SPED services in the public school, a private day school, or in a residential program as needed to maintain the student in, or transition the student to, a less restrictive home, community, or school placement.	Full	Partial	Non	
	9. The CSA utilization management (UM) process must be applied to SPED services in conformity with SPED laws and regulations. IDEA requires that students with disabilities be provided services in accordance with their IEP's and that funding for such services must be "sum sufficient," i.e., these services must be provided regardless of cost. IDEA requires at least annual review of the IEP and progress reporting at least as often as reporting is provided to parents of students without disabilities, to be completed by the IEP team and must be based upon the goals in the IEP. Each locality must ensure that it's UM processes do not interfere with the IDEA protections provided to each individual student with a disability.				
	10. Compliance with federal laws and protections to children with disabilities requires that CSA processes not impede a child's access to the services specified in his/her IEP, e.g., a parent may not be required to attend a FAPT meeting in order to gain access to funding for placement or services specified in a child's IEP. Clear explanation must be given to the parent/family that the purpose of FAPT planning is not connected to the child's SPED program, i.e., to his right to a free appropriate public education.				



	SPECIAL EDUCATION (SPED)				
encouraged to include i	Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made occurring in the most recent 12 months and verify compolicy and related guidance are included for reference. Defor any observations of partial or non-compliance and included this document.	npliance. ocumen	Links to t an expla	SPED nation	
Reference	Description	Compl	iance Sta	tus	
		Full	Partial	Non	
APPENDIX A – Dept. of Behavioral Health & Developmental Services Appendix B – Department of Education Toolkit	11. Schools must secure parental consent whenever any non-school employee is to review the child's confidential record. In the absence of parental consent, the schools cannot share information with others including CSA entities. The absence of parental consent for the release of student records may not prevent the authorization of funding or implementation of services in accordance with a student's IEP.				
	12. All children placed in a private placement through CSA who are eligible for SPED shall have an IEP. The local school division that is part of the CSA Team that placed the child shall be responsible for the IEP.				
	13. For a non-educational placement for a student with a disability (a placement made by another agency or the CSA team as a whole), the school division that is part of the CSA team shall revise the IEP to reflect the non-educational placement. The IEP shall reflect that the student is now in a non-educational placement and shall address the student's SPED needs while in the placement. The revised IEP for a non-educational placement is not considered the source of the residential placement.				
	14. For any child placed into a private SPED school through CSA, for educational or non-education reasons, the responsibility for compliance with SPED requirements remains with the school division on the CPMT responsible for the placement.				
	15. Prior to placing a non-foster care child cross-jurisdictionally; it is imperative that the CPMT determine if the child can enroll in the local school division. If the school board's polices do not permit enrollment, other arrangements must be made for either the child's education or living arrangement. The CPMT shall not make a placement for a child which denies the child's access to education.				



SPECIAL EDUCATION (SPED)				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are				
encouraged to include in this process a review of compliance with the locally established policies and				
procedures for administer	ing local CSA programs.			
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made	by loca	l school di	visions
INOCEDONE	occurring in the most recent 12 months and verify com	-		
	policy and related guidance are included for reference. D	•		
	for any observations of partial or non-compliance and incl			
	this document.	aac as c	iii accaciiii	iene to
	this document.			
Reference	Description	Compl	iance Sta	tuc
Reference	Description	Full	Partial	Non
ADDENIDIV A	1C. The CCA Deal connet new twitien to a level coheal	Full	Partial	NOII
APPENDIX A –	16. The CSA Pool cannot pay tuition to a local school	Ш		Ш
Dept. of Behavioral	division. If a child who is not in foster care is placed			
Health &	for non-educational reasons in a group home in a			
Developmental	locality which charges tuition for non-resident			
Services	students, the local school division on the placing CSA			
<u>Appendix B –</u>	team will be responsible for payment of tuition. This			
Department of	underscores the importance of working with the			
<b>Education Toolkit</b>	local school division representatives on the			
	FAPT/CPMT prior to out-of-jurisdiction placements.			
	17. Consistent with a student's eligibility for SPED			
	services under IDEA, CSA is responsible for funding			
	private school SPED services specified in the IEP for a			
	student who has not reached his/her 22nd birthday			
	on or before September 30 of the school year. A			
	child with a disability whose 22nd birthday is after			
	September 30 remains eligible for the remainder of			
	the school year. The CSA pool is responsible to fund			
	the following special education services:			
	<ul> <li>All services delineated in an IEP which specifies</li> </ul>			
	placement into a private day special education			
	facility or a private residential facility,			
	<ul> <li>The special education costs associated with the</li> </ul>			
	non-educational placement of a student with a			
	disability into a private residential program by a			
	participating CSA entity or CSA team			
	(FAPT/MDT/CPMT).			
	<ul> <li>Placement into a private school which is ordered</li> </ul>			
	by a hearing officer as a result of a due process			
	hearing or which is part of a legally binding			
	mediation agreement between a parent and			
	school division.			



	SPECIAL EDUCATION (SPED)			
	sts only the compliance criteria established at the State n this process a review of compliance with the locally ring local CSA programs.			
PROCEDURE	Select a sample of no less than 20% of FAPT referrals made to the most recent 12 months and verify compliance. Links to guidance are included for reference. Document an explanation partial or non-compliance and include as an attachment to this	SPED pon for an	olicy and y observat	related
D. C	B		•••••	
Reference	Description		iance Sta	
100511011/1	40.5.1.11	Full	Partial	Non
APPENDIX A – Dept. of Behavioral Health & Developmental	18. Federal law requires that all SPED services must be provided at no cost to parents, no co-payment may be charged to a parent for any service specified on the IEP or otherwise provided as a requirement of a			
Services	FAPE. Thus, IEP services funded by CSA (i.e., private			
Appendix B – Department of Education Toolkit	day and private residential services) are exempt from the parental co-payment. For a student with a disability placed into a residential program for non-educational reasons (e.g., by social services), the educational portion of the placement is exempt from the parental co-payment.			
	19. When a CSA team places a student with a disability into a residential treatment program and utilizes Medicaid funding for the treatment services, the cost for educational services is the responsibility of the CSA pool.			
	20. If a student with a disability is placed into a residential program by his/her parents for non-educational reasons, the school division of the parent's residence is responsible for the provision of a FAPE. If the school division determines that private day or private residential services are necessary to meet the needs of the student, and develops an IEP for those services, the services are funded by the CSA pool.			
	21. If a student without a disability is placed into a residential program by his/her parents for non-educational reasons, neither the local school division or the CSA team have any obligation to pay for educational services.			
	22. IDEA requires that SPED services must be provided as soon as possible following the development of an IEP. Services may not be delayed while funding is being determined. In the instance of any interagency dispute that may interfere with the provision of a FAPE to a student with a disability the local school division shall provide or pay for such services and claim reimbursement from the CPMT.			



Note: This document encouraged to include	ental Worksheets – Program Activities: RECORDS MGMT lists only the compliance criteria established at the State in this process a review of compliance with the locally extering local CSA programs.	evel. L	ocal CPN	ITs are
PROCEDURE	<ol> <li>Determine whether a records management policy are established by the CPMT. Review the established policy existence of the required elements. Links to records related guidance are included for reference.</li> <li>Review records retention files for documentation of schedules.</li> <li>Document an explanation for any observations of partial include as an attachment to this document.</li> </ol>	and promanager	ocedure to ment poli oted dest	verify cy and ruction
Deference	Description	Comp	lianaa Cta	
Reference	Description	Full	liance Sta Partial	Non
CSA Manual 3.1.6 COV § 2.2-5210	<ol> <li>"Proceedings held to consider the appropriate provision of services and funding for a particular child or family or both who have been referred to the Family Assessment and Planning Team and whose case is being assessed by this team or reviewed by the Community Management and Planning Team shall be confidential and not open to the public, unless the child and family who are the subjects of the proceeding request, in writing, that it be open. All information about specific children and families obtained by the team members in the discharge of their responsibilities to the team shall be confidential." COV § 2.2-5210</li> <li>"Utilizing a secure electronic database, the CPMT and the family assessment and planning team shall provide the Office of Comprehensive Services for At-Risk Youth and Families with client-specific information from the mandatory uniform assessment and information in accordance with subdivision D 11 of § 2.2-2648." COV § 2.2-5210</li> </ol>			
CSA Manual 3.2.8	"All public agencies that have served a family or treated a child referred to a Family Assessment and Planning Team shall cooperate with this team. The agency that refers a youth and family to the team shall be responsible for obtaining the consent required to share agency client information with the team. After obtaining the proper consent, all agencies shall promptly deliver, upon request and without charge, such records of services, treatment or education of the family or child as are necessary for a full			



	RECORDS MANAGEMENT AND DATA SECURITY			
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are				
encouraged to include in this process a review of compliance with the locally established policies and				
_	tering local CSA programs.		•	
PROCEDURE	1. Determine whether a records management policy ar	nd proce	dure ha	s been
	established by the CPMT. Review the established policy			
	existence of the required elements. Links to records i	•		•
	related guidance are included for reference.	manager	nene poi	icy and
	2. Review records retention files for documentation of	complo	tad dast	ruction
	schedules.	comple	ieu uesi	luction
	<ul><li>3. Document an explanation for any observations of partia</li></ul>	lornon	compliar	sco and
	include as an attachment to this document.	1 01 11011-	Compilar	ice and
	include as an accacimient to this document.			
	T	Ι		
Reference	Description		iance St	atus
		Full	Partial	Non
CSA Manual 3.5	Uniform documentation guidelines approved by the SEC			
COV § 2.2-	address the minimum child-specific documentation			
2648.D.13	required to demonstrate compliance with the CSA.			
	1. Each CPMT should adopt written policies and establish			
CPMT Guidelines for	procedures for management of the IFSP and other			
Records	documentation consistent with minimum state and			
<u>Management</u>	federal requirements.			
	2. Each CPMT is reminded that they should also adhere to			
Retention and	requirements of the Family Education Rights and			
Destruction of	Privacy Act and the Code of Virginia regarding			
Records	education records. Specifically, parental consent is			
	required to release education records. Education			
<u>Duplicate Records</u>	records are broadly defined as all records maintained			
Duplicate Necords				
	by the education agency.			
	3. The retention of and destruction of <u>original</u> records is			
	based on the agency's retention and destruction policy			
	under whose purview the record originated. The State			
	Library of Virginia is responsible for managing the			
	retention and destruction of all public agency records			
	and has developed schedules applicable to each			
	agency. Record officers, who must sign off on forms			
	before destroying any pubic record, are located			
	throughout the State of Virginia.			
	4. Duplicates ("copies" of convenience) of original records			
	are not under the purview of the destruction schedule			
	and therefore could be purged as long as the original			
	records are maintained by the appropriate originating			
	agency.			
CSA Manual 4.6.2	Users must establish an account prior to use of this website.			
<u>Section 4.6.2 -</u>	Only CANVaS Designated Super Users/Report			
<b>Mandatory Uniform</b>	Administrators or public agency case managers who are			
Assessment	responsible for CANS assessments of children receiving			
Instrument Toolkit	CSA-funded services may establish accounts. The online			
CANS Information	CANS assessment tool is located at <a href="https://canvas.csa.virginia.gov">https://canvas.csa.virginia.gov</a>			



RECORDS MANAGEMENT AND DATA SECURITY				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are				
encouraged to include	e in this process a review of compliance with the locally e	establish	ed polici	es and
procedures for administ	tering local CSA programs.			
PROCEDURE	1. Determine whether a records management policy an	d proce	dure ha	s been
	established by the CPMT. Review the established policy	and pro	cedure to	verify
	existence of the required elements. Links to records r	nanagen	nent poli	cy and
	related guidance are included for reference.			
	2. Review records retention files for documentation of	complet	ted dest	ruction
	schedules.			
	3. Document an explanation for any observations of partial	or non-	complian	ce and
	include as an attachment to this document.			
Reference	Description	Compl	iance Sta	atus
		Full	Partial	Non
Policies and	Information entered into CANVaS is confidential.			
Procedures for	Individuals who have access to CANVaS must realize the			
Access to CANVaS	importance of maintaining the confidentiality of the			
December 2010	information and ensure that it is not shared with anyone			
	who is not authorized.			
	1. All users of CANVaS, no matter what role or level of			
	access, must sign a Users' agreement. The Users'			
	agreement will be authorized by a case manager's			
	supervisor and the Designated Super User/Report			
	Administrator (DSU/RA) or the Office of Comprehensive			
	Services, depending on the role of the user.			
	2. Access requires verification of certification from the			
	Cummunimetrics website.			
	3. Case manager access is limited to the assessments they			
	enter and the reports generated by those assessments.			
	4. CANVaS password must be:			
	a minimum of eight characters,			
	<ul> <li>not based on a single dictionary word and;</li> </ul>			
	<ul> <li>include three of the following four:</li> </ul>			
	o a number,			
	o a letter,			
	<ul> <li>combination of upper and lower case</li> </ul>			
	o special characters.			
	5. If a case manager leaves employment, the account			
	must be deactivated. The agency supervisor must			_
	contact either the Help Desk directly or the Designated			
	Super User/Report Administrator who will contact the			
	Help Desk to de-activate the account.			
	6. It is recommended that DSU/RAs periodically check the			
	listing of case managers to ensure the accounts of			
	those who have left employment have been de-			
	activated			



RECORDS MANAGEMENT AND DATA SECURITY				
Note: This document		level I	ocal CDN	ATs are
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and				
	ering local CSA programs.	CStabilsii	eu polici	ies alla
PROCEDURE	Determine whether a records management policy at	nd proce	dura ha	s haan
PROCEDURE	established by the CPMT. Review the established policy			
	existence of the required elements. Links to records	•		•
	related guidance are included for reference.	managei	nent poi	icy una
	<ol> <li>Review records retention files for documentation of</li> </ol>	comple	ted dest	ruction
	schedules.	compic	tea aest	.i action
	<ol> <li>Document an explanation for any observations of partia</li> </ol>	l or non-	-compliar	nce and
	include as an attachment to this document.	. 0	compilar	ice and
	morade do an accadimient to this accament			
Reference	Description	Comp	lianco St	atus
Reference	Description		liance St	1
B 11 1 1		Full	Partial	Non
Policies and	7. Designated Super Users will be identified by each			Ш
<u>Procedures for</u>	locality to serve as Report Administrators. Report			
Access to CANVaS	Administrators will authorize case manager access to			
December 2010	CANVaS and will have access to the locality's CANVaS			
	data. Designated Super Users/Report Administrators			
	(DSU/RA) must have been trained and certified by Dr.			
	John Lyons.			
	8. Requests to become the DSU/RA or RA for a locality			
	must be sent to the Office of Comprehensive Services.			
	Each designated individual must read and sign the			
	Users' agreement, have their supervisor sign, and fax or			
	mail the form to OCS for confirmation.			
	9. When an individual will no longer serve as a Designated			
	Super User/Report Administrator, he or she must notify			
	OCS and the RCR Help Desk to remove his/her name			
	from the authorized DSU/RA or RA list.			
	10. Designated Super Users/Report Administrators must			
	verify that the case manager is currently certified on			
	use of the CANS. (The case manager should provide you			
	with a copy of the printed certification from the			
	Communimetrics site.) You may also verify certification			
	on your locality's listing on the Communimetrics site at			
	www.communimetrics.com/VirginiaCSA/Default.aspx			
	11. Designated Super Users/Report Administrators should			
	keep a copy of the case manager agreements they have			
	authorized. It may be helpful to create a listing of			
	names, certification dates and e-mail addresses.			
	12. Certification on the use of the Virginia Child and	$\vdash \sqcap$		
	Adolescent Needs and Strengths (CANS) assessment			
	must be renewed annually. The CANVaS online system			
	will not permit a user whose CANS certification has			1
	expired to enter assessments			1



Compliance Supplemental Worksheets – Fiscal Activities: POOL FUND ELIGIBILITY				
Note: This document li	sts only the compliance criteria established at the State	level. L	ocal CPN	ITs are
encouraged to include i	n this process a review of compliance with the locally	establish	ed polici	es and
procedures for administer	ring local CSA programs.			
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proc	essed in	the most	recent
	12 months. Review the file documentation for evidence	of comp	oliance wi	th CSA
	statutes, policies, and procedures as listed below. At	tach a l	ist of the	FAPT
	referrals selected for review. Document an explanation	for any	observat	ions of
	partial or non-compliance.			
Reference	Description	Compl	iance Sta	tus
	·	Full	Partial	Non
CSA Manual 4.2.2 COV § 2.2-5211 B.	<ol> <li>Children for whom foster care services, as defined by § 63.2-905, are being provided to prevent foster care placements, and children placed through parental agreements, entrusted to local social service agencies by their parents or guardians or committed to the agencies by any court of competent jurisdiction for purposes of placement in suitable family homes, child-caring institutions, residential facilities or independent living arrangements, as authorized by § 63.2-900;" See "DSS Appendix D" for further information</li> <li>"Children placed by a juvenile and domestic relations district court, in accordance with the provisions of §16.1-286, in a private or locally operated public facility or nonresidential program; or in a community or facility-based treatment program in accordance with the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B or C of § 16.1-20.4.1" for all the provisions of subsections B o</li></ol>			
	284.1" See "DJJ Appendix C" Toolkit regarding non- mandated youth			
	3. Children committed to the Department of Juvenile Justice and placed by it in a private home or in a public or private facility in accordance § 66-14."			
Interagency Guidelines for CHINS Intro  CHINS Eligibility Checklist	The Guidelines provide for the Family Assessment and Planning Team (FAPT) to determine that a child meets the statutory definition of a "child in need of services". An Eligibility Checklist is included which sets forth the statutory criteria for use in making this decision. Children with severe mental health needs may be eligible for CSA funding if determined to be in need of services by either the Court or the FAPT. Services may be provided under the Guidelines in one of two ways; either through foster care prevention services in the home and community or with residential treatment through the parental agreement process described in 863.2-905.			



Compliance Supplemental Worksheets – Fiscal Activities: BUDGET AND MONITORING					
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are					
encouraged to include	encouraged to include in this process a review of compliance with the locally established policies and				
procedures for administering local CSA programs.					
PROCEDURE	Determine whether the CPMT has mechanisms in pl	ace for	budgetir	ng and	
	monitoring use of CSA fund allocations. Document	an expl	anation f	or any	
	observations of partial or non-compliance and include a	s an att	achment	to this	
	document.				
Reference	Description	Comp	iance Sta	tus	
		Full	Partial	Non	
CSA Manual 3.1.5	Quality Assurance and Accountability				
Section 3.1.5 - Duties	The CPMT shall establish a quality assurance mechanism				
of the CPMT Toolkit	to ensure that the pool funds are used according to and				
	in agreement with the philosophy of the Act. At a				
	minimum, this mechanism shall include accountability for				
	the decisions made by the FAPT and/or the collaborative				
	multidisciplinary teams in the following areas:				
	1. Fund usage; and				
	2. Services received by children and their families.				
CSA Manual 4.3.1	1. The General Assembly and the governing body of				
COV § 2.2-5211 C	each county and city shall annually appropriate such				
	sums of money as shall be sufficient to (i) provide				
2010 Appropriations	special education services and foster care services				
Act, Chapter 874,	for children identified in subdivisions B1, B2 and B3				
<u>Item 274 § B.2.d</u>	and (ii) meet relevant federal mandates for the				
	provisions of these services.				
	2. The CPMT shall anticipate to the best of its ability				
	the number of children for whom such services will				
	be required and reserve from its state pool allocation				
	to meet these needs.				
	3. Pursuant to §2.2-5200, Code of Virginia, CPMT's shall				
	seek to ensure that services and funding are				
	consistent with the Commonwealth's policies of				
	preserving families and providing appropriate				
	services in the least restrictive environment, while				
	protecting the welfare of children and maintaining				
004.44	the safety of the public."				
CSA Manual 4.5.1	Protection Level Funds		Ш		
Formula Allocation	Each year localities may protect a specific amount of the				
Toolkit	total state pool to provide services to the targeted non-				
	mandated and other eligible populations. As long as the				
	protected funds are attached to a specific targeted non-	Ī	1	1	
	·				
	mandated or eligible child, a locality may maintain those funds and still apply for and receive supplemental funds				



BUDGET AND MONITORING				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Determine whether the CPMT has mechanisms in pl monitoring use of CSA fund allocations. Document a observations of partial or non-compliance and include a document.	an expla	anation f	or any
Deference	Description	CI	: C+-	4
Reference	Description	Full	iance Sta Partial	Non
CSA Manual 4.5.2 2011 Appropriation Act, Chapter 890, Item 274 § C.2.	All localities are required to appropriate a local match for the base year funding consisting of the actual aggregate local match rate based on actual total 1997 program expenditures for CSA.			
Local Match Rate Guidance	2. The funds used for local match must be "cash" (i.e., in-kind costs cannot be used). Matching funds may be from any source other than state or federal funds received under CSA, unless otherwise prohibited.			



Consultance Consular antal Manhabasta Fiscal Astisticas CONTRACTING AND DURGUACING				
Compliance Supplemental Worksheets – Fiscal Activities: CONTRACTING AND PURCHASING  Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Determine whether contracting and purchasing policy and procedure has been established by the CPMT. Review the established policy and procedure to verify existence of the required elements. Select a sample of no less than 20% of the current contracts and/or purchasing agreements established during the most recent 12 months and verify compliance. Document an explanation for any observations of partial or non-compliance and include as an attachment to this document.			
Reference	Description	Compl	iance Sta	tuc
Reference	Description	Full	Partial	Non
CCA Manual 2.4 F	From such toom shall.	ruii	Partial	IVOIT
CSA Manual 3.1.5	Every such team shall:  1. "Establish procedures for obtaining bids on the development of new services;			
	2. "Have authority, upon approval of the participating governing bodies, to enter into a contract with another community policy and management team to purchase coordination services provided that funds described as the state pool of funds under § 2.2-5211 are not used;"			
Section 3.1.5 - Duties of the CPMT Toolkit	Responsibility for Signing Contracts and Agreements  1. The Community Policy and Management Team must identify the person/agency responsible for signing placement agreements and contracts.			
	2. In accordance with the requirements contained in HB1720 General Assembly Session, a standardized provider contract has been developed while HB1720 does not mandate the use of the contract; local governments are encouraged to use this resource. http://165.176.249.117/html/news/stdcontract.doc			
CSA Manual 4.3.5 Section 4.3.5 - Provision of Services Toolkit	Private & Public Provider Purchases  1. Pool Funds may be used to purchase services from public or private agencies, provided such purchase arrangements are consistent with existing mandates and do not supplant current funding.			
	Service Development  2. The Comprehensive Services Act allows localities to develop services (including contractual services), and to be reimbursed for those services from Pool Funds, as long as the reimbursement is for services purchased for specifically identified youths and their families.			



Compliance Supp	olemental Worksheets – Fiscal Activities: EXPENDIT	URE PR	OCESSIN	G	
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.					
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proc				
	12 months. Review the file documentation for evidence statutes, policies, and procedures as listed below. At				
	referrals selected for review. Document an explanation				
	partial or non-compliance.	,	0.000.100		
Reference	Description	Compl	iance Sta	tus	
		Full	Partial	Non	
CSA Manual 4.3.1a	The CPMT jurisdiction where the child legally resides				
	shall be responsible for payment for the services				
	identified in the child/family's Individual Family Service				
	Plan. In the event that the child/family's legal residence				
	changes, the following policy should govern payment for				
	services:				
	1. The former CPMT jurisdiction is responsible for (a)				
	providing written notification to the new CPMT				
	jurisdiction of the fact that the child/family's				
	residence has changed and (b) forwarding				
	child's/family's IFSP and other FAPT documents to				
	the new CPMT jurisdiction; and (c) informing service				
	providers of changes in the child/family's residence.				
	2. The former CPMT jurisdiction pays for services until				
	30 calendar days after the new CPMT receives				
	written notification of the child/family's residence in				
	the new CPMT locality				
	3. When the residence of the child/family transfers to a				
	new CPMT jurisdiction, the receiving CPMT				
	jurisdiction must review the current IFSP and adopt				
	or revise and implement within 30 calendar days.				
	4. Community Policy and Management Team			Ш	
	jurisdictions are encouraged to:  a. Keep track of the child/family's residence status;				
	<ul><li>a. Keep track of the child/family's residence status;</li><li>b. Notify receiving Community Policy and</li></ul>				
	Management Teams as soon as they know of the				
	child/family's pending move, to facilitate				
	planning; and				
	c. To work cooperatively to resolve issues related				
	to legal residence				



EXPENDITURE PROCESSING				
	sts only the compliance criteria established at the State			
	n this process a review of compliance with the locally	establish	ed polici	es and
procedures for administer	Select a sample of no less than 20% of FAPT referrals proc	ossad in	the mest	rocont
PROCEDURE	12 months. Review the file documentation for evidence			
	statutes, policies, and procedures as listed below. At			
	referrals selected for review. Document an explanation	for any	observat	ions of
	partial or non-compliance.			
Reference	Description	Compl	iance Sta	tuc
Reference	Description	Full	Partial	Non
CSA Manual 4.3.3	1 Further in any instance that an individual 18 through	Full	Faitiai	
CSA Manual 4.3.3 COV § 2.2-5211 D.	1. Further, in any instance that an individual 18 through 21 years of age, inclusive, who is eligible for funding from the state pool and is properly defined as a school-aged child with disabilities pursuant to § 22.1-213 is placed by a local social service agency that has custody across jurisdictional lines in a group home in the Commonwealth and the individual's individualized education program (IEP), as prepared by the placing jurisdiction, indicates that a private day school placement is the appropriate educational program for such individual, the financial and legal responsibility for the individual's special education (SPED)services and IEP shall remain, in compliance with the provisions of federal law, Article 2 (§ 22.1-213) of Chapter 13 of Title 22.1, and the Board of Education regulations, the responsibility of the placing jurisdiction until the individual reaches the age of 21, inclusive, or is no longer eligible for SPED services. The financial and legal responsibility for such SPED services shall remain with the placing jurisdiction, unless the placing jurisdiction has transitioned all appropriate services with the individual.			
	2. Consistent with a student's eligibility for SPED services under IDEA, if the SPED student with mandated services enters the school year at 21 years of age, that child may remain under the mandated, SPED category of CSA funding until completion of the IEP academic year. Eligibility would terminate upon the student's completion of that IEP academic year.  See "DOE Appendix B" for Age of Eligibility Requirements			
CSA Manual 4.3.3.a	3. The SPED mandate cited in §2.2-5211 B1 may be utilized to fund non-residential services in the home and community for a student with a disability when the needs associated with his/her disability extend beyond the school setting and threaten the student's ability to be maintained in the home, community, or school setting			



EXPENDITURE PROCESSING						
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are						
	encouraged to include in this process a review of compliance with the locally established policies and					
procedures for administe						
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proc					
	12 months. Review the file documentation for evidence					
	statutes, policies, and procedures as listed below. At					
	referrals selected for review. Document an explanation partial or non-compliance.	ior arry	observat	ions or		
	partial of non-compliance.					
Reference	Description	Compl	ianco Sta	tuc		
Reference	Description	Full	iance Sta Partial	Non		
CCA Manual 4.2.4	The court may make any disposition as is authorized or	Full	Partial	NON		
CSA Manual 4.3.4	The court may make any disposition as is authorized or required by law. Services ordered pursuant to a			Ш		
COV § 2.2-5211 E.	disposition rendered by the court pursuant to this					
	section shall qualify for funding as appropriated under					
	this section.					
CSA Manual 4.3.5	Basic maintenance needs (including, but not limited					
Provision of Services	to, clothing, personal allowance, etc.) may be			Ш		
Toolkit	reimbursed from Pool Funds if the maintenance					
COV § 2.2-5211	needs are specific to an individual child.					
COV § 2.2-5211 COV § 2.2-5209	Maintenance and Support Expenses for Children &					
COV 9 2.2-3209	Families					
	2. Pool Funds may be used to purchase services from					
	public or private agencies, provided such purchase					
	arrangements are consistent with existing mandates					
	and do not supplant current funding.					
	Private & Public Provider Purchases					
	3. The Comprehensive Services Act allows localities to					
	develop services (including contractual services), and					
	to be reimbursed for those services from Pool Funds,					
	as long as the reimbursement is for services					
	purchased for specifically identified youths and their					
	families.					
	Service Development	<u> </u>				
CSA Manual 4.4	Case Management					
Restrictions on Pool	Case management services related to administering					
Fund Usage Toolkit	the Comprehensive Services Act cannot be					
	reimbursed with Pool Funds. For example, case					
	management services that are provided by the					
	Family Assessment and Planning Teams, as described					
	in COV § 2.2-5208 of the Comprehensive Services					
	Act, cannot be paid for with Pool Funds.	<del> </del>				
	2. Case management services that are beyond each					
	agency's scope of responsibility, provided as direct					
	services for children and their families, and which					
	add demonstrated value necessary to meet child-					



	EXPENDITURE PROCESSING				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are					
	in this process a review of compliance with the locally				
procedures for administering local CSA programs.					
PROCEDURE	Select a sample of no less than 20% of FAPT referrals proc	essed ir	the most	recent	
	12 months. Review the file documentation for evidence				
	statutes, policies, and procedures as listed below. At		•		
	referrals selected for review. Document an explanation				
	partial or non-compliance.				
Reference	Description	Comp	liance Sta	tus	
	•	Full	Partial	Non	
CSA Manual 4.4	Supplanting of Funds	П	П		
Restrictions on Pool	3. Pool Funds cannot be used to supplant federal or				
Fund Usage Toolkit	state funds supporting existing programs.				
	Administrative Costs				
	4. Pool Funds must not be used for administrative				
	expenses that may be incurred for support services				
	to the CPMT and the FAPT.				
CSA Manual 4.4.2	CPMTs shall use Medicaid-funded services whenever				
2011 Appropriations	they are available for the appropriate treatment of				
Act, Chapter 890,	children and youth receiving services under CSA.				
<u>Item 274 § E.</u>	Effective July 1, 2009, pool funds shall not be spent for				
	any service that can be funded through Medicaid for				
	Medicaid-eligible children and youth except when				
	Medicaid-funded services are unavailable or				
	inappropriate for meeting the needs of a child.				
CSA Manual 4.5.4	1. Pursuant to subdivision 3 of § 2.2-5206, Code of				
COV § 2.2-5206 (3)	Virginia, CPMTs shall enter into agreements with the				
COV § 2.2-5208 (6)	parents or legal guardians of children receiving				
2011 Appropriations	services under CSA. The Office of Comprehensive				
Act, Chapter 890, Item 274 § F.	Services (OCS) shall be a party to any such				
Sliding Fee Scale	agreement. If the parent or legal guardian fails or				
Guidelines adopted by	refuses to pay the agreed upon sum on a timely basis				
the SEC February 23,	and a collection action cannot be referred to the				
<u>2000</u>	DCSE, upon the request of the CPMT, OCS shall make				
Section 4.5.4 - Sliding	a claim against the parent or legal guardian for such				
Fee Scale Toolkit	payment through the Department of Law's Division				
	of Debt Collection in the Office of the Attorney				
	General.				
	Criteria For Parental Payment Assessments				
	2. Parents of children in out-of-home placements not				
	be charged a payment for services in addition to the				
	child support order. The noncustodial parents of				
	children in out-of-home care are to be referred to				
	the DCSE for the collection of child support. An				
	addition payment for services coupled to the				
	payment of child support may be considered in the				
	future, but the workgroup recommended that both				
	not be collected at this time	ĺ	ĺ	Ī	



EXPENDITURE PROCESSING				
encouraged to include i	Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.			
PROCEDURE	Select a sample of no less than 20% of FAPT referrals processed in the most recent 12 months. Review the file documentation for evidence of compliance with CSA statutes, policies, and procedures as listed below. Attach a list of the FAPT referrals selected for review. Document an explanation for any observations of partial or non-compliance.			
Reference	Description	Compl	ianca Sta	+
Reference	Description	Full	iance Sta Partial	Non
CSA Manual 4.5.4  COV § 2.2-5206 (3)  COV § 2.2-5208 (6)  2011 Appropriations  Act, Chapter 890,  Item 274 § F.  Sliding Fee Scale  Guidelines adopted by the SEC February 23,  2000  Section 4.5.4 - Sliding  Fee Scale Toolkit	Criteria For Parental Payment Assessments  3. Parents and legal guardians of children receiving inhome care are expected to contribute financially to the cost of services. Charge parents of children in INHOME CARE a standard parental co-payment based both on the ability of each parent to pay and the cost of the service. Each local government will be expected to develop policies to assess this fee. Local governments are encouraged to assess a fee based on a locally developed scale. Some local jurisdictions have modified the child support scale and currently use it as the basis of a CSA fee. Refer to Guidance on Sliding Fee Scale dated March 2000 for further guidance.			



Compliance Supplemental Worksheets – Fiscal Activities: REIMBURSEMENT & SUPPLEMENT REQUESTS					
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are					
encouraged to include in this process a review of compliance with the locally established policies and					
procedures for administering local CSA programs.					
PROCEDURE	Examine all expenditure reimbursements and suppleme	ntal r	eq	uests pro	cessed
	during the 12 month period of review. Review the file doc			•	
	of compliance with CSA statutes, policies, and procedures				
	list of the FAPT referrals selected for review. Document				
	observations of partial or non-compliance.		p		o,
	observations of partial of non-compliance.				
Deference	Description	Com	- I	ianaa Cta	<b>.</b>
Reference	Description		•	iance Sta	
		Full		Partial	Non
CSA Manual 4.5.3	1. Effective immediately, with the exception of the final				
COV § 2.2-5211 C.	year-end report referenced above, request for				
2011 Appropriations	reimbursement of local pool expenditures must be				
Act, Chapter 890, Item 274 § B.3.	submitted no later than thirty (30) days after the				
<u>Item 274 g B.3.</u>	close of the quarter in which the expenditure was				
	paid. Localities may continue to report as often as				
	monthly, but must report at least every quarter.				
	2. A report should be submitted at the end of the				
	quarter even if it indicates no expenditures were				
	made during that quarter.				
	3. "Effective for the quarter ending September 30,				
	1995, localities that have not submitted their				
	Quarterly Services Utilization report will have their				
	pool reimbursements held in abeyance until the				
	quarterly report is submitted.				
	quarterly report is submitted.				
CSA Manual	<u>Disbursement Procedure Overview</u>				
<u>Section 4.5.3 -</u>	1. Each locality receiving funds for activities funded by				
<u>Disbursement</u>	the Comprehensive Services Act (CSA) shall have an				
<b>Procedure Toolkit</b>	approved utilization management process covering				
	all CSA services.				
	2. The locality must expend funds and then will be				
	reimbursed for the state-share of the expense by the				
	State Fiscal Agent. Subsequent reimbursements may				
	be made after the locality has filed and the state has				
	approved a supplemental allocation request.				
	Requests for reimbursement must be submitted				
	electronically by the local fiscal agent on the most				
	current Comprehensive Services Act Reimbursement				
	Request forms, and payment of the state-share will				
	be made by the State Fiscal Agent to the fiscal agent				
	of the CPMT. In the case of a multi-jurisdictional				
	CPMT, the fiscal agent must submit separate				
	requests for each locality.				
	4. Costs for which reimbursement is being claimed				Ш
	must be reported as pertaining to the fiscal year in				
	which the service was provided.				



	REIMBURSEMENT and SUPPLEMENT REQUESTS				
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are					
encouraged to include in this process a review of compliance with the locally established policies and					
procedures for administe			·		
PROCEDURE	Examine all expenditure reimbursements and supplement	ntal red	uests pro	cessed	
MOCEDONE	during the 12 month period of review. Review the file doc	•	•		
	of compliance with CSA statutes, policies, and procedures				
	list of the FAPT referrals selected for review. Document	. ан ехр	idiidii0ii i	or any	
	observations of partial or non-compliance.				
Reference	Description	Compl	iance Sta	tus	
		Full	Partial	Non	
CSA Manual	Disbursement Procedure Overview				
Section 4.5.3 -	5. Local governments may request a waiver of this			_	
Disbursement	policy in the event of extenuating circumstances				
	beyond the control of the local government. This				
Procedure Toolkit	·				
	request must be made in writing to the Business				
	Manager of the OCS explaining the extenuating				
	circumstances.				
	Reimbursements-Recovery of Funds from Other Sources				
	6. Funds recovered and paid to the pool from individual				
	client accounts (i.e., special welfare accounts, Social				
	Security, SSI, Veterans Administration benefits, client				
	trusts, parental contributions/fees and other funds				
	collected for specific Comprehensive Services Act				
	eligible children) must be treated for accounting				
	purposes as expenditure refunds. These expenditure				
	refunds and a breakdown of their sources must be				
CCA Manual A F F	reported on the Reimbursement Request form.				
CSA Manual 4.5.5	1. Should there not be sufficient funds in the locality's				
<u>Section 4.5.5 -</u>	allocation to accommodate unanticipated costs of				
Supplemental State	serving the mandated population, the CPMT may				
<b>Allocation Toolkit</b>	apply to the State Executive Council for a				
Supplemental State	supplemental allocation for the state-share of the				
<b>Allocation Overview</b>	unanticipated costs. In the case of a multi-				
Supplemental	jurisdictional CPMT, the application is submitted for				
Allocation	an individual participating locality.				
	2. "funds shall be set aside to pay for the state				
Requirements	share of supplemental requests from localities that			_	
	have exceeded their state allocation for mandated				
	services." 2011 Appropriations Act, Chapter 890,				
	Item 274 § B.2.a.				
				Ш	
	paragraph 2.a and 2.b must demonstrate compliance				
	with all CSA provisions to receive pool				
	funding." 2011 Appropriations Act, Chapter 890,				
İ	Itom 271 & D 2	1	1		



REIMBURSEMENTS and SUPPLEMENT REQUESTS					
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are encouraged to include in this process a review of compliance with the locally established policies and procedures for administering local CSA programs.					
PROCEDURE	Examine all expenditure reimbursements and supplemental requests processed during the 12 month period of review. Review the file documentation for evidence of compliance with CSA statutes, policies, and procedures as listed below. Attach a list of the FAPT referrals selected for review. Document an explanation for any observations of partial or non-compliance.				
		ı			
Reference	Description		Compliance Status		
		Full	Partial	Non	
CSA Manual 4.5.5  Section 4.5.5 - Supplemental State Allocation Toolkit Supplemental State Allocation Overview Supplemental Allocation Requirements	4. Requests must comply with the supplemental allocation requirements as documented in the CSA Manual Toolkit.				



Compliance Supplemental Worksheets – Fiscal Activities: FISCAL REPORTING & DATA SECURITY						
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are						
encouraged to include in this process a review of compliance with the locally established policies and						
procedures for administering local CSA programs.						
PROCEDURE	1. Determine whether fiscal reporting and data security	oolicies	and proc	edures		
	have been established by the CPMT. Review the					
	procedure to verify existence of the required eleme		•	•		
	management policy, data security, and related guidance are included for					
	reference.					
	Review CSA Data Set reports for verification of comp	liance v	with estal	blished		
	policies and procedures and accuracy of reported data.					
	3. Document an explanation for any observations of partial	or non-	-complian	ce and		
	include as an attachment to this document.	01 11011	compilari	oc and		
Reference	Description	Comp	liance Sta	ntuc.		
Reference	Description	Full	Partial			
004.44	A All II I I I I I I I I I I I I I I I I	Full	Partial	Non		
CSA Manual 4.6.1	All client-specific information shall remain confidential and only non-identifying aggregate					
§ 2.2-2648;" COV§ 2.2-2649 B. 12.	demographic, service, and expenditure information					
2011 Appropriations	shall be made available to the public;" COV§2.2-					
Act, Chapter 890,	390, <u>2648</u> D.16					
Item 274 §B.2.d.	2. Each locality shall submit to the Office of					
2011 Appropriations	Comprehensive Services information on utilization					
Act, Chapter 890,	of residential facilities for treatment of children and					
<u>Item 274 §B.3.</u>	length of stay in such facilities." 2011 Appropriations Act, Chapter 890, Item 274 §B.2.d.					
	3. "Utilizing a secure electronic site, each locality shall also provide information as required by the Office of					
	Comprehensive Services to include, but not be					
	limited to case specific information, expenditures,					
	number of youth served in specific CSA activities,					
	length of stay for residents in core licensed					
	residential facilities, and proportion of youth placed					
	in treatment settings suggested by the uniform assessment instrument." 2011 Appropriations Act,					
	<u>Chapter 890, Item 274 §B.3.</u>					
Section 4.6.1 - CSA	Guidance on Data Set					
Data Set Toolkit	1. Local governments are to file data three times annually,					
	January 31, (for the 6 months ending December 31;					
	April 30 for the preceding quarter and October 15 for					
	the June 30 <sup>th</sup> fiscal year end.					
	2. A user name and password is needed to access this	П				
	information due to the confidential nature of the child					
	specific data.					
	Passwords & Local Government Reporting of Data					
	3. Any person the local government has authorized to					
	prepare any CSA report must have a username and					
	password to access all the CSA Reports Destination					
	Screens. The usernames and passwords are created at					
	the local government level					



Compliance Supplem	Compliance Supplemental Worksheets – Fiscal Activities: FISCAL REPORTING & DATA SECURITY							
Note: This document lists only the compliance criteria established at the State level. Local CPMTs are								
encouraged to include in this process a review of compliance with the locally established policies and								
procedures for administering local CSA programs.								
PROCEDURE	4.	Determine whether fiscal reporting and data security	policies	and proc	edures			
		have been established by the CPMT. Review the	establis	hed polic	y and			
	procedure to verify existence of the required elements. Links to records							
		management policy, data security, and related guidance are included for						
		reference.						
	5.	Review CSA Data Set reports for verification of comp	oliance v	vith estal	olished			
		policies and procedures and accuracy of reported data.						
	6.	Document an explanation for any observations of partial	or non-	complian	ce and			
		include as an attachment to this document.						
	I							
Reference	De	scription	Comp	liance Sta	tuc			
Reference	<b>D</b> C	scription	Full	Partial	Non			
6.41.464.664		E LODAT : L. L. L. L. L. L. L. CCA	Full	Partial	Non			
Section 4.6.1 - CSA	4.	Each CPMT assigns a local representative to be the CSA			Ш			
Data Set Toolkit		fiscal agent. This person is responsible for approving all						
		CSA reporting. The local CPMT must notify the state						
		CSA Business Manager of the name of the person						
		assigned as the locality fiscal agent. Only the state CSA						
		Business Manager can approve or change the local						
		fiscal agent user ID, names, and passwords.						
Section 3.1.5 -	1.	In order to help school divisions accurately report						
<b>Duties of the CPMT</b>		their CSA funded students and reconcile their data						
<u>Toolkit</u>		with local CSA offices, divisions will be required to						
October 29, 2010		provide additional data to OCS. Beginning with the 2010-2011 school year, the school division						
Joint CSA/DOE		representative to the CPMT will be responsible for						
Memorandum Re:		providing a student State Testing Identifier (STI) to						
STI Identifier		the CPMT, which will then be responsible for						
<u>STITUEHUHEI</u>		maintaining a database of these STIs along with the						
		services the student received at the time of						
	2	authorization for funding of services.	<del> </del>					
	2.	STI numbers should be collected for CSA funded students receiving congregate care education	ΙШ		Ш			
		services, either Medicaid or non-Medicaid, and/or						
		any student receiving private day education						
		services.						
	3.	Each individual CPMT should develop a specific						
		procedure for local collection and maintenance of	_		_			
		this information. The information is to be						
		maintained by the CPMT and made available to the						
	1	school divisions as requested.  The listing should contain the following information:	$\vdash \Box$					
	4.	STI number	ΙШ		Ш			
		Student name						
		<ul> <li>Service placement type (SPT 6, 17, or 18)</li> </ul>						
	5.	The information identified in item 4 should be						
		securely maintained as a confidential student		_				
		record. Please note, the STI number will not be						
		collected by OCS in the CSA Data Set.	1					



### SECTION V: COMPLIANCE LOCAL CPMT COMPLIANCE ASSESSMENT WORKSHEET

The purpose of the Comprehensive Services Act is to: "1. Ensure that services and funding are consistent with the Commonwealth's policies of preserving families and providing appropriate services in the least restrictive environment, while protecting the welfare of children and maintaining the safety of the public." Code of Virginia Section 2.2-268 states that the Council shall "deny state funding to a locality, in accordance with subdivision 19, where the CPMT fails to provide services that comply with the Comprehensive Services Act (§ 2.2-5200 et seq.), any other state law or policy, or any federal law pertaining to the provision of any service funded in accordance with §2.2-5211;"

Task Description		Describe activity performed to validate/verify assessment criteria. (May attach additional sheets, if needed)	Is there evidence to demonstrate achievement of criteria?  (May attach additional sheets, if needed)			
			Υ	Ν	N/A	Comments
PR	OGRAM ACTIVITIES					
9.	Review program activities of					
	the most recent 12 months to					
	assess compliance with local					
	CPMT policies and procedures					
	that govern CSA services.					
10.	Document the assessment					
11.	Itemize deficiencies and the					
	corresponding plan of action.					
12.	Document CPMT discussion of					
	deficiencies and plan of action.					
FIS	CAL ACTIVITIES					
13.	Review fiscal activities of the					
	most recent 12 months to					
	assess compliance with local					
	CPMT policies and procedures					
	governing CSA pool fund					
	expenditures.					
14.	Document the assessment.					
15.	Itemize deficiencies and the					
	corresponding plan of action.					
16.	Document CPMT discussion of					
	deficiencies and plan of action.					
Aut	hority/Criteria: COV § 2.2-5205; C	SA Policy Manual Section 3, Local Mana	agemei	nt Struc	ture	

Completed By:	Date:	Click here to enter a date.



#### **SECTION VI: CORRECTIVE ACTION**

- Corrective Action Plan Worksheet
- Corrective Action Plan Worksheet Supplement



### SECTION VI: CORRECTIVE ACTION CORRECTIVE ACTION PLAN WORKSHEET

Significant weaknesses in internal control and incidences of non-compliance must be documented and a corrective action plan developed. A corrective action plan includes the following elements, at minimum:

- Summary description of the deficiency,
- Description of the corrective action to be taken; actions taken should be measurable.
- Target date for the completion of corrective action; target date should within the next 12 months following the date of the self-assessment.
- Personnel responsible for implementing corrective action and for monitoring progress.

Source: http://www.doa.virginia.gov/Financial\_Reporting/ARMICS/ARMICS\_Standards.pdf

Tas	k Description	Describe activity performed to	Is there evidence to demonstrate				
		validate/verify assessment criteria.	achievement of criteria				
		(May attach additional sheets , if needed)	(May attach additional sheets, if				
			Υ	N	N/A	Comments	
1.	Review worksheets completed						
	in Sections I through V. Prepare						
	a summary listing internal						
	control weaknesses and/or						
	non-compliance observations						
	identified.						
2.	Prepare a corrective action plan						
	to address the deficiencies						
	identified Task 1. The						
	Corrective Action Plan						
	Worksheet Supplement or a						
	reasonable facsimile may be						
	used.						
3.	Notify the Office of						
	Comprehensive Services of						
	control weaknesses and non-						
	compliance deficiencies;						
	accompanied with corrective						
	action plan.						
4.	Verify that corrective action is						
	implemented timely (in						
	accordance with the target						
	dates established).						
5.	Provide periodic reports to the						
	CPMT and the Office of						
	Comprehensive Services						
	regarding corrective action						
	status.						
Aut	hority/Criteria: COV § 2.2-5205; C	SA Policy Manual Section 3, Local Mana	ageme	nt Struc	ture		

Completed By:	Date:	Click here to enter a date.



# SECTION VI: CORRECTIVE ACTION CORRECTIVE ACTION PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

	CORRECTIVE	ACTION PLAN	DETAILS		
Condition No.	Corrective Action	Responsible Party	Target Date	_	rting Status enter a date.
				In Progress	Completed
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter a date.		
Please	check if attachments are included.			•	
	e action is not complete, please exp o enter text.	lain:			
	Corrective	Action Plan App	roval		

Corrective Action Plan Approval				
Signature:				
Print Name:	Title:	Date: Click here		
		to enter a date.		



#### **SECTION VII: CERTIFICATION**

- Certification Worksheet
- Statement of Acknowledgement and Certification



## SECTION VII: CERTIFICATION CERTIFICATION WORKSHEET

adı	The CSA Self-Assessment Workbook provides guidance for establishing and assessing locally administered program's compliance and internal controls in order to more effectively manage risk and maintain accountability. The governing CPMT will certify to the Office of Comprehensive Services that:					
(1)	(1) They have evaluated their local CSA programs to ensure that they are accomplishing the objectives of the Comprehensive Services Act and that the decisions of the State Executive Council (SEC) are implemented accordingly.					
(2)	(2) They have established, maintained and evaluated their programs' internal control framework, as well as compliance with applicable statutes, laws, policies, procedures, etc.					
Tas	validate/verify assessment criteria. achievement (May attach additional sheets , if needed) (May attach additional		nce to demonstrate ent of criteria? ional sheets, if needed)			
_			Υ	N	N/A	Comments
1.	Complete the Statement of Acknowledgement and Certification.					
2.	Ensure that the corrective action plan is attached, if					
	applicable.					
3.	Forward Certification and accompanying corrective action plan (if any) to the Office of Comprehensive Services by the established due date in accordance with the scheduled audit plan.					
	Forward Certification and accompanying corrective action plan (if any) to the Office of Comprehensive Services by the established due date in accordance with the scheduled audit plan.	SA Policy Manual Section 3, Local Mana	agemer	nt Struc	ture	

Completed By: Date: Click here to enter a date.
---

### SECTION VII: CERTIFICATION STATEMENT OF ACKNOWLEDGEMENT AND CERTIFICATION

The Community Policy and Management Team (CPMT) is responsible for establishing and maintaining an effective system of internal control to ensure compliance with the Comprehensive Services Act (CSA). The [Agency] has completed its control and compliance self-assessment for the period ending  The basis for these conclusions relates to our assessment of compliance and the internal controls operating within the CPMT. Based on the results of this evaluation, the [Agency] can provide reasonable assurance that:				
	assura	f-assessment has not been completed at this time. The CPMT is providing ance that a self-assessment will be completed no later than , .  Must be complete no later than 60 days after the calendar year ending.)		
	or op	gnificant non-compliance observations and/or weakness were found in the design eration of the internal controls applicable to the processes or services conducted on f of CSA.		
	No significant observations of non-compliance and/or weakness were found in the design or operation of the internal controls applicable to the processes or services conducted on behalf of CSA. However, other (non-significant) non-compliance issues and internal control weaknesses were identified. The CPMT is providing assurance that they will/will not address these minor weaknesses by , 20 .			
	Significant non-compliance observations and/or weakness were found in the design or operation of the internal controls applicable to the processes or services conducted on behalf of CSA. A list of these weaknesses and a copy of the Corrective Action Plan is attached to this certification. The CPMT is providing assurance that they will address these significant weaknesses by , 20 .			
Signatu		Date:		
Print Na	ime			
Title		Community Policy & Management Team Chairperson		





# FOR ASSISTANCE USING THIS WORKBOOK, CONTACT THE OFFICE OF COMPREHENSIVE SERVICES:

#### **CONTACT INFORMATION**

Office of Comprehensive Services 1604 Santa Rosa Road Wythe Bldg, Suite 137 Richmond, VA 23228 (804) 662-9816

www.csa.virginia.gov
Susan C. Clare, Executive Director

To reach a CSA Program Auditor, please call:

Stephanie S. Bacote, CIGA (804) 662-7441

Stephanie.Bacote@CSA.Virginia.Gov

Ty F. Parr, MPA (804) 662-7451

Ty.Parr@CSA.Virginia.Gov