



MEDICAID SERVICES OVERVIEW

HOW DOES EPSDT IMPACT COVERED SERVICES?

CSA Conference, Roanoke
March 25, 2014





DMAS Website How To's

Program information on many programs, this points to Maternal and Child Health which houses Schools, BabyCare and EPSDT

The screenshot shows the DMAS website homepage. The main navigation bar includes links for Home, Virginia Medicaid Portal, Medicaid Reform & PPACA, Client Services, and Provider Services. The central content area is titled 'Who We Are' and contains a grid of images. Below the grid, there is text about the department's mission and contact information. The right sidebar features a 'What's New' section with various news items and a 'DMAS Employees Only' section with a 'Citrix' link. The browser's taskbar at the bottom shows the system clock as 10:37 AM on 3/18/2014.



DMAS WebPortal

Virginia Medicaid Web Portal - Windows Internet Explorer provided by DMAS

https://www.virginiamedicaid.dmas.virginia.gov/wps/portal

Mar 18, 2014
 Home | Contact Us

Home Provider Services Provider Resources EDI Support Documentation EHR Incentive Program FAQ

Provider Enrollment Alert

DMAS will implement the Provider Screening Regulations as part of the Affordable Care Act on **March 28, 2014**. Due to this implementation, the provider enrollment applications that are on the Virginia Medicaid Web Portal prior to March 21, 2014 will become obsolete and will be rejected if received on or after **March 21, 2014**.

Virginia Medicaid will replace the current provider enrollment applications effective **March 21, 2014**. As of this date you can download and submit the new application to apply for enrollment.

Virginia Medicaid is also implementing an online enrollment system as part of this implementation. The new online enrollment system will be available on **March 28, 2014**. Please, note that the updated paper applications will be held for processing if received prior to the March 28. Based on this one week delay in processing, you may desire to wait until March 28, 2014 to access and utilize the aforementioned online enrollment process which has a faster turnaround time, and allows providers who are registered with the Virginia Web Portal the capability to track the online enrollment application status on the web portal.

Behavioral Health Providers Transition: Providers that have associated services that have been transitioned to Magellan, DMAS's Behavioral Health Services Administrator, cannot receive accurate service limit information from the Virginia MMIS if they continue to use the Automated Response System (ARS), MediCall, or the X12 transactions 270/271 for this purpose.

Commonwealth Coordinated Care is a new initiative to coordinate care for individuals who are currently served by both Medicare and Medicaid and meet

Quick Links

- Provider Services
- Provider Resources
- EDI Support
- Documentation
- EHR Incentive Program
- FAQ
- Search for Providers
- Provider Forms Search
- Web Registration Reference Material
- DMAS Web Site

Find DMAS
 Provider
 Manuals and
 Provider
 Memo's here



Managed Care Resource Guide

Find the
 Managed
 Care
 Resource
 Guide here

The screenshot shows a Windows Internet Explorer browser window displaying the DMAS Managed Care Resource Guide. The browser address bar shows the URL: http://dmasva.dmas.virginia.gov/Content_pgs/mc-home.aspx. The page header includes the Virginia.gov logo and navigation links for Online Services, Agencies, Governor, and Help. The main content area is titled "MANAGED CARE" and features a photograph of healthcare professionals attending to a patient. Below the photo are navigation links: Home | Program Information | Enrollment | Studies and Reports | FAMIS | Foster Care |. The page is divided into sections: "OVERVIEW OF VIRGINIA MEDICAID MANAGED CARE" which describes the Medallion 3.0 program, "CONTACTS" with a list of links to various services, and "PRIMARY CARE PAYMENT INCREASE FOR MEDICAID SERVICES" which discusses the Affordable Care Act requirements for MCOs. A sidebar on the left lists various service categories such as Administration and Business, Client Services, and Managed Care. The browser's taskbar at the bottom shows the system tray with the date 3/21/2014 and time 2:53 PM.



MCO Provider Contacts

http://dmasva.dmas.virginia.gov/Content_atchs/mc/mc-guideFV_p1.pdf - Windows Internet Explorer provided by DMAS

http://dmasva.dmas.virginia.gov/Content_atchs/mc/mc-guideFV_p1.pdf

Provider Services Contact Information

Plan Name	Provider Services Phone Number
<i>Anthem HealthKeepers Plus</i>	1-800-901-0020 www.anthem.com
<i>CoventryCares of Virginia</i>	1-800-449-1944 www.directprovider.com
<i>INTotal Health</i>	1-855-323-5588 www.intotalhealth.org
<i>Kaiser Permanente</i>	1-877-806-7470 http://providers.kp.org/mas
<i>MajestaCare-A Health Plan of Carilion Clinic</i>	1-866-996-9140 www.MajestaCare.com
<i>Optima Family Care</i>	1-757-552-7474 or 1-800-229-8822 www.optimahealth.com
<i>Virginia Premier Health Plan, Inc.</i>	Tidewater - 1-800-828-7989 Richmond/Central/Western - 1-800-727-7536 Roanoke/Danville/Lynchburg - 1-888-338-4579 Far Southwest - 1-888-338-4579 www.vapremier.com
<i>Fee-for-Service</i> <i>DMAS Provider Helpline</i> Monday through Friday from 8:30 a.m. to 4:30 p.m.	1-804- 786-6273 Richmond area and out-of-state long-distance 1-800-552-8627 All other areas (in-state long-distance, toll-free) http://www.dmas.virginia.gov/

Downloaded (4.42 MB of 4.47 MB) : http://dmasva.dmas.virginia.gov/Content_atchs/mc/mc-guideFV_p1.pdf

Unknown Zone | Protected Mode: Off

2:59 PM
3/21/2014



Magellan of Virginia Website

Provider Listings and Provider Information

Events and Training



What Does Medicaid Cover?

- Medicaid offers a comprehensive array of service options for enrollees under the age of 21
- Service packages can be designed to provide wrap around benefits tailored to the persons health and chronic care needs
- It is best to review covered services according to the needs of the enrollee



Find Manuals

Helpful Hint:

- Chapter 2 is always
 - Provider requirements/enrollment criteria
- Chapter 4 is always
 - Covered Services



Medicaid Covered Services Examples

Children with Special Health Care Needs

Durable Medical Equipment

Rehabilitation

Pharmacy

Long Term Care Waiver Services

EPSDT



Medicaid Covered Services Examples

- Children with Substance Abuse and Behavioral Disorders
 - Psychiatric
- Community Mental Health Rehabilitation
 - Hospital
 - Pharmacy
- Children's Mental Health Program
 - EPSDT



What is EPSDT?

- Early and Periodic Screening, Diagnosis and Treatment Program
- Most of the program involves providing Medicaid funded Well Child Visits and traditional preventive healthcare services and treatment services
- Diagnostic and screening services are the backbone of the program
- The “correct and ameliorative” aspects of the program are included in many of the services that DMAS provides for children



Medicaid/FAMIS Plus

- EPSDT is the benefit package for Medicaid/FAMIS Plus enrollees under 21 years of age.
- EPSDT is available to all FAMIS Plus enrollees under the age of 21 enrolled in Managed Care Organizations or Fee-for-Service (FFS) Medicaid.



Individualized Clinical Reviews

- Treatment is considered for medical necessity in how that service may effectively treat/ameliorate the targeted health or mental health condition
 - Individualized clinical review must consider:
 - “That treatment, for that child, for that condition”
- This process must be completed before any service is denied for children enrolled in FAMIS Plus/Medicaid



Preventive Care

- Medicaid covers EPSDT/Well child services, vaccinations and routine well visit care for members under the age of 21
 - EPSDT Supplement
 - MCO Covered
- Pregnant women also receive routine OBGYN preventive care related to their pregnancy



Pharmacy

- Pharmacy is covered according to the criteria defined in the pharmacy manual.
- Reviews of specific drug prescriptions occur through the
- MCO Covered



Durable Medical Equipment

- Assistive Devices such as wheelchairs, speech devices, incontinence supplies, therapy supplies
 - MCO Covered Service
 - EPSDT Impact: customizations allowed if medically necessary, frequency limits bypassed if medically necessary
 - Related Services: hearing aids and assistive technology items allowed under EPSDT



Rehabilitation Services

- Speech Therapy
- Physical Therapy
- Occupational Therapy
- Intensive Rehabilitation (Inpatient)
 - MCO Covered Service
 - EPSDT Impact: frequency limits may be bypassed if medically necessary
 - Related: Audiology services allowed under EPSDT



Medicaid Waivers

- DMAS offers waiver services to individuals who meet the eligibility criteria for those waivers
 - EPSDT impact: none on the waiver services
 - Members also qualify for Medicaid as a result of the waiver and may receive all Medicaid and EPSDT specialized services



Community MH Rehabilitation

- Services such as Intensive In Home and Therapeutic Day Treatment are technically EPSDT services since they are offered to persons under the age of 21.
- The medical necessity criteria must be met, services may be extended if medically necessary
- Denials are made when the medical criteria is not met.



Psychiatric

- Outpatient
 - MCO covered
 - EPSDT impacts: extend frequency limits if needed



Psychiatric

- Inpatient
 - MCO Covered
 - EPSDT may extend duration of stay or offer extended services to individuals with non-psych primary diagnoses as specialized services



Psychiatric

- Residential Treatment
 - RTC Carved out/Excluded from MCO
 - EPSDT may extend duration of stay or offer extended services to individuals with non-psych primary diagnoses as specialized services



Scope of Services

- Individualized health care, diagnostic services, and “treatment” as listed in the Federal Medicaid statute, must be provided when medically necessary to correct and ameliorate physical and mental conditions discovered during screening services whether or not included in the state plan
- The program does not cover services that are experimental or investigational



Safety Net Function

- EPSDT covers treatments that are:
 - Not available to certain disability groups
 - Not covered by Medicaid

Examples:

- Residential Substance Abuse Treatment
- In Home Behavioral Therapy for children with DD/MR such as ABA

Specialized Services

All Require pre authorization

- Personal Care
 - (MCO Carve out, request services at KePRO)
- Hearing Aids
 - Request services at MCO/KePRO
- Private Duty Nursing
 - Request services at MCO/KePRO
- Assistive Technology
 - Request services at MCO/KePRO
- Inpatient Treatment
 - Request services at MCO/DMAS
- Specialized Residential Treatment
 - (MCO Exclusion, request services at DMAS)
- Substance Abuse Residential Treatment
 - (MCO Exclusion, request services at Magellan)
- Behavioral Therapy
 - (MCO Carve out, request services at Magellan)



What is Not Covered?

- Services must be deemed as medically necessary
 - Ex: Personal care would be medically necessary if a child meets the EPSDT personal care criteria
- Certain services may not be covered by EPSDT
 - Respite
 - Environmental Modifications

Specific Program Guidelines

*Please refer to the EPSDT website for more
information about these services*

http://dmasva.dmas.virginia.gov/Content_pgs/mch-home.aspx


http://dmasva.dmas.virginia.gov/Content_pgs/mch-home.aspx

mch-home - Microsoft Internet Explorer provided by DMAS

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail News RSS Feeds

Address http://dmasva.dmas.virginia.gov/Content_pgs/mch-home.aspx Go Links



EPSDT is geared to the early assessment of children's health care needs through periodic screenings. The goal of EPSDT is to assure that health problems are diagnosed and treated as early as possible.

Parent and Caregiver Information

- ◆ [EPSDT Fact Sheet](#)
- ◆ [EPSDT Brochure in English](#)
- ◆ [EPSDT Brochure in Spanish](#)

EPSDT Birthday Newsletters

- ◆ [Infant and Toddler in English](#)
- ◆ [Infant and Toddler in Spanish](#)
- ◆ [Early Childhood in English](#)
- ◆ [Early Childhood in Spanish](#)
- ◆ [Middle Childhood in English](#)
- ◆ [Middle Childhood in Spanish](#)
- ◆ [Adolescents in English](#)
- ◆ [Adolescents in Spanish](#)
- ◆ [Teens in English](#)
- ◆ [Teens in Spanish](#)

Physician Office Information

- ◆ [EPSDT Screenings, Developmental Screening and Lead Testing \(EPSDT Supplement\)](#)
- ◆ [EPSDT Periodicity Chart](#)
- ◆ [EPSDT Screening Procedure Codes 2007](#)
- ◆ [EPSDT Lead Testing Memo 03.24.2006](#)
- ◆ [EPSDT Screening and Reimbursement for Developmental, Vision and Hearing Screenings](#)
- ◆ [Virginia Vaccines For Children Presentation](#)
- ◆ [ABCD Brochure](#)
- ◆ [NEW Information about DMAS Approved Developmental Screening Tools](#)

EPSDT Covered Services Information

- ◆ [EPSDT Information on Medical Infant Formula and Nutritional Supplements](#)
- ◆ [EPSDT Treatment Referral Form](#)
- ◆ [How to Use EPSDT Services Presentation](#)
- ◆ [EPSDT Residential Treatment and Home Based Services Presentation](#)

EPSDT Specialized Services Information

Local intranet

Find
EPSDT
forms
Here

Find
EPSDT
Program
Info Here



ASSISTIVE TECHNOLOGY



Assistive Technology (AT) Definition

- Assistive Technology consists of items that demonstrate a therapeutic effect or directly enable individuals to increase their abilities to perform ADLs or to perceive, control, or communicate with the environment in which they live.
- Assistive Technology items are portable and do not manage the “environment” of the individual.
- Can allow for items that are not covered under the DME program criteria



AT Criteria

- A reasonable and medically necessary part of a treatment plan;
- Consistent with the recipient's diagnosis and medical condition, particularly the functional limitations and symptoms exhibited by the recipient;
- Not furnished solely for the convenience of the family, attending physician, or other practitioner or supplier;
- Consistent with generally accepted professional medical standards (i.e., not experimental or investigational); and
- Provided at a safe, effective, and cost-effective level that is suitable for use by the enrollee.



AT Limitations

- Assistive Technology must involve direct patient care
- AT must be for the express purpose of diagnosing, treating or preventing (or minimizing the adverse effects of) illness, injury or other impairments to an individual's physical or mental health.
- AT Services that do not involve direct patient care or environmental services dealing exclusively with an individual's surroundings rather than the individual are not covered.
- Environmental Modifications are not covered



HEARING/AUDIOLOGY SERVICES



Covered Hearing Services

- MCO Covered Service
- Analog and digital hearing aids are covered
- FM amplification systems are covered as necessary to aid language development
- Cochlear implants are covered for all ages
- New Hearing Program
 - Began January 1, 2008
 - For more information refer to the DMAS Audiology and Hearing Aid manual



PERSONAL CARE



Personal Care

- EPSDT Personal Care provides care such as: dressing, eating, bathing, etc. .
- Primary Target group: Waiver waitlists
- Consumer-Directed and Agency-Directed Personal Care
- Care need is not solely due to normal developmental milestones



EPSDT NURSING



EPSDT Nursing Definition

- EPSDT nursing is medically necessary private duty nursing care.
- EPSDT nursing differs from home health nursing because the nursing is provided continuously as opposed to the intermittent care provided under either skilled nursing or home health nursing services.
- EPSDT offers multiple levels of nursing care based on the individual's medical needs
- Technology Assisted Waiver offers a higher level of nursing care than EPSDT.



EPSDT BEHAVIORAL THERAPY

Authorized at Magellan



Behavioral Therapy Service Definition

- "Behavioral therapy" means a behavioral modification strategy for individuals younger than 21 years of age that employs systematic interventions typically provided in the individual's home.
- Behavioral therapy includes, but is not limited to, applied behavior analysis.
- Services are designed to enhance communication skills and decrease maladaptive patterns of behavior which, if left untreated, could lead to more complex problems and the need for a greater or a more restrictive level of care.



Behavioral Therapy Service Definition

- EPSDT Behavioral Therapy allows reimbursement for home based treatment interventions designed to serve individuals with developmental disabilities and behavioral challenges that would not be best served by traditional outpatient psychological services.
- The service goal is to ensure the individual's family is trained to effectively manage the child's behavior in the home using behavioral modification strategies.



Treatment Coordination

- Services such as speech therapy, occupational therapy or psychiatric care must be coordinated with and integrated with the behavioral treatment plan
- All services must be evidence based, measureable and medically necessary to specifically improve components of adaptive functioning



Home and the Natural Environment

- EPSDT Behavioral Therapy is available to individuals who reside in their family home.
- Home is defined as the family residence and includes a child living with natural and adoptive parents, relatives, or a guardian, or the family residence of the child's permanent or temporary foster care or pre-adoption placement.



EPSDT RESIDENTIAL BEHAVIORAL TREATMENT



EPSDT Residential

- **EPSDT** will review **requests** that **do not**:
 - **Meet standard RTC level A, B and C criteria**
 - **Do not benefit from RTC** because a **standard psychiatric treatment environment** is not clinically appropriate to their condition



EPSDT Residential Behavioral Treatment

Examples of conditions served through
EPSDT:

- Severe Behavioral problems associated with:
 - Autism
 - Brain Injury



EPSDT RESIDENTIAL SUBSTANCE ABUSE TREATMENT

Authorized at Magellan



EPSDT Substance Abuse Residential Treatment

- EPSDT will review requests that do not:
 - Meet standard RTC level A, B and C placement criteria when the individual's primary diagnosis or primary need for treatment is a result of a substance abuse disorder
 - American Society of Addiction Medicine (ASAM) placement criteria is used to define the necessary level of care



SPECIALIZED INPATIENT SERVICES



EPSDT Inpatient Treatment

- The EPSDT program provides inpatient services when the individual requires intensive treatment and also requires management of multiple health conditions that cannot be effectively managed in a less intensive treatment setting.



EPSDT Inpatient Treatment

Inpatient Settings May Vary According to Treatment Needs

- EPSDT inpatient services may be provided in inpatient settings based on the individual's complex healthcare needs.
- Individuals must be medically unstable due to medical conditions that require inpatient services to manage, treat and stabilize the medical condition and facilitate a return to a lower level of care.



Inpatient Examples

Some examples of conditions that may benefit from EPSDT inpatient treatment are:

- eating disorders,
- complex neurological conditions,
- acquired brain injury and
- other conditions with medical instability being the prime reason for admission.

EPSDT Service Authorization Guide

Services Authorized at KePRO	Services Authorized at KePRO	Services Authorized at MCO	Services Authorized at DMAS	Services Authorized at DMAS
FFS Enrolled Members:	MCO Enrolled Members:	MCO Enrolled Members:	FFS Enrolled Members:	MCO Enrolled Members:
Private Duty Nursing	EPSDT Personal Care and Attendant Care	Private Duty Nursing		
Hearing Aids	N/A	Hearing Aids	Specialized Residential Behavioral Treatment	Specialized Residential Behavioral Treatment
Assistive Technology	N/A	Assistive Technology		
EPSDT Personal Care and Attendant Care	N/A	Specialized Inpatient	Specialized Inpatient	N/A

**Members enrolled in FAMIS MCO coverage are eligible to receive Private Duty Nursing, Hearing Aids, Assistive Technology and Inpatient Services*

DMAS Service Requests

Services Authorized at DMAS FFS Enrolled Members:	Services Authorized at DMAS MCO Enrolled Members:
Specialized Residential Behavioral Treatment	Specialized Residential Behavioral Treatment
Residential Substance Abuse Treatment	Residential Substance Abuse Treatment
Specialized Inpatient	N/A

Requests for services may be
faxed to:

(804) 612-0043



KePRO Service Authorization

- KePRO's website has information related to the service authorization processes for all Medicaid programs they review. Fax forms, service authorization checklists, trainings, methods of submission and much more are on KePRO's website. Providers may access this information by going to <http://dmas.kepro.com>.
- KePRO may also be reached by phone at 1-888-827-2884, or via fax at 1-877-OKBYFAX or 1-877-652-9329.



DMAS Contacts: MCO, Foster Care (MCO) and Behavioral Health

- Managedcarehelp@dmas.virginia.gov
- Fostercare@dmas.virginia.gov
- Cmhrs@dmas.virginia.gov

EPSDT Contacts

Ashley Harrell

Manager, Maternal and Child
Health

(804) 786-6134

ashley.harrell@dmas.virginia.gov

For assistance with locating service
providers contact:

Marilyn Miller

(804) 786-3712

Marilyn.Miller@dmas.virginia.gov

Service Requests may be
mailed to:

DMAS
Maternal and Child Health
Division
600 E. Broad St., Ste
1300
Richmond VA, 23219

Use the Web to find forms and
more information!

<http://dmasva.dmas.virginia.gov/>

http://dmasva.dmas.virginia.gov/Content_pgs/mch-home.aspx

DMAS Web Portal:

www.virginiamedicaid.dmas.virginia.gov/wp/s/portal