

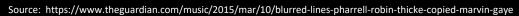
Meet the Panel



Blurred Lines









### Blurred Lines

- Policy Alignment
- CSA Parental Agreements v. VDSS Non-Custodial Agreements
- Case Support v. LCPA Administrative Support & Supervision



Continuous Quality Improvement (CQI) Reporting



### CQI Reporting

- Tools and Resources
- Frequency and Monitoring
- Documentation



Financial Reporting



### Financial Reporting

- Refunds (Social Security; Child Support; Title IV-E)
- Coding Errors (Transaction Codes; Service Names; Mandate Types; Expenditure Category)

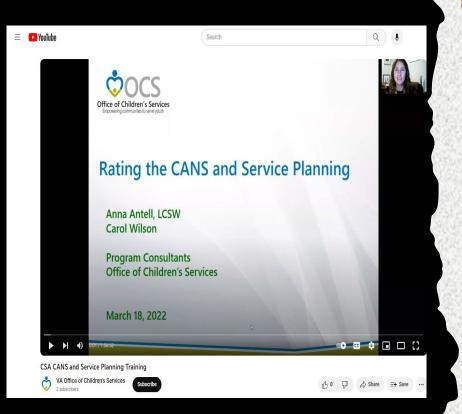


Audience Poll:





https://www.youtube.com/watch?v=6ShoAeT842w



### Public Policy Comment Forum

https://csa.virginia.gov/doecsa123

SEC Policy 2.4 Public Participation in Policy-Making Actions

SEC Policy 3.4 Dispute Resolution Process

SEC Policy 4.2 Payment for Services and Change of Legal Residence

Comment Period Ends 10/31/2023

#### Newly Published Guidance and Forms

#### **Guidance for Virtual FAPT Meetings**

https://csa.virginia.gov/content/doc/Guidance for Virtual Family Assessment and Planning Teams.pdf

#### The Virginia Family's Guide to Special Education

https://www.doe.virginia.gov/programs-services/special-education/information-for-families

#### Safe and Sound Task Force (SSTF)

 Universal Referral Common Questions

> https://csa.virginia.gov/content/doc/SSTF\_Universal\_ Referral\_Common\_Questions.pdf

 Universal Referral for Residential Services

> https://csa.virginia.gov/content/doc/SSTF Universal Referral for Residential Services.doc

Audience Poll:





#### Quality Improvement Plan (QIP) Updates

- QIP Action Tracker
- Instructional Guide

https://csa.virginia.gov/Content/doc/Quality Improve ment\_Plan\_Action\_Tracker\_Update\_Instruction\_Guid e.pdf



#### **Automated File Storage Systems**

- One Drive
- Drop Box
- SharePoint



# Case Management and Financial Systems

- Harmony
- Thomas Brothers
- Kinship
- Local Proprietary Applications



# Shout Out to CSA





### You're A Winner Baby

(While Supplies Last)



#### SPECIAL THANKS

Cast and Production
Stephanie Bacote, Producer/Host
Rendell Briggs, Announcer/Panelist
Annette Larkin, Producer/Panelist
OCS Staff, Production Assistants

Music

"Bad Girl", Usher

"Blurred Lines", Robin Thicke

"For the Love of Money", The O'Jays

"What's Going On", Marvin Gaye

"Intro for Entertainment Tonight" (Theme Song)

"Come on Down", The Price is Right (Theme Song)

Special Guests Invited Panelist Audience Members

<u>Location</u> Hotel Roanoke, Roanoke, Virginia

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October 2023

