



**Office of Children's Services**  
Empowering communities to serve youth


# CSA IT Applications

## New Coordinators Academy

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# CSA Main Website


www.csa.virginia.gov



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 **What's New:**

New reports (Service Gap Survey, Juvenile and Criminal Justice Outcomes, FY2016 Performance Measures) are now available in the Statistics and Publications section of the website.


 **Applications**

- Local Government Reporting
- OCS Helpdesk
- CANVAS 2.0
- Policy Public Comments Form
- CSA Knowledge Center
- Service Fee Directory
- Training Calendar
- CANS Training

 **What is CSA**


The Children's Services Act (CSA) is now the name for a law enacted in 1993 that establishes a single state pool of funds to purchase services for at-risk youth and their families. The state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

 **Welcome to OCS**
- Scott Reiner, Executive Director



Welcome to the website for the Children's Services Act (CSA) and the Office of Children's Services (OCS). This website is one part of our effort here at OCS to provide the highest quality information and support to the public, our state government partners, and local CSA programs in the spirit of "empowering communities to serve youth." The site contains a wealth of materials and I am confident it is a valuable resource.


In the 2017 fiscal year, CSA served over 15,000 children and families in the 133 cities and counties in the Commonwealth. With a combined state and local budget of over \$370 million, CSA is a major contributor to supporting the system of care in Virginia. We are proud partners with state agencies, local government, public and private service providers, and parents and families in improving lives and communities. Thank you for visiting the CSA website.

 **Mission Statement**

The mission of the CSA is to create a collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youth and their families in the Commonwealth.

 **CSA Administration**

The State Executive Council (SEC) is the supervisory body responsible for the establishment of programmatic and fiscal policies that support the purposes of the CSA. The Office of Children's Services (OCS) is the administrative entity responsible for implementation of the decisions of the SEC.

 **Vision Statement**

OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk youth and families. We strive for CSA to be highly regarded as a leader in: improving outcomes for children and their families; facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA; maintaining high standards for sound fiscal accountability and responsible use of taxpayer funds; and partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA. OCS strives to maintain an enthusiastic, creative and knowledgeable staff empowered to work with CSA stakeholders to sustain the highest quality system of care for Virginia's youth and their families.

**About**

- Contact OCS
- Governance
- Policy Public Comment Forum
- FOIA Requests

**Parents & Families**

- Information for Families
- Overview of Systems of Care

**Local Government**

- Program Audits
- Reporting
- Service Fee Directory

**Statistics and Publications**




- Reports/Publications
- Service Gap Survey
- Statewide Statistics

**Resources**

- Administrative Memos
- CANS
- Forms
- Guidance
- OCS Newsletter
- SEC Policy Manual and CSA User Guide
- Training Materials

**Government Agencies**

- Department of Education
- Department of Social Services
- Department of Juvenile Justice
- Department of Behavioral Health and Developmental Services
- Department of Medical Assistance Services
- Department of Health

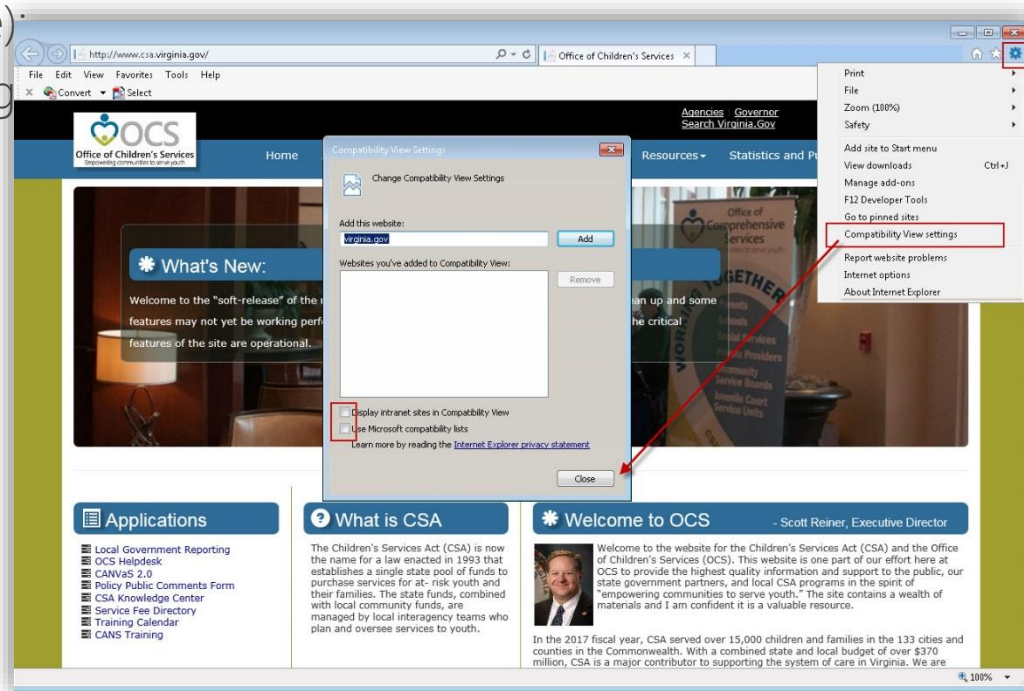




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# Compatibility View Settings - Change

Steps to change settings (a screen shot is also provided for convenience):

- Step 1: Click on the IE Tools Setting icon
- Step 2: Click on Compatibility View Settings
- Step 3: If [virginia.gov](http://virginia.gov) is in the big white box select it and click on Remove
- Step 4: Uncheck the Display Internet Site in Compatibility View
- Step 5: Uncheck the Use Microsoft compatibility lists
- Step 6: Close



# Crosswalk

Service Name

vs.

Service Placement Type

# Crosswalk

Expenditure Category  
vs.  
Service Placement Type

# Crosswalk

Expenditure Category

vs.

Mandate Type

# Account Management System (AMS)

## What is the purpose?

The Account Management System (AMS) provides a user-friendly application to create, manage and search existing accounts in Local Government Reporting / Roster Reporting that is used by local government and agency staff. Depending on role, users are able to access and use the web pages on Local Government Reporting.

# Account Management System (AMS)

## What are the features?

AMS allows users to:

- Create new user or system accounts with an associated password.
- Search for existing user or system accounts.
- Manage an existing user or system account.
- Reset passwords on existing accounts



# Account Management System (AMS)

## What are the benefits?

- Provides an organized way to create, manage, search or deactivate existing user or system accounts.
- Improves role assignment functionality.
- Consolidates actions on search results screen.

# Data Security

- CSA is NOT on a private network. All communications to and from state and local is transmitted through the Commonwealth's enterprise network along with communications to and from many other state agencies.
- In order to protect the confidentiality of sensitive information (e.g. Personally Identifiable Information (PII) : Name, Address, SSN, DOB, Phone#, OASIS Id etc.) transmitted in electronic communications, it is necessary to encrypt the sensitive information prior to transmission.
- Use Microsoft File Encryption to encrypt sensitive information that will be sent over the Internet.

## For more information:

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